

## Business Results for 1H of FY2013 and Future Management Direction

*- Into the Next Decade: Resona's Challenge to Make a Leap Forward -*



RESONA

**November 19, 2013**



**Resona Holdings, Inc.**

## **Outline of Business Results for 1H of FY2013 and Updates on Major Businesses**

## **Efforts to Build Solid Foundation for Sustainable Growth**

## **Progress in Public Funds Full Repayment Plan and Direction of Future Capital Policies**

## **[Reference Material]**

- 1. In some pages of this material, names of Resona Group companies are shown in the following abbreviated forms:  
RHD: Resona Holdings, RB: Resona Bank, SR: Saitama Resona Bank, KO: Kinki Osaka Bank,  
Total of Group Banks: Sum of non-consolidated figures for the three banks*
- 2. Negative figures represent items that would reduce net income*

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## **Outline of Business Results for 1H of FY2013 and Updates on Major Businesses**

**Efforts to Build Solid Foundation for Sustainable Growth**

**Progress in Public Funds Full Repayment Plan  
and Direction of Future Capital Policies**

**[Reference Material]**

# Financial Highlights for 1H of FY2013

## Posted Y122.0 bn of consolidated net interim income

- Net interim income decreased by Y53.6 bn (-30.5%) YoY, but exceeded the forecast by Y52.0 bn (+74.2%)
  - Y36.5 bn YoY increase in net interim income excluding the one-time gain posted last year due to the change in DTA recoverability category (+Y90.1bn)
  - Net gains on stocks and net credit-related expenses showed improvements on a YoY basis and from the forecast
    - Net gains on stocks improved by Y37.7bn YoY and exceeded the forecast (total of 3 group banks) by Y20.0 bn
    - Net credit-related expenses improved by Y8.6bn YoY and by Y35.8bn from the forecast (total of 3 group banks)

## Top-line income (total of 3 group banks) exceeded the forecast primarily driven by strong fees and commission income

- Actual net operating profit (total of 3 group banks) declined by Y5.6 bn (-4.5%) YoY, but exceeded the forecast by Y3.1bn (+2.6%)
  - Consolidated loan balance increased by approx. Y500.0 bn YoY
  - Loan-to-deposit spread (domestic operation, total of 3 group banks): 1.45% (-11bps YoY, or -2bps from the forecast)
  - Financial product sale: Investment trust sale increased by 80% YoY
  - Gain on trading of equity ETFs covered a decrease in net gains on bonds

## Maintained and further improved soundness in asset quality

- NPL ratio as of Sep. 30, 2013 (total of 3 group banks): Below 2% (1.91%)
- Unrealized gain on available-for-sale securities as of Sep. 30, 2013 (total of 3 group banks): Y294.2 bn
- Consolidated capital adequacy ratio as of Sep. 30, 2013: 15.21%; Tier 1 ratio: 11.16% (preliminary ratios)

## Steadily implemented the Public Funds Full Repayment Plan (announced in May 2013)

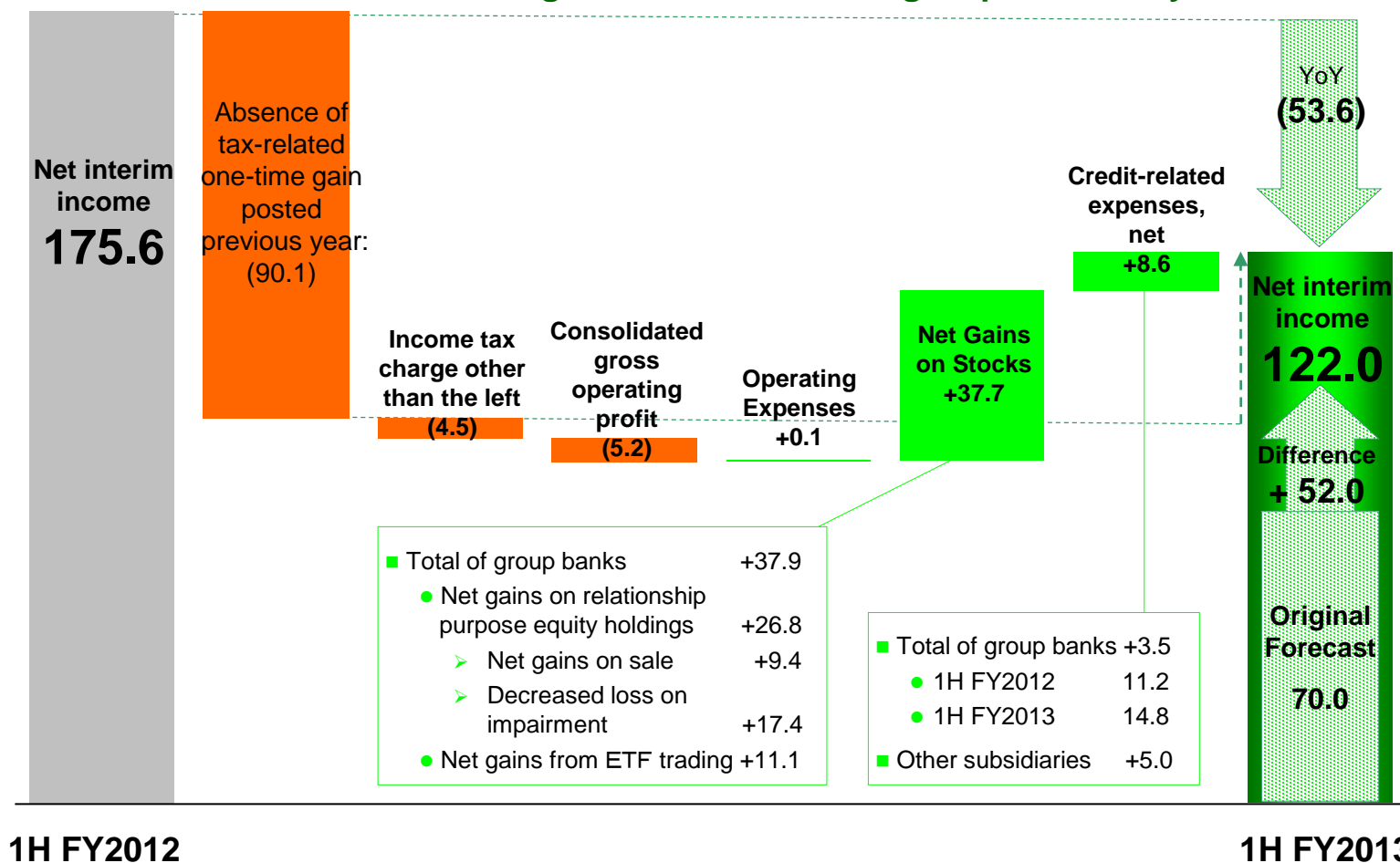
- Repurchased and cancelled a part of the common shares held by Deposit Insurance Corporation of Japan (DICJ) in July 2013, totaling Y99.2 bn on an injected amount basis
- Submitted a request to dispose of the remaining shares to DICJ in August 2013

# Factors Accounting for the Change in Consolidated Net Interim Income

Consolidated net interim income declined by Y53.6bn YoY. However, It would have been higher than the last year by Y36.5bn if one-time tax-related gain posted last year were adjusted.

(Billions of Yen)

Y53.6 bn decrease YoY, or Y36.5 bn increase YoY excluding one-time tax-related gain posted last year

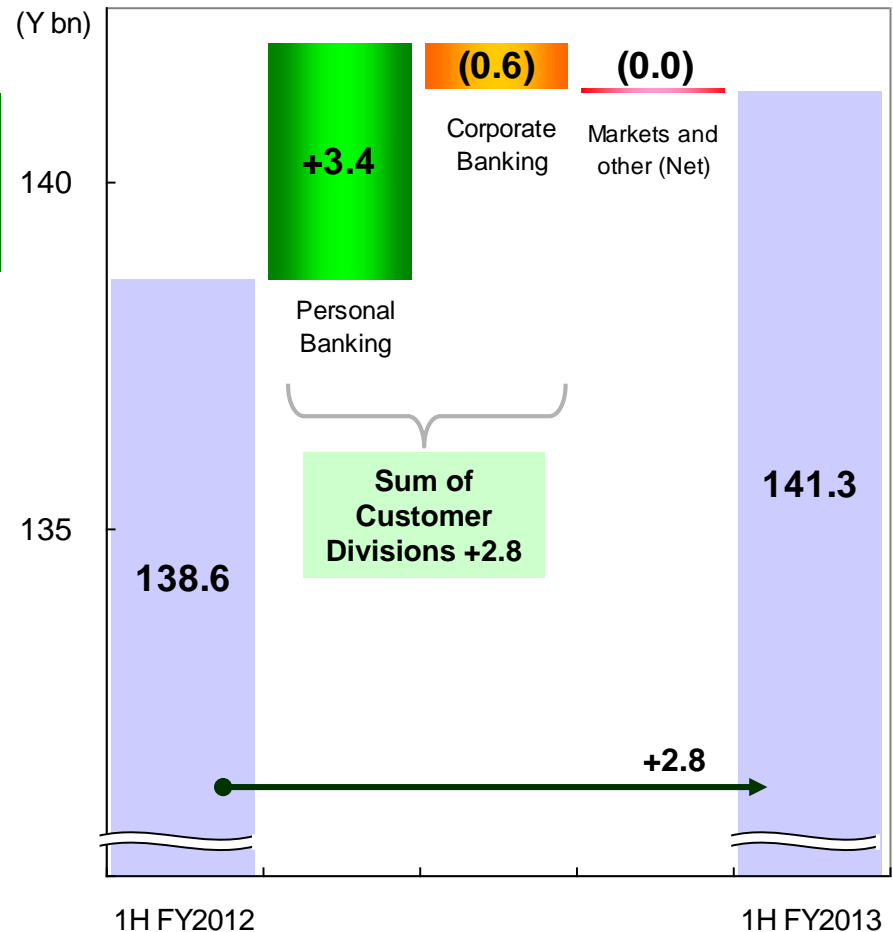


# Outline of Results by Business Segments (1)

## Summary of results by business segments

(Billions of Yen)		1H FY2012	1H FY2013	Change
<b>Sum of Customer Divisions</b>	Gross operating profit	271.2	275.1	4.0
	Operating expense	(163.9)	(165.1)	(1.2)
	Actual net operating profit	107.2	110.0	2.8
<b>Personal Banking</b>	Gross operating profit	128.6	133.7	5.1
	Operating expense	(87.7)	(89.4)	(1.7)
	Actual net operating profit	40.9	44.3	3.4
<b>Corporate Banking</b>	Gross operating profit	142.6	141.5	(1.1)
	Operating expense	(76.2)	(75.8)	0.5
	Actual net operating profit	66.3	65.7	(0.6)
<b>Markets and Other (Net)</b>	Gross operating profit	35.4	35.5	0.1
	Operating expense	(4.0)	(4.2)	(0.2)
	Actual net operating profit	31.3	31.3	(0.0)
<b>Total</b>	Gross operating profit	306.5	310.6	4.1
	Operating expense	(168.0)	(169.3)	(1.4)
	Actual net operating profit	138.6	141.3	2.8

