Financial Highlights for Fiscal Year 2021





May 12, 2022

Outline of Financial Results for FY2021

 Net income attributable to owners of parent : JPY109.9 bn Down JPY14.5 bn, or 11.6%, YoY 	HD consolidated		FY2021	YoY ch	0	Targe FY2
Progress rate against the full year target ^{*1} : 75.8%	(JPY bn)		(a)	(b)	% (c)	(
Actual net operating profit : JPY186.0 bn Down JPY37.9 bn, or 16.9%, YoY	Net income attributable to owners of parent	(1)		(14.5)	(11.6)%	1
Core income [Net interest income from loans and deposits + Fee income + Operating expenses] : Up JPY13.6 bn, YoY	EPS (yen) BPS (yen)	(2) (3)	45.41 1,025.01	(8.78) +16.19	(16.2)% +1.6%	
• Gross operating profit : JPY601.9 bn, Down JPY37.1 bn, or 5.8%, YoY	ROE(stockholders' equity) ^{*2}	(4)	5.63%	(1.24)%		
Net interest income from domestic loans and deposits : Down JPY2.3 bn, YoY	Gross operating profit	(5)	601.9	(37.1)	(5.8)%	
Average loan balance : +2.42%, YoY, Loans rate : down by 3bps, YoY	Net interest income	(6)	429.1	+11.7		
[Excluding loans to the Japanese government and others]	NII from loans and deposits*3	(7)	337.9	(2.3)		
Average loan balance : +1.95%, YoY, Loans rate: down by 2bps, YoY Both loan balance and loan rate were in line with the plan.	Fee income	(8)	208.3	+16.8		
 Fee income : Up JPY16.8 bn, YoY, Fee income ratio : 34.6% 	Fee income ratio	(9)	34.6%	+4.6%		
Fee income increased 8.7%, YoY, which is a record high level	Trust fees	(10)	20.8	+1.6		
Increased driven by growth in asset formation support business and corporate solution	Fees and commission income	(11)	187.4	+15.2		
Net gains on bonds (including futures) : Down JPY67.9 bn, YoY	Other operating income	(12)	(35.5)	(65.7)		
Implemented to restore soundness of securities portfolio mainly of foreign bonds	Net gains on bonds (including futures) Operating expenses (excluding grou	(13) In	(0000)	(67.9)		
Operating expenses : JPY416.3 bn, increased by JPY0.8 bn, YoY	banks' non-recurring items)	^{ip} (14)	(416.3)	(0.8)	(0.2)%	
Operating expenses improved compared to the plan due to	Cost income ratio (OHR)	(15)	69.1%	+4.1%		
KMFG cost reduction and other factors.	Actual net operating profit	(16)	186.0	(37.9)	(16.9)%	
Credit related expenses : JPY58.7 bn (cost), increased by JPY1.2 bn, YoY	Net gains on stocks (including equity derivatives)	(17)	47.1	+9.8		
Credit related expenses increased by JPY14.7 bn compared to the plan due to revising down the obligor categories of certain corporate	Credit related expenses, net	(18)	(58.7)	(1.2)		
borrowers.	Other gains, net	(19)	(18.8)	+0.7		
Announced the new plan for reduction in policy-oriented stocks	Net income before income taxes and non-controlling interests	(20)	155.6	(28.6)	(15.5)%	
(May '22) Plan to reduce JPY80.0 bn in 4 years (Apr. '22 – Mar. '26) 	Income taxes and other	(21)	(45.5)	+9.0		
(Double the pace of reduction)	Net income attributable to non-controlling interests	(22)	(0.1)	+5.0		

*1. Full year target of FY2021: JPY145.0 bn , released in May '21 *2. Net income attributable to owners of parent / Total shareholders equity (simple sum of the balance at the beginning and the end of the term/2) **Resona Holdings, Inc.** *3. Total of non-consolidated domestic banking accounts of group banks, deposits include NCDs

Review of FY2021 and Outlook for the Final Year of the Medium-term Management Plan(FY2022) (1)