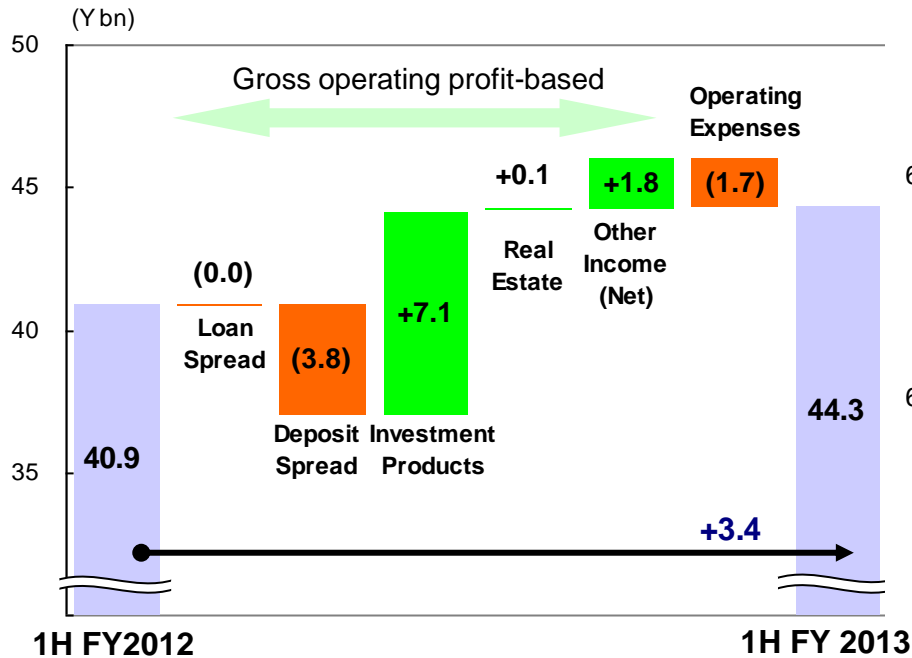
## Breakdown of changes in actual net operating profits



- (1) Numbers reported above refer to 3 Resona Group banks and 3 loan guarantee subsidiaries.
- (2) Gross operating profit of "Markets" segment includes a part of net gains on stocks.
- (3) "Other" segment refers to the divisions in charge of management and business administration.

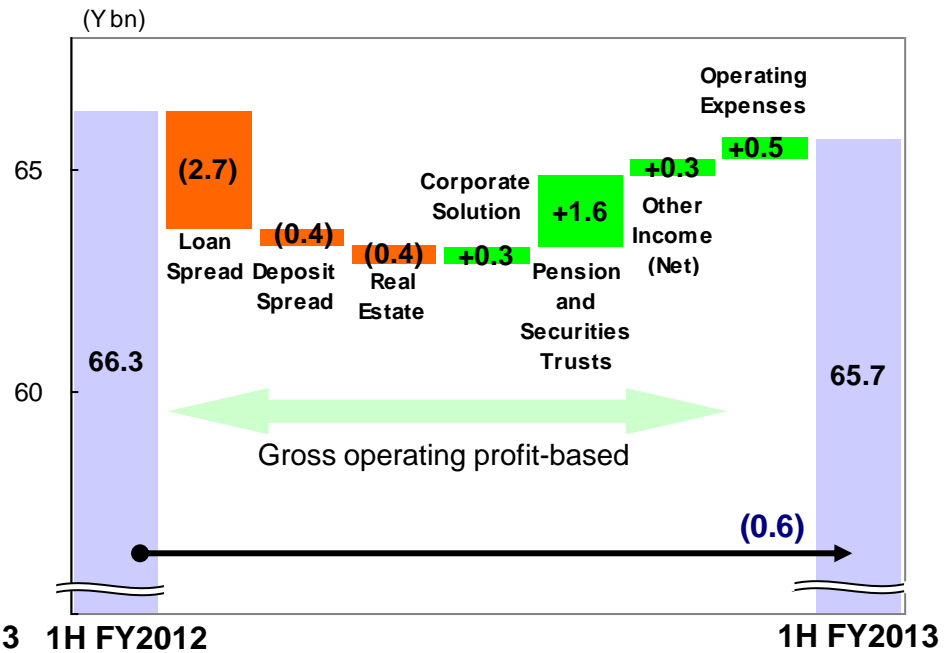
# Outline of Results by Business Segments (2)

## Change in Actual Net Operating Profit (Personal Banking Segment)



Personal Banking Segment		1H FY2012	1H FY2013	Change
	Gross Operating Profit	128.6	133.7	5.1
	Loan Spread	63.0	63.0	(0.0)
	Deposit Spread	39.7	35.9	(3.8)
	Investment Products	17.0	24.1	7.1
	Real Estate	0.7	0.8	0.1
	Other Income (Net)	8.1	9.9	1.8
Operating Expenses		(87.7)	(89.4)	(1.7)
Actual Net Operating Profit		40.9	44.3	3.4

## Change in Actual Net Operating Profit (Corporate Banking Segment)



Corporate Banking Segment		1H FY2012	1H FY2013	Change
	Gross operating profit	142.6	141.5	(1.1)
	Loan spread	77.0	74.4	(2.7)
	Deposit spread	17.4	17.0	(0.4)
	Real Estate (Excluding Equity-related Income)	2.9	2.5	(0.4)
	Corporate Solutions	7.8	8.2	0.3
	Pension and Securities Trusts	10.4	12.0	1.6
Other Income (Net)		27.0	27.4	0.3
Operating Expenses		(76.2)	(75.8)	0.5
Actual Net Operating Profit		66.3	65.7	(0.6)



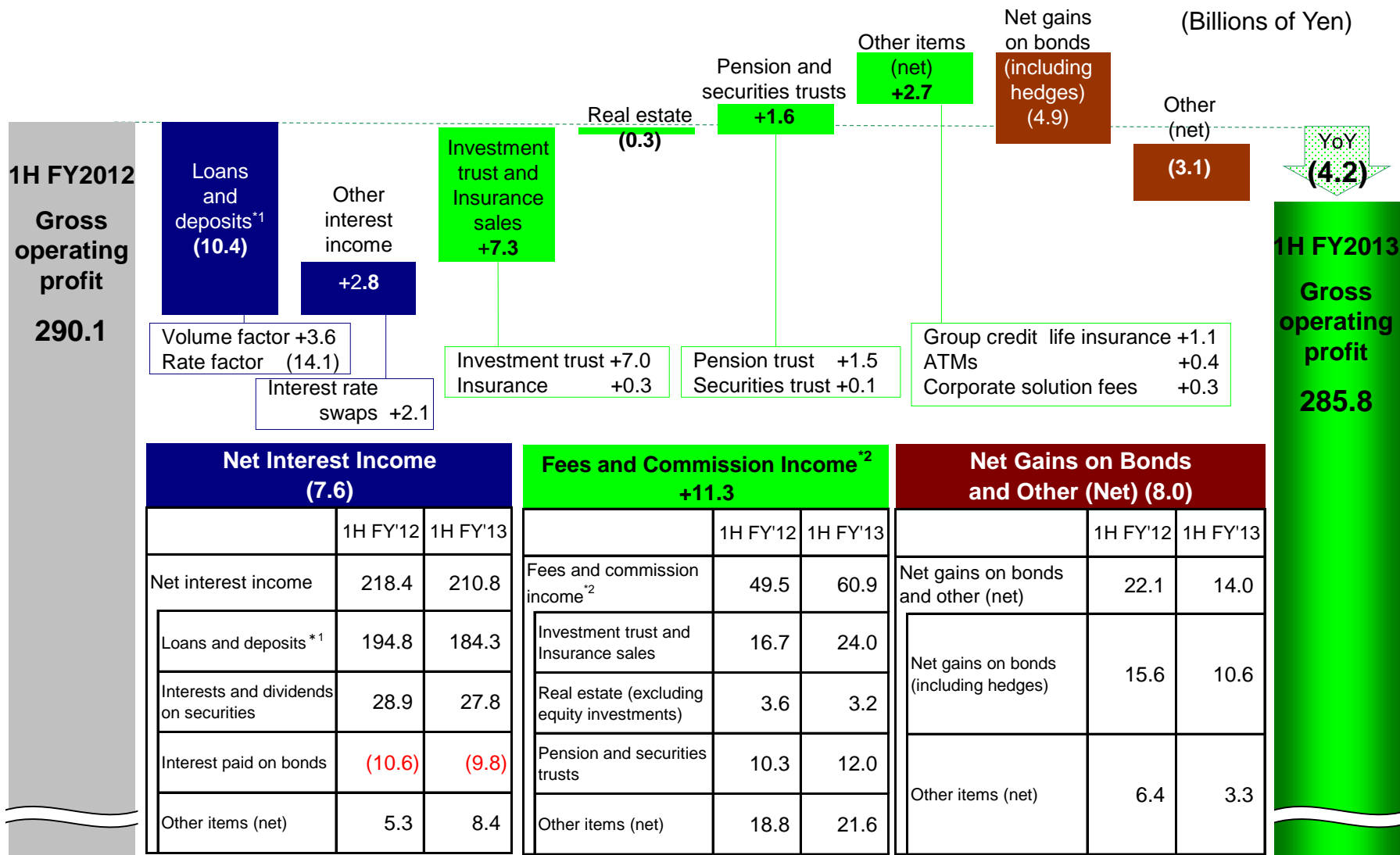
# Outline of Financial Results for 1H of FY2013

(Billions of Yen)

	Resona Holdings (Consolidated)		Difference (A)－(B)	Total of 3 group banks (Non-consolidated)					Factors accounting for the difference(A)-(B) (Approx. figures) RC: Resona Card RG: HL Guarantee Subsidiaries
	(A)	YoY change		(B)	YoY change	Resona	Saitama Resona	Kinki Osaka	
Gross operating profit	312.4	(5.2)	+26.6	285.8	(4.2)	189.0	69.0	27.8	
Net interest income	215.3	(7.7)	+4.5	210.8	(7.6)	132.1	58.6	20.0	RC 1.5 bn and other
Income from loans and deposits				184.3	(10.4)	115.6	50.5	18.2	Domestic operations: Banking account, deposits include NCDs
Trust fees	11.8	+1.2	(0.0)	11.8	+1.2	11.8	-	-	
Fees and commission income	70.6	+9.2	+21.5	49.1	+10.1	34.8	10.0	4.1	RG 14.1 bn, RC 6.9 bn and other
Other operating income	14.6	(8.0)	+0.5	14.0	(8.0)	10.1	0.2	3.6	
Actual net operating profit				118.1	(5.6)	78.8	30.8	8.4	Actual net operating profit: net operating profit before NPL disposal in the trust account and before provision to general reserve for possible loan losses
Operating expenses (including non-recurring items)	(175.6)	+0.1	(8.9)	(166.7)	+0.2	(108.1)	(38.7)	(19.8)	RC (5.5) bn, RG (1.6) bn and other
Net gains/(losses) on stocks	20.0	+37.7	+0.0	20.0	+37.9	19.4	0.2	0.4	
Credit related expenses, net	13.9	+8.6	(0.8)	14.8	+3.5	15.2	0.7	(1.2)	RG 0.5 bn, RC (1.3) bn and other
Other gains/(losses), net	5.0	(0.0)	+2.4	2.6	(1.9)	1.9	0.6	0.0	
Income before income taxes	175.8	+41.0	+19.2	156.6	+35.4	117.5	31.8	7.1	
Income taxes and other	(53.8)	(94.7)	(5.0)	(48.7)	(88.2)	(33.9)	(11.8)	(2.9)	Minority interests in net income (4.3) bn, Income tax of RHD and other 0.6 bn
Net interim income	122.0	(53.6)	+14.1	107.9	(52.7)	83.6	20.0	4.2	

# Factors Accounting for the Change in Gross Operating Profit (Total of Group Banks)

Gross operating profit decreased by Y4.2bn compared with the same period last year



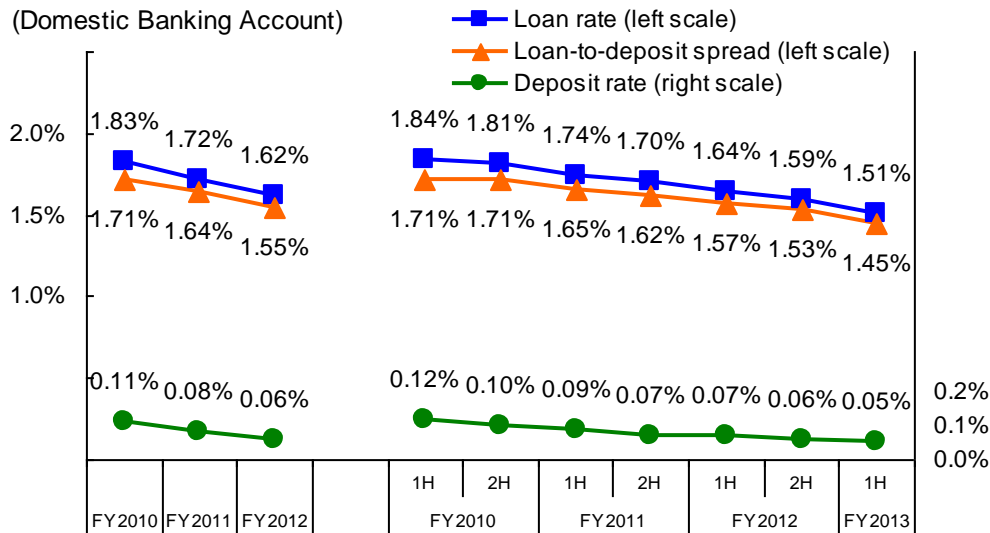
\*1. Domestic operations (Deposits include NCDs)

\*2. Fees and commission income plus trust fees

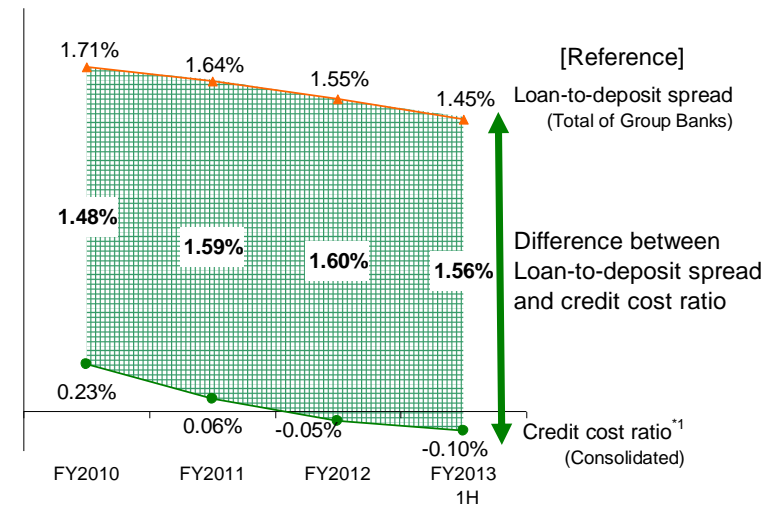
# Trend of Loan and Deposit (Total of Group Banks)

## Trend of loan and deposit rates and spread

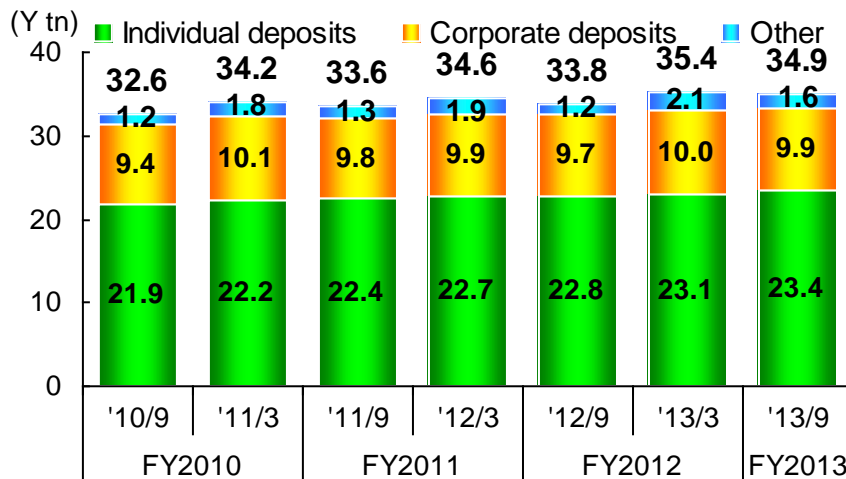
(Domestic Banking Account)



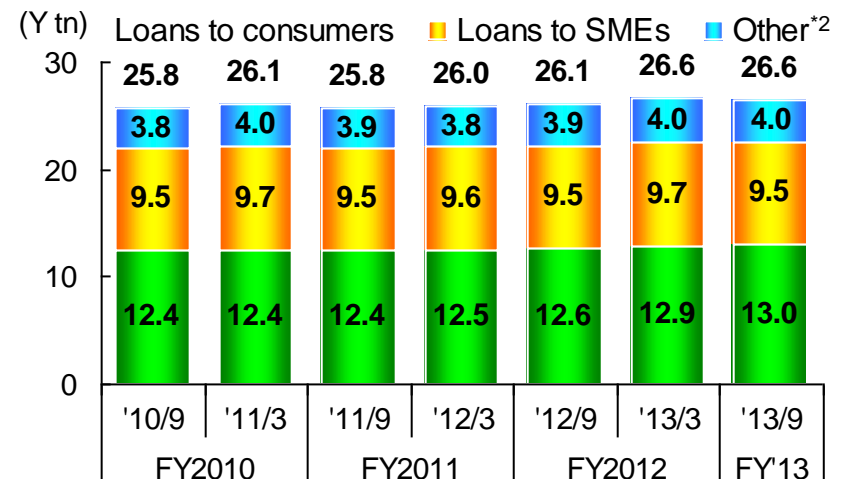
## [Trend of LD spread after credit cost]