- Focused business has grown to "earnings pillar"
 - # of App DL : 5.02 million (+36.6%, YoY) and external group 0.69 million
 - Fund wrap income : JPY8.2 bn (+47.0%, YoY) Balance of fund wrap^{*2}: JPY756.8 bn (+40.9%, YoY). Of which, external group JPY40.8 bn
 - Roll out the fund wrap across regional financial institutions
 - Bank of Yokohama (Apr. '21 -), Keiyo bank (Jun. '22 -, plan)
 - Debit card income : JPY4.3 bn (+27.9%, YoY) # of debit card issued : 2.96 million (+19.2%, YoY)

Breaking free of the bank model / Initiatives for next growth

- Progress of financial digital platform
 - > "Verification testing" and "established a consortium" related to facial recognition-based individual authorization (Dec. '21)
 - Capital and business alliance with BrainPad Inc. for the purpose of strengthen data utilization (Feb. '22)
 - > Develop an organizational structure to accelerate business

(Established in Apr. '22)

Supporting SME customers' promotion of DX

Resona Digital Hub Co., Ltd. (Established in Apr. '22)

of Saitama Co., Ltd. (Established in Oct. '21)

Mirai Reenal Partners Co., Ltd. (Established in Mar. '22)

Review of FY2021 and Outlook for the Final Year of the Medium-term Management Plan(FY2022) (2)

Strengthen sustainability initiatives									
Formulation of log	ng-term sustainability	y targets (Jun. '21)	 Retail Transition Finance Cumulative total in FY2021 : J 	IDV945.9 hr					
1. Retail Transition Finance	2. Carbon Neutrality	3. Empowerment and Promotion of Women	 Promotion of dialogue with customers SDGs / SX questionnaire : Approx. 31 thousand^{*1} (Oct. '21 - Mar. '22) New loan products with conditions linked to ESG target accomplishments across the Group 						
Cumulative total of JPY10 trillion	Net zero CO2 emissions	10% or greater growth from the current levels	"Resona SX Framework Lo	∟oan" "TryNow", etc (Oct. '21 -)					
(FY2021 to FY2030)	(By the end of FY2030, Scope 1 & 2)	(By the end of FY2030)	 Expansion of human capital investment Apr. '21 new personnel system ⇒ Multi-path(19 courses), options for retirement age 						
 Formulation of Resona group basic policy on sustainability (Apr. '22) Expansion of comprehensive career support system 									
	priate response to c e business environ		Achieved the plan on oriented stocks one ye						
 Aim for ensuring 	e soundness of secu flexibility and soundnes nee of soundness in 4Q (55.0) bn	(4Q of FY'21) as for the future	Act. JPY(30.9) bn (2 years : Apr. '20 - Mar. '22)	Plan JPY(30.0) bn (3 years : Apr. '20 - Mar. '23)					
Response to cred	it risk								
corporate borrow	sing down the obligor ca /ers 4Q of FY'21 : JPY(38.1	-	The new target that double announced in Ma						
	ssia, Ukraine, Belarus :		Previous plan	New plan					
 Strengthen monitoring that screening for indirectly affected industries, etc. COVID-19 related preemptive provisioning : As of Mar. '22 JPY8.8 bn 			JPY(30.0) bn (3 years) JPY(10.0) bn/year	JPY(80.0) bn (4 years) JPY(20.0) bn/year					
*1. Number of respondents (to	tal of group banks)			🔮 Resona Holdings, Inc.					