## Trend of term-end deposit balance



## Trend of term-end loan balance

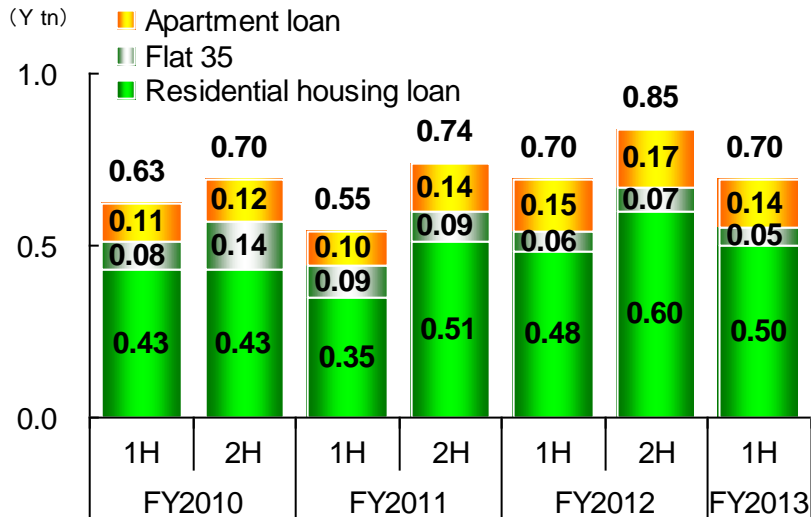


\*1. Credit cost / (loans + acceptances and guarantees), Simple average of the balance at the beginning and end of the year, Annuals basis

\*2. Include the loan extended to Resona Holdings (Y0.27 tn as of '11/3 and '11/9, Y0.24 tn as of '12/3 and '12/9, Y0.19tn as of '13/3, and Y0.30tn as of '13/9)

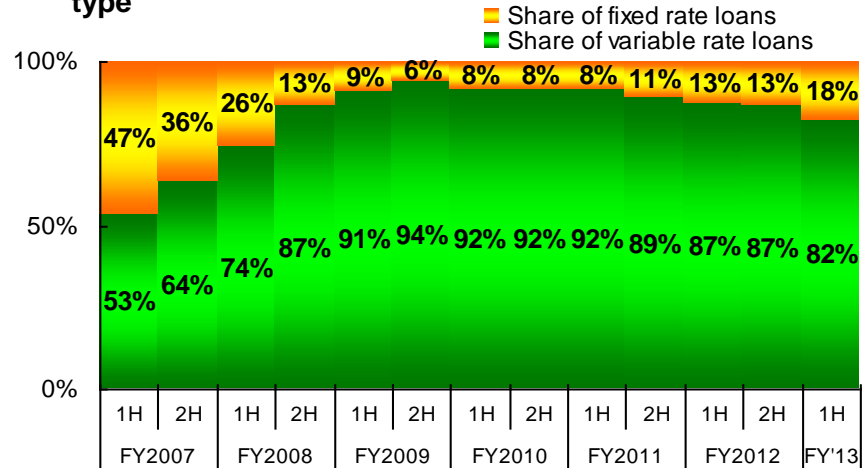
# Trend of Housing Loans (Total of Group Banks)

## Housing loan origination

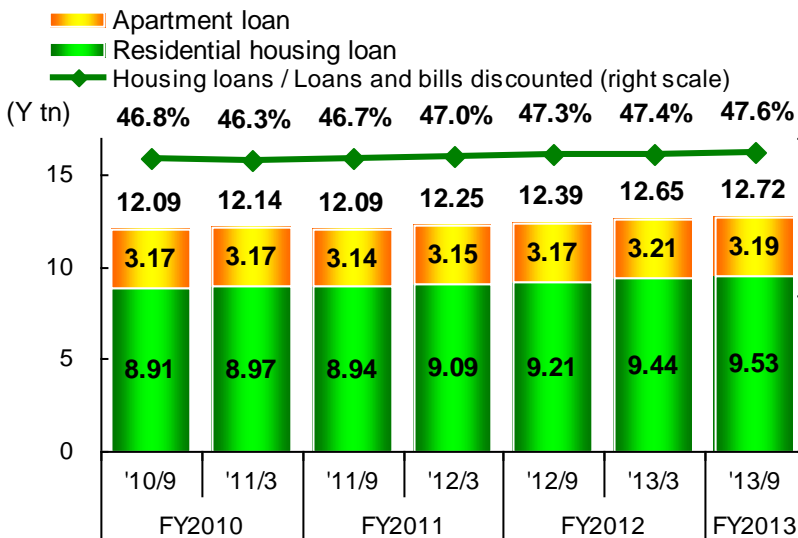


## Composition of newly originated loans by interest rate type

- Over 80% of the loans newly originated are variable rate type

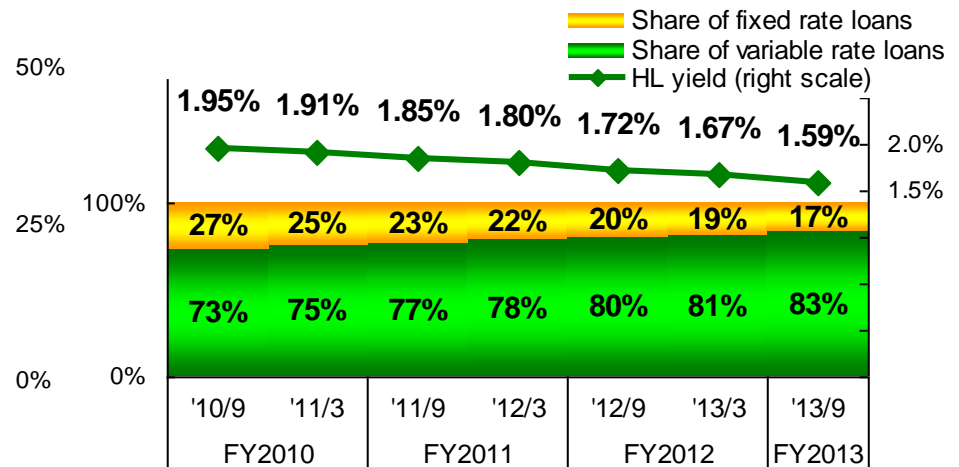


## Term-end balance of housing loans



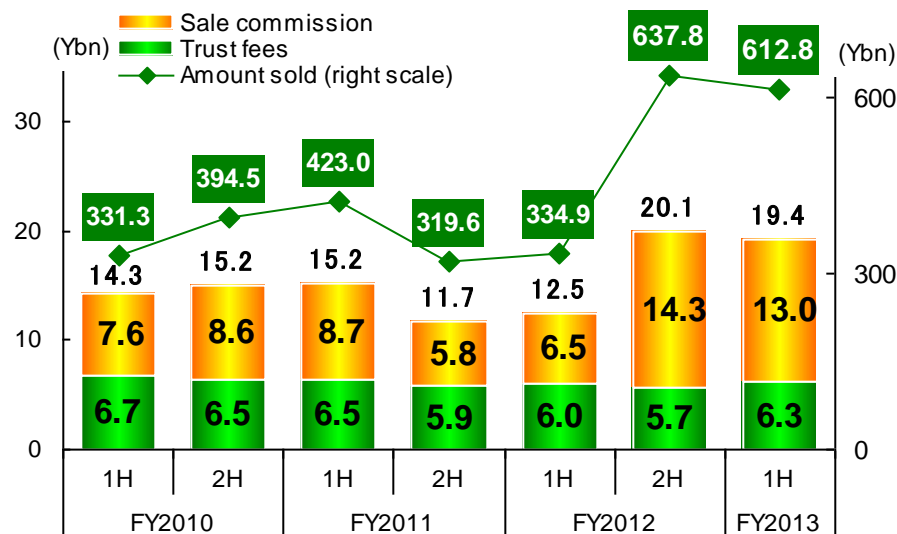
## Trend of HL yield on a stock basis and composition by interest rate type

- Increase in variable rate loans
- ⇒ Bigger room for income upside when policy rate rises

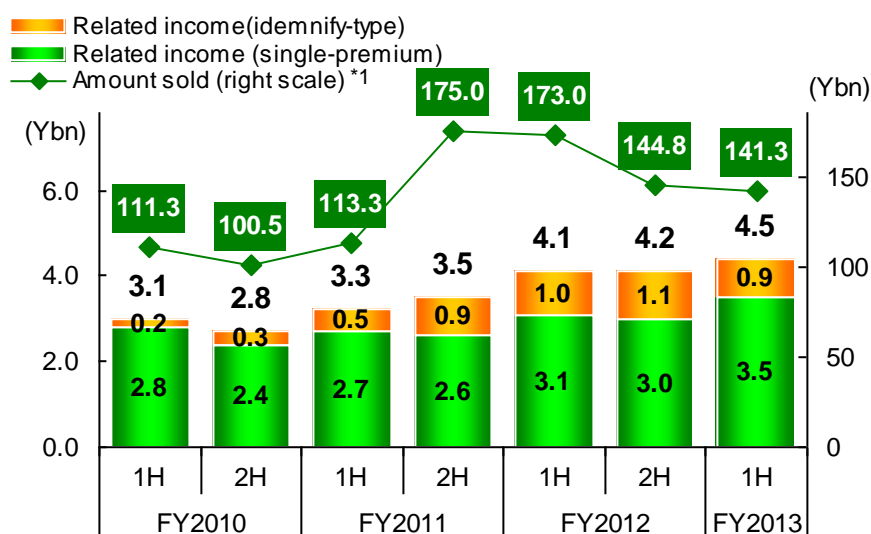


# Trend of Fee Businesses

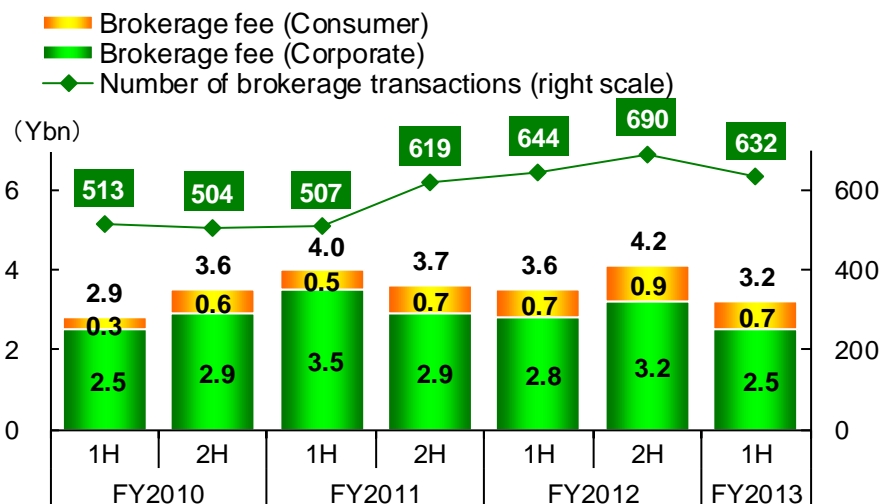
## Investment Trust (Total of Group Banks)



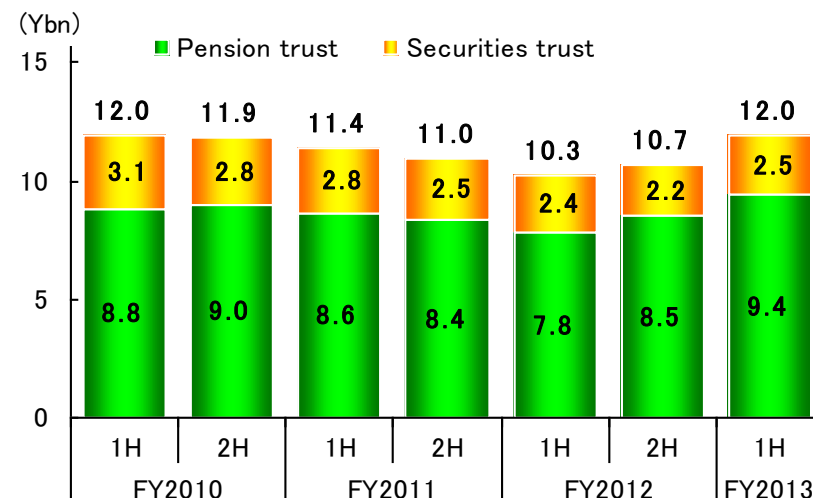
## Insurance (Total of Group Banks)



## Real Estate Business\*2 (RB)



## Pension and Securities Trusts (Total of Group Banks)



\*1. Excluding amount of indemnity-type insurance sold by Kinki Osaka Bank

\*2. Excluding gains from investments in real estate fund

# Credit Costs and NPL

## Trend of credit costs

(Y bn)	FY2010		FY2011		FY2012		FY2013
	1H	2H	1H	2H	1H	2H	1H
<b>Net credit cost (Total of group banks (A))</b>	<b>(18.1)</b>	<b>(18.6)</b>	<b>0.4</b>	<b>(4.8)</b>	<b>11.2</b>	<b>10.1</b>	<b>14.8</b>
General reserve	11.5	(5.8)	22.0	27.3	20.4	8.9	12.2
Specific reserve and other items	(29.6)	(12.8)	(21.5)	(32.2)	(9.1)	1.1	2.5
New bankruptcy, downward migration	(39.1)	(27.9)	(27.4)	(28.3)	(28.2)	(16.9)	(15.4)
Other	9.4	15.0	5.8	(3.9)	19.1	18.1	18.0

<b>Difference (B) - (A)</b>	<b>(14.1)</b>	<b>(10.6)</b>	<b>(7.1)</b>	<b>(2.1)</b>	<b>(5.9)</b>	<b>(2.4)</b>	<b>(0.8)</b>
of which,							
HL guarantee subsidiaries	(11.8)	(8.3)	(5.0)	(0.9)	(2.6)	(3.0)	0.5
Resona Card	(3.2)	(2.5)	(2.2)	(1.1)	(1.7)	0.5	(1.3)

<b>Net credit cost RHD consolidated (B)</b>	<b>(32.2)</b>	<b>(29.2)</b>	<b>(6.7)</b>	<b>(7.0)</b>	<b>5.3</b>	<b>7.7</b>	<b>13.9</b>
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<Credit cost ratio>

							(bps)
Total of group banks * <sup>1</sup>	13.5	13.9	(0.3)	3.6	(8.3)	(7.4)	(10.8)
RHD consolidated * <sup>2</sup>	24.1	22.0	5.1	5.3	(4.0)	(5.8)	(10.3)

\*1. Credit cost/total credits defined under the Financial Reconstruction Act

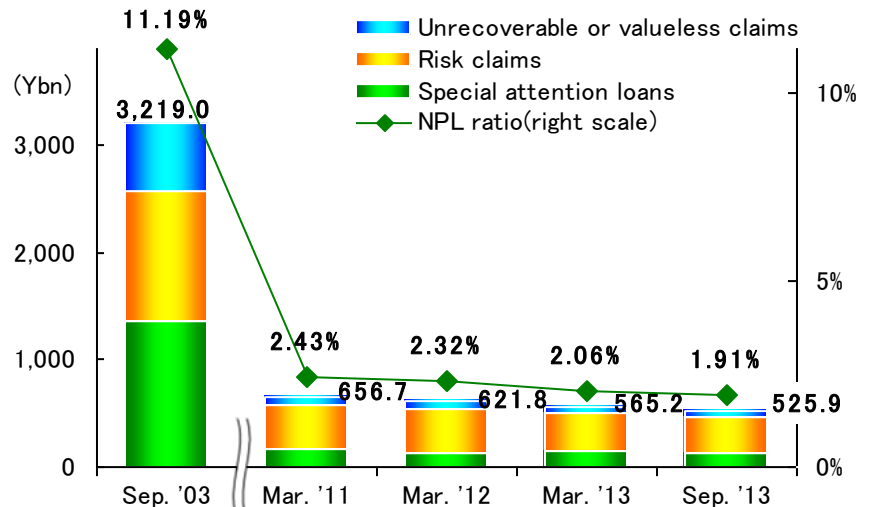
(Simple average of the balances at the beginning and end of the year, annualized basis)

\*2. Credit cost/(Loans and bills discounted + acceptances and guarantees)

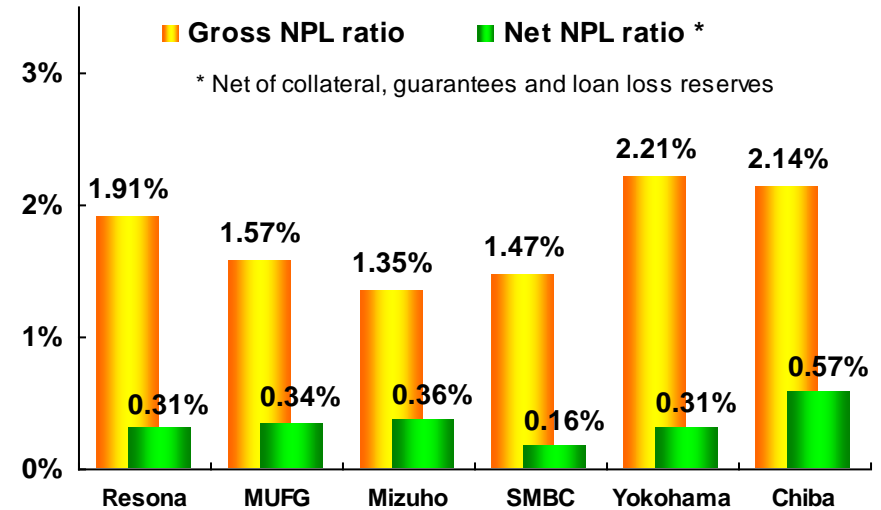
(Simple average of the balances at the beginning and end of the year, annualized basis)

(Note) Positive figures represent reversal gains

## NPL balance and NPL ratio (Total of Group Banks)



## Comparison: Gross and net NPL ratio



(Note) Total of group banks

# Securities Portfolio (1) (RHD Consolidated)

## Securities portfolio with reduced downside risks

### ■ Trend of Securities Portfolio

(Ybn)	Mar.2003	Mar.2007	Mar.2012	Mar.2013	Sep.2013
<b>Available-for-sale securities</b>	6,005.1	6,396.5	9,158.7	7,697.0	7,616.8
Stocks	1,319.0	390.4	342.5	337.2	333.6
Bonds	4,433.0	4,951.7	8,451.0	6,962.2	6,882.7
JGBs	3,811.0	3,927.6	7,393.3	5,662.8	5,719.0
Average duration (years)		1.2	2.4	2.7	2.8
Local Government Bonds	159.8	311.5	183.5	214.7	204.2
Corporate Bonds	462.2	712.5	874.1	1,084.7	959.5
Other	253.0	1,054.4	365.1	397.4	400.4
Foreign securities	112.6	244.0	237.6	268.3	238.5
Unrealized gains/(losses)	(25.8)	432.9	131.9	258.0	294.8
<b>Bonds held to maturity</b>	2.5	148.4	2,060.6	2,224.7	2,095.3
Unrealized gains/(losses)	0.0	(0.3)	49.6	76.4	65.7

(Note) Acquisition cost basis, balance sheet amount basis

The presented figures only include marketable securities

### Policy for investment in JGBs

- Manage JGB portfolio within a VaR-defined risk limit
- Try to capture investment opportunities within a current risk limit, figuring out effects of BOJ's QE policy
- Maintain a current position limit for the held-to-maturity category

### ■ Stocks

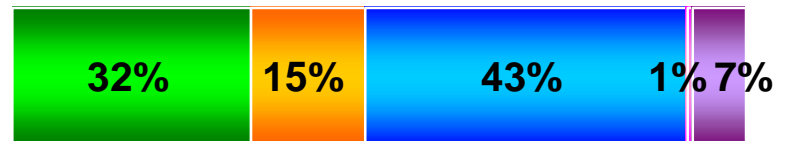
- Balance of stocks declined by Y3.6bn in 1H of FY2013 (Impairment loss: Y0.2bn, Sale: Y3.4bn)
- Reduced relationship-purpose stock holdings by approx. Y1 trillion on an acquisition cost basis from the level in March 2003
- Continue efforts to reduce the balance further