3

Breakdown of Financial Results

(JPY bn)		Resona I	U	Total of gr	oup banks			Saitama		Total of		Difference
		(Conso	YoY		YoY	Resona Bank	YoY	Resona Bank	YoY	group banks under KMFG	YoY	
		(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(a)-(c)
Gross operating profit	(1)	601.9	(37.1)	544.8	(38.1)	306.7	(32.6)	101.4	(9.1)	136.7	+3.7	57.0
Net interest income	(2)	429.1	+11.7	422.2	+11.8	230.3	+8.8	84.1	+0.9	107.6	+2.1	6.9
NII from domestic loans and deposits	(3)			337.9	(2.3)	174.6	+0.7	68.3	(1.8)	94.9	(1.3)	
Net gains on cancellation of investment trusts	(4)	0.8	(0.8)	0.7	(0.2)	*1 _	+1.6	*1 —	+0.0	0.7	(1.9)	0.0
Fee income	(5)	208.3	+16.8	159.6	+15.7	103.8	+9.3	27.5	+1.7	28.3	+4.6	48.6
Fee income ratio	(6)	34.6%	+4.6%	29.3%	+4.6%	33.8%	+6.0%	27.1%	+3.8%	20.7%	+2.9%	
Trust fees	(7)	20.8	+1.6	20.9	+1.6	20.8	+1.6	0.0	+0.0	0.0	+0.0	(0.1)
Fees and commission income	(8)	187.4	+15.2	138.7	+14.0	82.9	+7.7	27.4	+1.7	28.3	+4.6	48.7
Other operating income	(9)	(35.5)	(65.7)	(37.0)	(65.7)	(27.4)	(50.8)	(10.2)	(11.8)	0.7	(3.0)	1.4
Net gains on bonds (including futures)	(10)	(53.8)	(67.9)	(54.0)	(67.9)	*1 (40.4)	(53.3)	*1 (11.8)	(11.7)	(1.7)	(2.8)	0.1
Operating expenses (excluding group banks' non-recurring items)	(11)	(416.3)	(0.8)	(389.7)	+1.2	(212.4)	(2.6)	(75.8)	(0.7)	*2 (101.3)	+4.5	(26.6)
Cost income ratio (OHR)	(12)	69.1%	+4.1%	71.5%	+4.4%	69.2%	+7.4%	74.8%	+6.8%	74.1%	(5.4)%	
Actual net operating profit	(13)	186.0	(37.9)	155.1	(36.9)	94.2	(35.2)	25.5	(9.8)	35.3	+8.2	30.8
Core net operating profit (excluding gains on cancellation of investment trusts)	(14)			214.2	+31.1	141.2	+18.7	36.6	(0.4)	36.2	+12.8	
Net gains on stocks (including equity derivatives)	(15)	47.1	+9.8	47.0	+6.1	42.7	+19.8	3.0	(11.8)	1.3	(1.8)	0.0
Credit related expenses, net	(16)	(58.7)	(1.2)	(61.2)	(8.9)	(47.2)	(14.8)	(5.5)	+3.4	(8.3)	+2.5	2.4
Other gains, net	(17)	(18.8)	+0.7	(17.9)	(0.6)	(5.9)	+2.5	(3.1)	+0.6	(8.8)	(3.7)	(0.9)
Net income before income taxes	(18)	155.6	(28.6)	123.0	(40.3)	83.8	(27.6)	19.8	(17.7)	19.4	+5.0	32.5
Income taxes and other	(19)	(45.5)	+9.0	(36.0)	+12.0	(23.6)	+8.6	(5.5)	+5.6	(6.7)	(2.2)	
Net income attributable to non-controlling interests	(20)	(0.1)	+5.0									
Net income (attributable to owners of parent)	(21)	109.9	(14.5)	87.0	(28.2)	60.1	(19.0)	14.2	(12.0)	12.6	+2.8	

*1. Net gains on cancellation of investment trusts are posted in the net gains on bonds since net of the gains and dividends from investment trusts become negative (Net gains on cancellation of investment trusts: JPY(15.5) bn, dividends from investment trusts: +JPY4.8 bn \rightarrow net amount: JPY(10.7) bn)

*2. Exclude goodwill amortization by KMB, JPY(0.7) bn, related to acquisition of former Biwako Bank

*3. Actual net operating profit - Net gains on cancellation of investment trusts - Net gains on bonds



4

Factors for the Changes in Net Income Attributable to

Owners of Parent (YoY Comparison)



HD Consolidated

Trend of Loans and Deposits (Domestic Account)

Average loan / deposit balance, rates and spread

FY'21 (YoY)

Average loan balance : +2.42%, Loan rate : (3) bps [Excluding loans to the Japanese government and others] Average loan balance : +1.95%, Loan rate : (2) bps => FY'22 (plan) +1.46% (2) bps

)	FY2	021	FY2	022
Avg. bal : Trillior Income/Cost : Billio			Act.	YoY ^{*3}	Plan	YoY ^{*3}
)	(a)	(b)	(c)	(d)
	Avg. Bal.	(1)	38.56	+2.42%	39.14	+1.48%
Loans	Rate	(2)	0.88%	(0.03)%	0.86%	(0.02)%
	Income	(3)	342.5	(3.2)	337.5	(4.9)
Corporate banking	Avg. Bal.	(4)	21.89	+0.36%	22.04	+0.68%
business unit ^{*1}	Rate	(5)	0.83%	+0.00%	0.81%	(0.01)%
Corporate	Avg. Bal.	(6)	18.49	+1.26%	18.73	+1.28%
Loan	Rate	(7)	0.78%	+0.01%	0.77%	(0.00)%
Personal banking	Avg. Bal.	(8)	13.84	+2.71%	14.13	+2.08%
business unit ^{*2}	Rate	(9)	1.11%	(0.06)%	1.07%	(0.04)%
	Avg. Bal.	(10)	59.24	+5.71%	59.75	+0.87%
Deposits (Including NCDs)	Rate	(11)	0.00%	(0.00)%	0.00%	(0.00)%
	Cost	(12)	(4.5)	+0.8	(4.0)	+0.5
Lean to denosit	Spread	(13)	0.88%	(0.02)%	0.85%	(0.02)%
Loan-to-deposit	Net interest income	(14)	337.9	(2.3)	333.5	(4.4)

Trend of average loan balance

[Average loan balance (JPY tn)] % represents YoY change

 Corporate (Excluding loans to HD) Personal 38.56 37.65 +2.42% 35.38 21.89 21.81 20.86 +0.36% 13.84 13.47 13.20 +2.71% FY2019 FY2020 FY2021 Loan rate on a stock basis

and composition by interest rate type

[Corporate loan]

Fixed rate^{*4} Prime rate, etc^{*4} Market rate^{*4}

--- Corporate loan rate





Variable rate



*1. Corporate Banking Business Unit : Corporate loans (excluding loans to HD) + apartment loans, Figures are for internal administration purpose

*2. Personal Banking Business Unit: Residential housing loans + other consumer loans, Figures are for internal administration purpose

*3. Average balance : rate of change *4. Corporate banking business unit (excluding apartment loans) + public corporation, etc.

Term-end Balance of Loans and Deposits



Housing Loan Business

Total of Group Banks



Fee Income

- Consolidated fee income ratio^{*1} : 34.6%
- Increased driven by growth in investment trust (+3.7 bn, +16.9%, YoY), corporate solution (+3.3 bn, +11.8%, YoY), fund wrap (+2.6 bn, +47.0%, YoY), etc.
- Succession-related income (asset and business succession related trust / real estate / M&A) : JPY23.4 bn (+4.9 bn, +26.8%, YoY)



*1. (Fees and commission income + trust fees) / Consolidated gross operating profit

*2. Including fee income earned by Resona Asset Management *3. Fees and commission from domestic exchange, account transfer,

EB, debit card, etc. and fee income earned by Resona Kessai Service and Resona Card

Major Fee Businesses(1) (Asset Formation Support Business)



*1. Based on market value *2. Balance of asset formation support products sold to individuals / (balance of asset formation support products sold to individuals and yen deposits held by individuals) *3. Including external group
 *4. iDeCo participants + members giving investment instructions

Major Fee Businesses(2) (Trust, Corporate Solution, Real Estate Business) Consolidated