### ■ JGB

- Average duration : 2.8 years\*, BPV: Y1.68 bn\*
- Balance of floating-rate JGBs: Y121.0 bn

[JGBs Portfolio\*1]

- 1 year or less
- 1-3 years
- 3-5 years
- 5-7 years
- over 7 years



### ■ Other (Total of group banks)

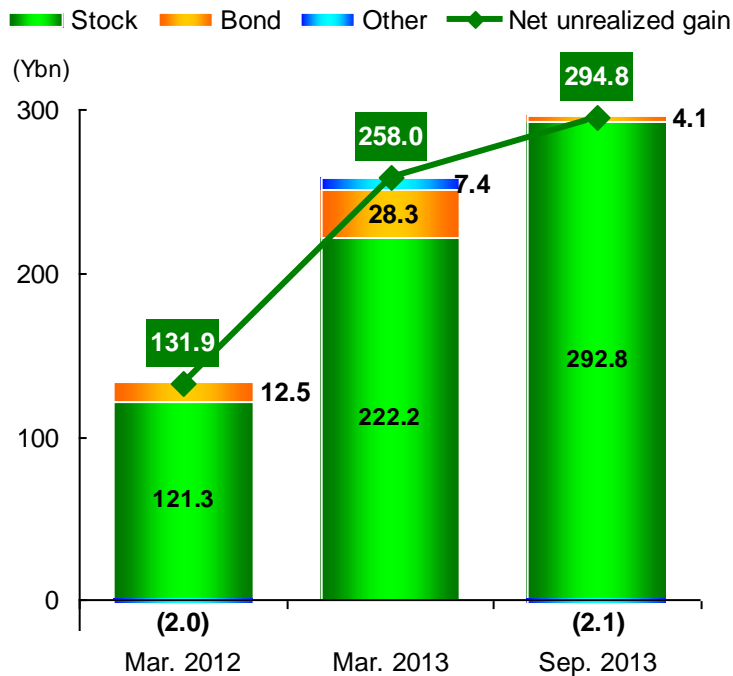
- Foreign securities include Y196.2 bn of U.S. treasuries

\*1. Securities held as "available-for-sale securities" (Total of group banks)

## Securities Portfolio (2)

### Net unrealized gain (loss) on marketable securities available for sale (RHD consolidated)

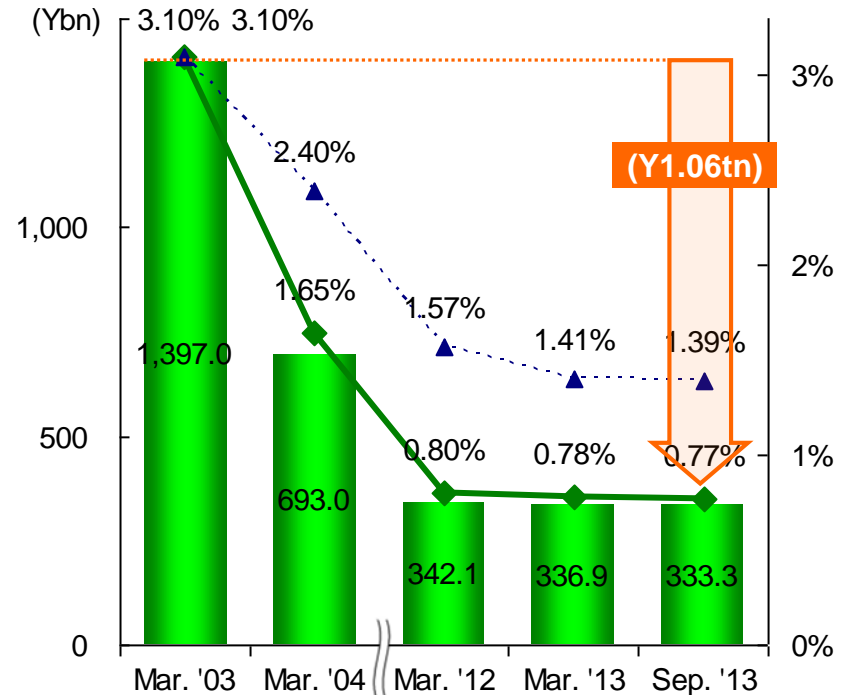
- Net unrealized gain as of Sep. 30, 2013: Y294.8 bn
- Trend of net unrealized gain/(loss)



Nikkei Average	9,962	12,244	14,372
1 month average	yen	yen	yen
10 years JGB rate at period-end	0.985%	0.560%	0.680%

### Stockholdings (At cost, total of group banks)

- Break-even Nikkei average : Approx. 6,700 yen
- $\beta$  vis-à-vis Nikkei average : Approx. 0.9
- Stockholdings (acquisition cost) to total assets: 0.77%
- Historical stockholdings to total assets



- Stockholdings (Resona)
- ◆— Ratio to Total Assets (Resona)
- ▲--- Ratio to Total Assets (Avg. of megabank groups\*1)

\*1. Megabank groups: BTMU + MUTB, Mizuho BK + Mizuho Trust (Mizuho BK + Mizuho CB + Mizuho Trust (until Mar. 2013)), SMBC



# Capital Adequacy Ratio (RHD Consolidated)

■ RHD's consolidated CAR [Mar. 31, 2013] **14.67%** ⇒ [Sep. 30, 2013] **15.21% (+0.54%)**

## Capital adequacy ratio [F-IRB]

(Billions of Yen)

	Mar. 31, 2013	Sep. 30, 2013	Change
Capital adequacy ratio	<b>14.67%</b>	<b>15.21%</b>	0.54%
Tier 1 ratio	10.74%	11.16%	0.42%
Total qualifying capital	<b>2,554.1</b>	<b>2,589.1</b>	35.0
Tier 1	1,870.5	1,900.2	29.6
Capital stock, capital surplus, retained earnings and treasury shares, (net)	1,757.1	1,779.4	22.3
Including) Net interim income			122.0
Including) Repayment of public fund (Repurchase and cancellation of own shares)			(99.9)
Minority interests in consolidated subsidiaries	125.9	130.6	4.6
Tier 2	688.5	691.3	2.7
Subordinated debts	604.1	608.9	4.8
Excess of eligible reserves relative to expected losses	55.2	53.1	(2.0)
Deductions	4.9	2.3	(2.6)
Risk-weighted assets	<b>17,405.0</b>	<b>17,014.0</b>	(391.0)
Credit risk assets	16,309.9	15,924.9	(384.9)
Operational risk assets	1,095.1	1,089.0	(6.0)

\*Capital adequacy ratio as of Sep. 30, 2013 is on a preliminary basis.

## Factors for the change in 1H of FY2013

**[Total qualifying capital] +35.0 bn (+0.20%)**

■ Tier 1 **+29.6 bn (+0.17%)**

- Net interim income +122.0 bn (+0.71%)
- Repayment of public fund (99.9 bn) (-0.59%)

■ Tier 2 **+2.7 bn (+ 0.01%)**

- Subordinated debts +4.8 bn (+0.02%)  
(FX adjustment due to weakening of the yen)

**[RWA] - 391.0 bn (+0.33%)**

■ Risk-weighted assets

- Credit risk assets : -384.9 bn(+0.33%)
  - Decline of PD and improvements in internal ratings assigned to corporate obligors : -240.0 bn
  - Decrease in loan balance and other : -150.0 bn

## Reference information

■ Ratio of Net DTA to Tier 1: 8.23%

■ Outlier estimates<sup>\*1</sup>

Resona Bank	2.8%
Saitama Resona Bank	5.5%
Kinki Osaka Bank	2.9%

\*1. Interest rate scenario assumes interest rate shocks in the 99<sup>th</sup> percentile over an observation period of five years and a holding period of one year.

# Earnings Forecasts for FY2013 (Released on November 12, 2013)

(Billions of Yen)

	Resona Holdings (Consolidated)			
	1H FY'13 (Actual)	Full year forecast	Change from original forecast	Change from previous year
Consolidated ordinary profit	174.3	<b>270.0</b>	+50.0	(15.1)
<b>Net (interim) income</b>	122.0	<b>185.0</b>	+40.0	(90.1)

Forecast for term-end per share dividend on common stock	15 yen
Forecast for term-end per share dividend on preferred stock	As pre-determined

	Resona Holdings (Non-consolidated)			
	1H FY'13 (Actual)	Full year forecast	Change from original forecast	Change from previous year
Operating income	128.3	<b>258.0</b>	-	+13.5
Operating profit	124.8	<b>250.0</b>	-	+12.6
Ordinary profit	122.5	<b>248.0</b>	(2.0)	+10.3
<b>Net (interim) income</b>	123.3	<b>248.0</b>	(2.0)	+10.2

	Total of 3 group banks (approx. figures)				Resona Bank			Saitama Resona Bank			Kinki Osaka Bank		
	1H FY'13 (Actual)	Full year forecast	Change from original forecast	Change from previous year	Full year forecast	Change from original forecast	Change from previous year	Full year forecast	Change from original forecast	Change from previous year	Full year forecast	Change from original forecast	Change from previous year
Gross operating profit	285.8	<b>563.0</b>	-	(18.6)	374.0	(2.0)	(13.9)	137.0	-	(4.8)	52.0	+2.0	+0.1
Operating expenses	(167.7)	(330.0)	-	+5.6	(217.0)	-	+3.2	(74.5)	-	+0.9	(38.5)	(0.5)	+1.3
Actual net operating profit	118.1	<b>233.0</b>	-	(13.0)	157.0	(2.0)	(10.6)	62.5	-	(3.8)	13.5	+1.5	+1.5
Ordinary profit	158.2	<b>249.0</b>	+48.0	(5.5)	183.5	+38.5	(4.2)	58.0	+4.5	(4.6)	7.5	+5.5	+3.4
<b>Income before income taxes</b>	156.6	<b>243.0</b>	+46.0	(10.7)	178.5	+36.0	(8.8)	57.0	+4.5	(5.4)	7.5	+5.5	+3.5
<b>Net (interim) income</b>	107.9	<b>164.0</b>	+33.0	(87.9)	124.0	+27.0	(81.5)	35.5	+3.0	(7.1)	4.5	+3.0	+0.8
Net gains/(losses) on stocks	20.0	<b>20.0</b>	+20.0	+27.7	19.5	+19.5	+26.9	-	-	(0.2)	0.5	+0.5	+1.0
Credit related expenses	14.8	(14.5)	+27.5	(35.9)	(5.0)	+22.0	(34.5)	(4.0)	+3.5	(1.9)	(5.5)	+2.5	+0.4