Trust-related business income



Resona Asset Management





Expand business opportunities through providing group banks' customers with trust functions

HD

FY2021

1H

FY2021

13.5 +27.9%

7.5

1.9

5.5

2H





(JPY bn)

12.5

1.3

3.0

8.0

1H

FY2019

27.0

14.5

1.7

3.3

9.4

2H

FY2019

M&A Private notes Commitment line, Syndicated loans, Covenants

28.5

12.8

1 ()

3.5

8.2

1H

*1. Excluding gains from investments in real estate funds

11

Credit Costs and NPL

0	12	4		- 4	L
Cr	edi	τ (CO	SI	6

	FY2019	FY2020	FY2021	FY2022
(JPY bn)				Plan
	(a)	(b)	(c)	(d)
Net credit cost (HD consolidated) (1)	(22.9)	(57.4)	(58.7)	(38.0)

Net credit cost (Total of group banks)	(2)	(18.8)	(52.3)	(61.2)	(31.0)
General reserve	(3)	(4.7)	(15.9)	(7.2)	
Specific reserve and other items	(4)	(14.0)	(36.3)	(53.9)	
New bankruptcy, downward migration	(5)	(27.1)	(45.0)	(66.0)	
Collection/ upward migration	(6)	13.1	8.7	12.0	

Difference (1) - (2)	(7)	(4.1)	(5.1)	2.4	(7.0)
HL guarantee subsidiaries	(8)	(2.3)	(0.5)	6.5	
Resona Card	(9)	(2.1)	(1.5)	(1.4)	

<credit cost="" ratio=""></credit>					(bps)
HD consolidated ^{*1}	(10)	(6.2)	(15.0)	(14.8)	(9.4)
Total of group banks ^{*2}	(11)	(5.0)	(13.4)	(15.1)	(7.5)

*(Note) Positive figures represent reversal gains

*1. Credit cost / (Loans and bills discounted + acceptances and guarantees) (Simple average of the balances at the beginning and end of the term)

*2. Credit cost / total credits defined under the Financial Reconstruction Act (Simple average of the balances at the beginning and end of the term)

*3. Net of collateral, guarantees and loan loss reserves

NPL balance and ratio (Total of group banks)



Securities Portfolio

(JPY bn)		2020/3	2021/3	2022/3	Unrealized gains/(losses)				
		(a)	(b)	(c)	(d)				
Available-for-sale securities	1)	3,055.7	4,480.7	4,159.5	521.2				
Stocks (2)	336.9	325.2	305.9	586.3				
Bonds (3)	1,722.8	2,586.4	2,940.1	(33.0)				
JGBs (4)	459.6	925.7	1,137.3	(24.4)				
Average duration (years)	5)	14.8	13.1	9.3	-				
Basis point value (BPV)	6)	(0.68)	(1.21)	(1.15)	-				
Local government and corporate bonds (7)	1,263.1	1,660.6	1,802.8	(8.5)				
Other (8)	995.9	1,569.0	913.3	(32.0)				
Foreign bonds (9)	554.1	904.8	562.5	(33.0)				
Average duration (1 (years)	0)	2.4	6.3	6.2	-				
Basis point value (1 (BPV)	1)	(0.00)	(0.51)	(0.26)	-				
Investment trusts (Domestic)	2)	435.0	658.4	346.8	(3.7)				
Net unrealized gain (1	3)	420.7	615.3	521.2					
Bonds held to maturity (1	4)	1,968.4	1,942.2	2,934.7	(30.3)				
JGBs (1	5)	1,144.2	1,035.6	1,856.1	(26.3)				
Net unrealized gain (1	6)	28.1	11.5	(30.3)					

Securities portfolio^{*1}

Unrealized gains/(losses) in 3 assets (4)+(9)+(12)

 $^{20/3}$ +JPY(6.9) bn \Rightarrow $^{21/3}$ JPY(45.1) bn \Rightarrow $^{22/3}$ JPY(61.3) bn