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**Outline of Business Results for 1H of FY2013  
and Updates on Major Businesses**

**Efforts to Build Solid Foundation for Sustainable Growth**

**Direction of Future Capital Policies**

**[Reference Material]**

# Management Strategies / Capital Policies and ROE Target

Management Strategies		Capital Policies	
#1	All Resona	#1	Public Funds Full Repayment Plan
<ul style="list-style-type: none"> <li>■ Dual strategic focuses: “retail” and “2 metro areas”</li> <li>■ “Retail x Trust” business model well-suited for Japan’s aged society</li> <li>■ Well-established competitive edge as pioneer of reforms in customer service</li> </ul>		<ul style="list-style-type: none"> <li>■ Fully repay the remaining public funds in 5 years down the road</li> <li>■ Mitigate the “dilution” and “overhang” concerns by steadily implementing the Plan</li> </ul>	
#2	Efforts to Strengthen Cross-selling	#2	Return to Common Shareholders
<ul style="list-style-type: none"> <li>■ Income diversification and sustainable growth                             <ul style="list-style-type: none"> <li>● Build up good quality loan assets</li> <li>● Further strengthen fee income</li> </ul> </li> </ul>		<ul style="list-style-type: none"> <li>■ EPS improvement via repurchase and cancellation of a part of the common shares held by the DIC</li> <li>■ Common share dividend increase funded by a reduction in dividends paid to public funds</li> </ul>	
#3	Efficient Cost Structure	#3	Capital Adequacy Ratio Management
<ul style="list-style-type: none"> <li>■ Consolidated group management</li> <li>■ Overcome high cost structure inherent in retail banking business</li> </ul>		<ul style="list-style-type: none"> <li>■ Maintain adequate CAR as a domestic bank                             <ul style="list-style-type: none"> <li>● Maintain a CET1 ratio of above 5.5% and Tier 1 ratio above 7.0% under Basel 3 International Std.</li> </ul> </li> <li>■ Flexibility in capital management as a domestic institution</li> </ul>	

Level of Targeted Sustainable ROE	Achieve a 10% return on CET1 on a sustainable basis
	<ul style="list-style-type: none"> <li>■ Build earnings and capital structures that could yield a 10% return on Common Equity Tier 1 Capital on a sustainable basis</li> </ul>

# Resona's Strength

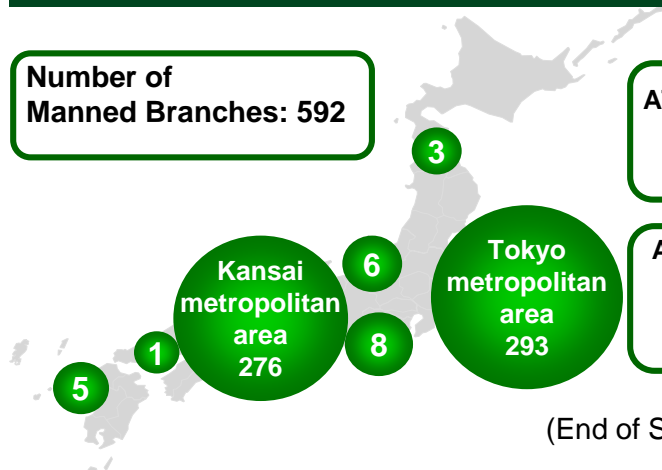
## Franchise Value

Number of  
Manned Branches: 592

ATMs operated by  
Resona:  
Approx. 8,000

ATMs of Alliance  
Convenience  
Stores:  
Approx. 42,000

(End of September 2013)



## Advantage as Commercial Bank with Trust Capabilities

### Retail Customer Base of Commercial Bank

Approx. 13 million  
active individual clients

Approx. 90 thousand  
corporate loan clients

592 manned  
branch offices

### Full-line Trust Functions

Inheritance,  
Business succession

Real estate mediation

Will trust

Corporate pension

## Enhancing Customer Satisfaction

### <Resona's "Service Reform">

Open until 17:00  
on weekdays

More branches open on  
weekends and holidays

"Next generation"  
innovative  
branch offices

"Zero"  
waiting time

24 hour customer  
call center

New marketing channel  
open 365 days  
a year

Improvement of hospitality by proactive  
recruitment and promotion of women

### Nikkei 9th annual financial institutions ranking (January 2013)

Customer satisfaction (all age groups):  
Highest among major banks

Customer satisfaction by age group (50's and 60's):  
No.1 among all Japanese banks

#### ■ People in their 50's

1	Resona Bank
2	SBI Sumishin Net Bank
3	Shinsei Bank
4	Japan Net Bank
5	BTMU

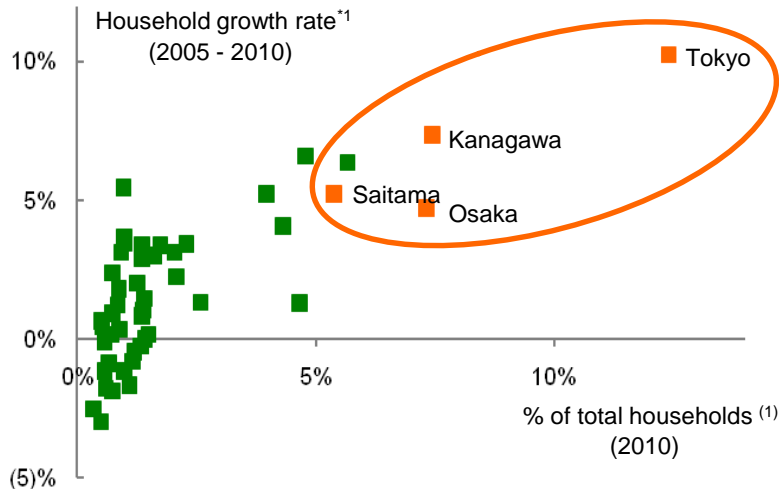
#### ■ People in their 60's

1	Resona Bank
2	SBI Sumishin Net Bank
3	SMBC
4	Sumitomo Mitsui Trust
5	BTMU

# Increase Sound Loan Assets (1) Housing Loans

## Increasing demand for purchasing houses in Resona's primary markets

- ✓ Rising expectations for inflation
- ✓ Increase in housing construction
- ✓ Housing loan tax-break to be expanded following a scheduled hike in VAT
- ✓ Population inflow into urban areas and increase in the number of households



\*1. Source: Ministry of Internal Affairs and Communications, "The Population Census"

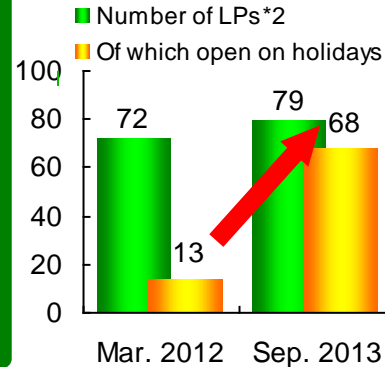
\*2. Number of LPs include Kinki Osaka Bank's Housing Loan Centers \*3. Total of group banks, FY2012

\*4. As of March 31, 2013, 10 largest regional bank groups in terms of consolidated total assets (Yokohama, Fukuoka FG, Chiba, Hokuho FG, Shizuoka, Yamaguchi FG, Joyo, 77 Bank, Hokuyo, Nishinippon City)

\*5. Subrogation ratio x (1 - collection rate after subrogation)

## Enhancing Profitability

### Growing number of Loan Plazas (LPs) open on holidays



### Sophistication in risk pricing

- ✓ Increase in volume of high credit profile customers
- ✓ Expansion in profitable middle-risk segment

### Differentiation by new products

- ✓ New Group credit life insurance
- ✓ Special loans for women

## Maintaining profitability through low-cost operations

### Low-cost operation based on economies of scale

- ✓ The amount of HLs Resona Group originates in a single year (JPY 1.55tn\*<sup>3</sup>) is comparable to the average balance of the top 10 regional banks (JPY 1.97tn\*<sup>4</sup>)

Net loss ratio remains low\*<sup>5</sup> : 0.11% (FY2012)

### Lower allocated capital (Mar. 2013)

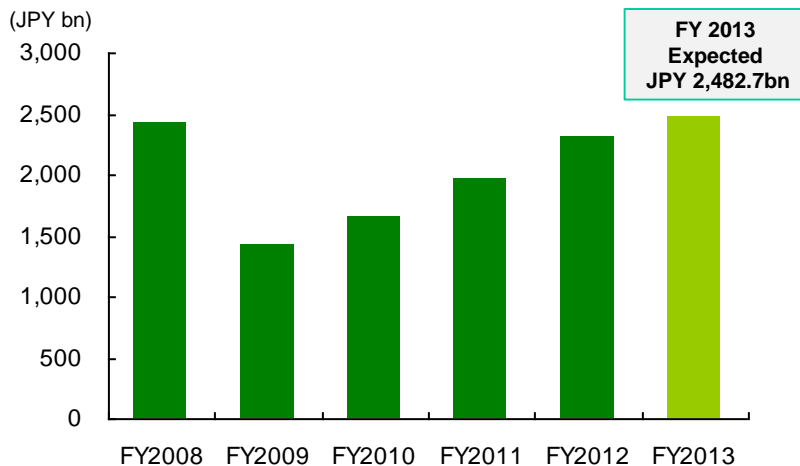
- ✓ Residential mortgage exposures: Risk weight 29.41%