CLO: Zero

*1. Acquisition cost basis. The presented figures include marketable securities only

Status of securities management

4Q of FY2021 Initiatives to restore securities portfolio soundness

<Background>

- Unrealized losses have grown in step with a rapid rise in long-term U.S. interest rates
- Procurement costs are higher due to the upward revision of the U.S. fed funds rate

<Objectives>

 Gain flexibility in securities portfolio management for FY2022 and beyond while securing soundness in anticipation of a further rise in interest rates

<Specific Measure>

- Foreign bonds and other securities without substantial rationales for continued holding have been divested ahead of schedule
 - ⇒ Recorded an approx. JPY55.0 bn loss on sale of securities in 4Q of FY2021

Policies for FY2022

- Decrease weighting toward foreign bonds and maintain a prudent approach for the time being with robust risk control and stronger focus on securing soundness
- In-house plans call for divesting an additional portion of foreign bonds, with the aim of further increasing the portfolio's resilience against rises in interest rates

Initiatives to reduction of policy-oriented stock holdings

Policy for holding policy-oriented stocks^{*1}

- Since the capital enhancement with public funds, Resona Group has reduced the balance of the policy-oriented stocks to lessen the risk of price volatility. <u>Our basic policy is to continue to reduce the balance of policy-oriented stocks.</u>
- The Group determines whether to hold policy-oriented stocks by evaluating the risks and returns, including feasibility of the development of a trading relationship in a medium- to long-term.

The Group may also sell stocks in consideration of the market situations, management and financial strategies, even though the Group considers appropriate for holding from the risk-return perspective.



*1. Policy-oriented stocks are classified into (1) policy investment stocks and (2) strategic investment stocks, according to the purpose of holding.

Of these, (1) policy investment stocks are targeted for reduction of the balance. All listed shares held by group banks are (1) policy investment stocks

- *2. Total of group banks, acquisition cost basis, marketable securities and policy investment stocks only
- *3. Reference: Market value of about JPY250 bn (Estimated based on the market value of the policy-oriented stock as of Mar. '22)

Capital Adequacy Ratio

Domestic standard

Capital adequacy ratio

CAR (Domestic std.) and CET1 ratio (International std.) as of Mar. 31, 2022 were 11.82% and 13.43%, respectively, maintaining sound capital adequacy level

Domestic standard									
(JPY bn)	2021/3	2022/3	Change						
Capital adequacy ratio	(1)	11.54%	11.82%	+0.28%					
Total capital	(2)	2,003.4	2,027.7	+24.3					
Core Capital: instruments and reserves	(3)	2,076.3	2,103.1	+26.8					
Stockholders' equity	(4)	1,836.1	2,018.9	+182.7					
Adjusted non-controlling interests	(5)	170.9	7.8	(163.0)					
Reserves included in Core Capital	(6)	54.1	60.7	+6.5					
Subordinated loans and bonds subject to transitional arrangement	(7)	43.5	34.7	(8.7)					
Core Capital: regulatory adjustments	(8)	72.8	75.3	+2.4					
Risk weighted assets	(9)	17,351.9	17,150.2	(201.7)					
 Change in total capital Stockholders' equity +182.7 bn Net income attributable to owners of parent +109.9 bn Increase in capital surplus due to change in ownership interest of KMFG Share buyback* (58.5) bn Dividends distributed (50.6) bn *(40.9) bn (released in May '21), (10.0) bn (released in Nov. '21), 									
(7.6) bn (establishment of t		•	k Ownershi	p Plan)					
Group banks, Bank holding	comp	any							

Resona

(Consolidated)

11.14%

Saitama

Resona

(Consolidated)

15.28%

KMFG

(Consolidated)

8.74%

(Reference) International standard

(JPY bn)		2021/3	2022/3	Change
Common Equity Tier1 capital ratio	(10)	13.31%	13.43%	+0.12%
Excluding net unrealized gains on available-for-sale securities	(11)	10.81%	11.26%	+0.45%
Tier1 capital ratio	(12)	13.50%	13.45%	(0.05)%
Total capital ratio	(13)	14.14%	13.81%	(0.33)%
Common Equity Tier1 capital	(14)	2,355.9	2,343.8	(12.0)
Instruments and reserves	(15)	2,436.5	2,420.8	(15.7)
Stockholders' equity	(16)	1,836.1	2,018.9	+182.7
Net unrealized gains on available-for-sale securities	(17)	442.9	378.5	(64.3)
Adjusted non-controlling interests	(18)	143.4	3.6	(139.8)
Regulatory adjustments	(19)	80.5	76.9	(3.6)
Other Tier1 capital	(20)	32.8	2.6	(30.2)
Tier1 capital	(21)	2,388.8	2,346.5	(42.3)
Tier2 capital	(22)	114.2	62.3	(51.9)
Total capital (Tier1+Tier2)	(23)	2,503.1	2,408.8	(94.2)
Risk weighted assets	(24)	17,691.0	17,442.3	(248.7)

(Reference)

Trial calculation based on the finalization of Basel 3 CET1 ratio: Approx. 9.3%*

(Excluding net unrealized gains on available-for-sale securities)

*Trial calculation which took into consideration the estimated increase in RWAs owing to the finalization of Basel 3 (SA and capital floor revisions) based on the actual CET1 ratio excluding net unrealized gains on available-for-sales securities as of Mar. 31, 2022 reported as (11) in the above table

Earnings Targets for FY2022

HD consolidated

(JPY bn)	Full-year	YoY change	
et income attributable to owners of arent	(1)	150.0	+40.1
KMFG consolidated	(2)	20.0	+3.0
Difference	(3)	14.5	(3.9)

Common DPS

			DPS	YoY change
Co	ommon stock (annual)	(4)	21.0 yen	-
	Interim dividend	(5)	10.5 yen	-

Total of group banks

(JPY bn)		Total of group banks		Resona	Saitama Re	Saitama Resona Bank		KMFG (total of group banks)	
		Full-year	YoY change	Full-year	YoY change	Full-year	YoY change	Full-year	YoY change
Gross operating profit	(6)	577.5	+32.7	325.5	+18.8	111.5	+10.1	140.5	+3.8
Operating expenses	(7)	(381.5)	+8.2	(205.5)	+6.9	(74.0)	+1.8	(102.0)	(0.7)
Actual net operating profit	(8)	196.0	+40.9	120.0	+25.8	37.5	+12.0	38.5	+3.2
Net gains on stocks (including equity derivatives)	(9)	36.0	(11.0)	30.0	(12.7)	3.5	+0.5	2.5	+1.2
Credit related expenses, net	(10)	(31.0)	+30.2	(17.0)	+30.2	(6.0)	(0.5)	(8.0)	+0.3
Income before income taxes	(11)	190.0	+67.0	131.0	+47.2	32.0	+12.2	27.0	+7.6
Net income (12)		134.5	+47.5	93.0	+32.9	22.5	+8.3	19.0	+6.4
Core income ^{*1}	(13)	121.5	+13.6						

*1. Net interest income from domestic loans and deposits + Fee income + Operating expenses

(Reference) Gap Analysis : FY2022 Target vs FY2021 Results



(Reference) Outline of Financial Results of Each Segment

		(JPY bn)		FY2021	YoY Change	
		Gross operating profit	(1)	462.6	+20.7	
	Customer Divisions	Operating expense	(2)	(304.1)	(4.5)	
	Divisions	Actual net operating profit	(3)	158.5	+16.1	
		Gross operating profit	(4)	179.6	(2.4)	
	Personal Banking	Operating expense	(5)	(154.6)	(0.9)	
	Banking	Actual net operating profit	(6)	25.0	(3.4)	
	Corporate Banking	Gross operating profit	(7)	282.9	+23.1	
		Operating expense	(8)	(149.5)	(3.6)	
		Actual net operating profit	(9)	133.5	+19.5	
		Gross operating profit	(10)	(6.3)	(65.3)	
	Markets and Other	Operating expense	(11)	(7.0)	(0.5)	
	Other	Actual net operating profit	(12)	(12.9)	(65.9)	
		Gross operating profit	(13)	146.6	+3.6	
	KMFG	Operating expense	(14)	(105.1)	+4.3	
		Actual net operating profit	(15)	41.5	+8.0	
		Gross operating profit	(16)	602.9	(40.9)	
	Total	Operating expense	(17)	(416.3)	(0.8)	
		Actual net operating profit	(18)	187.1	(41.7)	



Definition of management accounting 1. "Customer Divisions" and "Markets and Other" segment refer to the HD Consolidated subsidiaries, except KMFG consolidated subsidiaries.

2. Gross operating profit of "Markets" segment includes a part of net gains/losses on stocks. "Other" segment refers to the divisions in charge of management and business administration.

(Reference) Outline of Financial Results of Customer Divisions



(Reference) Investment in Human Resources Capable of Supporting Sustainable Growth

Developing a personnel system designed to empower diverse human resources to achieve success

- 2008 : Incorporated the concept of **equal pay for equal work**, taking a pioneering approach to empower diverse individuals to achieve success
- 2019 : Instituted a post-retirement reemployment system in every job category for those aged 70 or younger
- 2021 : Introduced a new personnel system
 - ⇒ Began to offer an option of delayed retirement (up to age 65), Multi-path personnel system (19 distinct job categories)

Accelerating companywide human resource development efforts

- Upon the introduction of the new personnel system, the pace of efforts to develop human resources sped up further in line with the shared slogan "people grow at Resona."
- Developing a structure to provide comprehensive career development assistance to every employee in their pursuit of personal career goals

Want to learn about available career options			Want to seek consultation on my career			Want to realize my career goals			
Career Guidebook	Videos showcasing possible career paths	Career College	Support extended by business unit	Career advisors	Training sessions, seminars, etc.	Assistance for self- motivated learning	Training systems by course	Trainee system	
			managers						

Results of training and education programs

- In FY2021, training programs for leadership and career development were prioritized and enhanced
- Strove to help employees gain specialist skills by developing an environment supportive of individual learning while offering hybrid training programs (a combination of face-to-face and online sessions)

		*Sum of HD, RB and SR	FY2020)	FY2021		
	Item	Example of subjects	Cumulative number of individuals who completed programs	Overall hours of training provided	Cumulative number of individuals who completed programs	Overall hours of training provided	
	Overall	All training sessions except for in-house e-learning programs	15,405	157 thousand hours	22,353	208 thousand hours	
	Leadership development	Training for individuals newly appointed as departmental or branch managers, etc.	2,492	25 thousand hours	2,856	27 thousand hours	
	Career development	Career design seminars, etc.	1,626	9 thousand hours	2,929	20 thousand hours	
	Specialist skills	Extending credit, handling of financial instruments, etc.	9,744	110 thousand hours	14,847	151 thousand hours	

• Abbreviations and definitions of the figures presented in this material are as follows:

[HD] Resona Holdings, [RB] Resona Bank, [SR] Saitama Resona Bank,

[KMFG] Kansai Mirai Financial Group, [KMB] Kansai Mirai Bank^{*}, [MB] Minato Bank * [KU] Kansai Urban Banking Corporation and [KO] Kinki Osaka Bank merged on April 1, 2019

Negative figures represent items that would reduce net income.

Figures include data for internal administration purpose.

The forward-looking statements contained in this material may be subject to material change due to the following factors. These factors may include changes in the level of stock price in Japan, any change related to the government's and central bank's policies, laws, business practices and their interpretation, emergence of new corporate bankruptcies, changes in the economic environment in Japan and abroad and any other factors which are beyond control of the Resona Group.

These forward-looking statements are not intended to provide any guarantees of the Group's future performance. Please also note that the actual performance may differ from these statements.