# Increase Sound Loan Assets (2) SMEs and Wealthy Individuals

## Increasing demand for funds in Resona's primary markets

- ✓ Rising expectation of inflation
- ✓ Growth strategy under *Abenomics* and public investments to expand
- ✓ Tokyo Olympics in 2020
- ✓ Aging of SME owners

### Domestic Capital Expenditure by Small and Medium Sized Manufacturers\*1



## Strength in solutions for business succession

Loans to property management company

Apartment loan

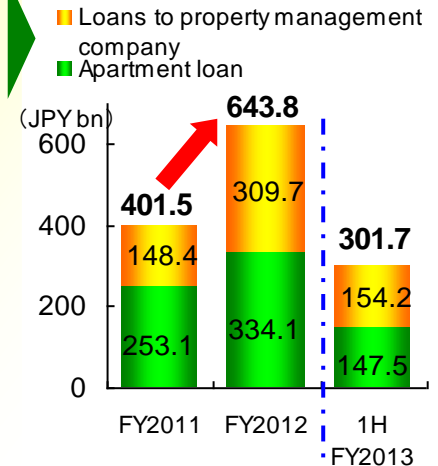
Trust for transfer of own company's stocks

Property management consulting

Real estate brokerage

Business transformation consulting

### < Loans newly extended to high net-worth customers\*2>



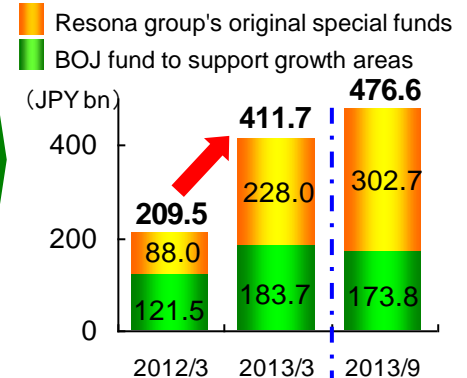
## Areas of high growth potential

Expansion into Asia

Medical, welfare and nursing care

Environment

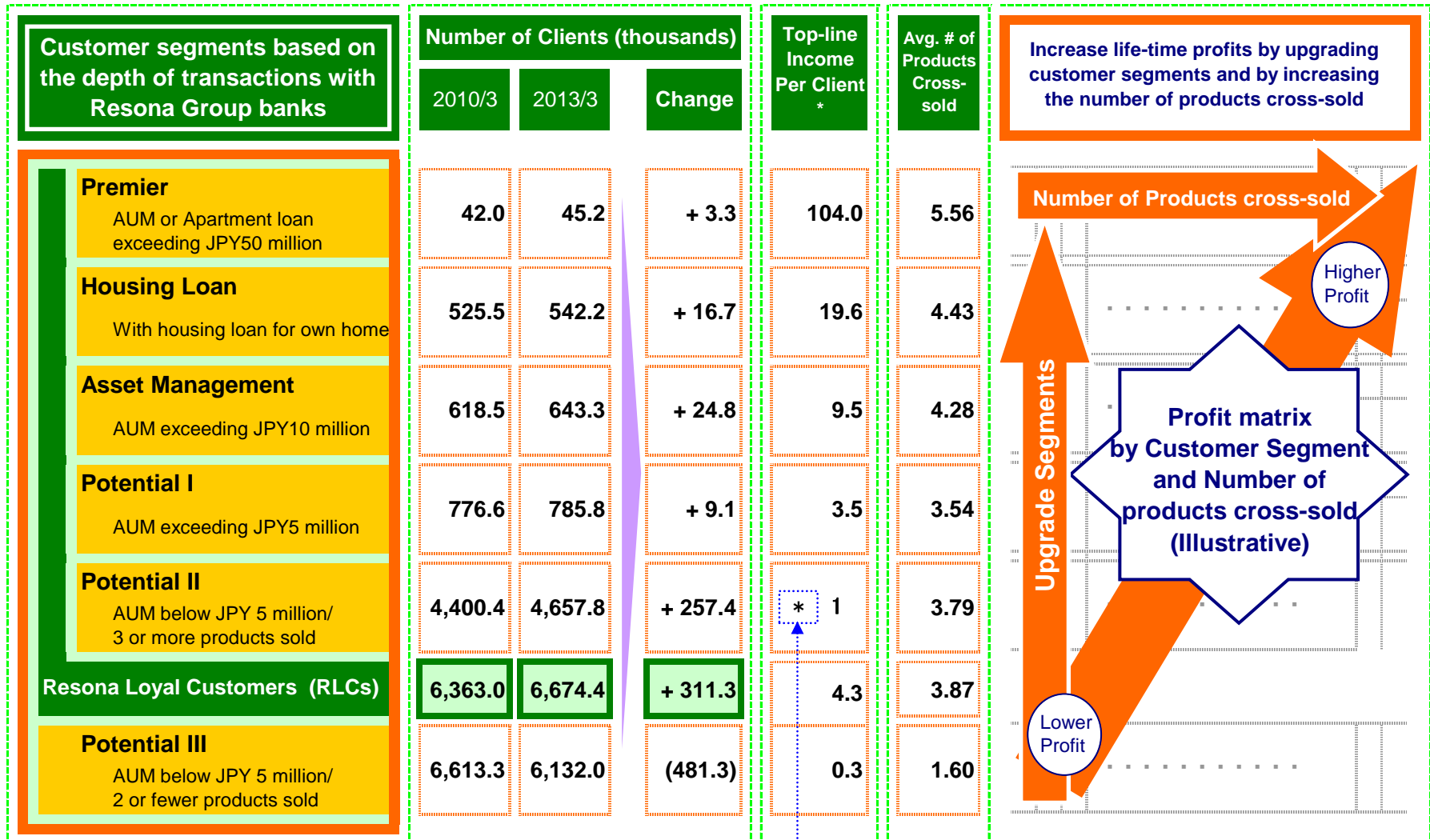
### <Loans extended from special funds for growth areas\*2>



\*1. Source: Japan Finance Corporation \*2. Total of group banks

# Cross-selling Culture

Visible progress has been made through the increase in the number of “Resona Loyal Customers”

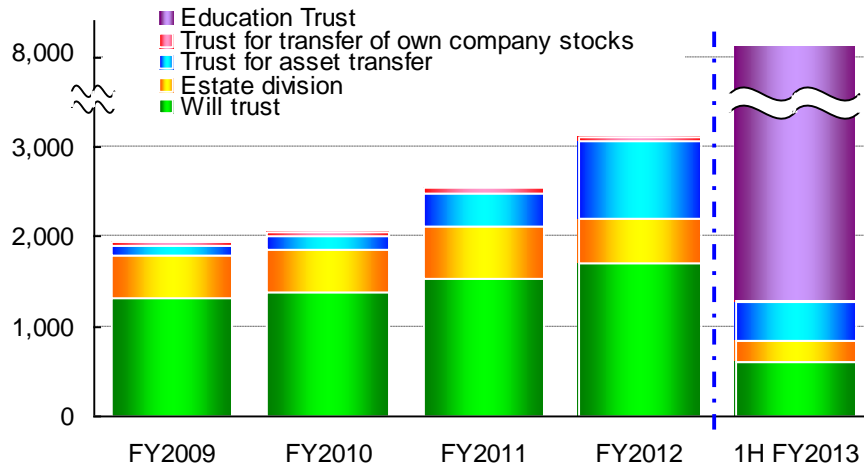


\* Indexed to average top-line income per client for Potential II segment = 1



# Cross-selling Strategy: Trust Solutions as Gateway to Cross-selling

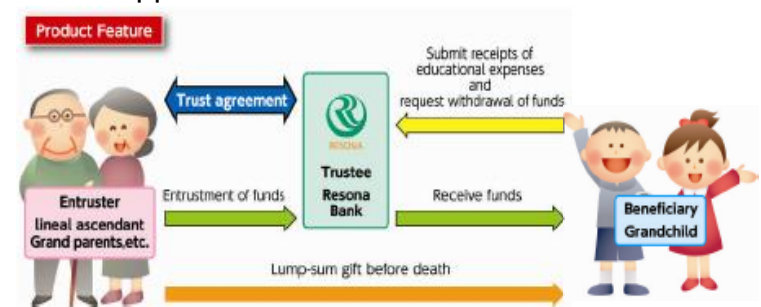
## Number of trust solutions provided for asset and business transfers



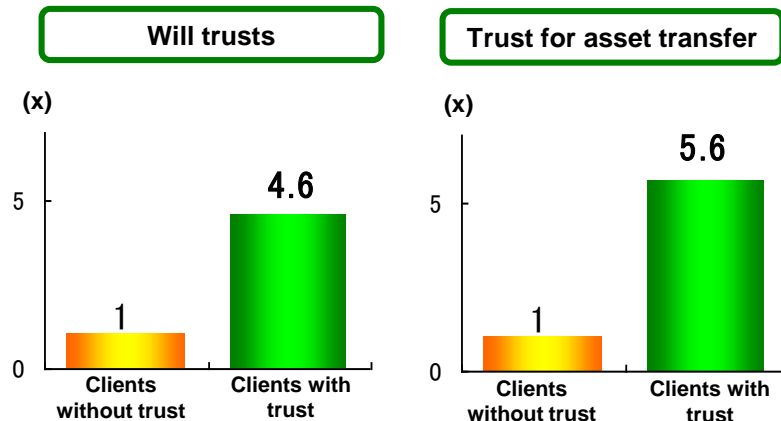
## Education Trust (Began sales in Apr. 2013)

### ■ Make the best use of trust capabilities to increase “high net-worth” customers

- From April to September 2013  
Number of entrustments: Approx. 6,800,  
Funds entrusted: JPY 41.5bn
- Approx. 30% of entrustees are new clients



## Comparison of Top-line Income from the Clients with or without Trust Solutions\*1



## Access to information of clients' assets through entrustment

- Cash & deposits
- Securities
- Own company stocks
- Real estate...

Consulting

Inheritance

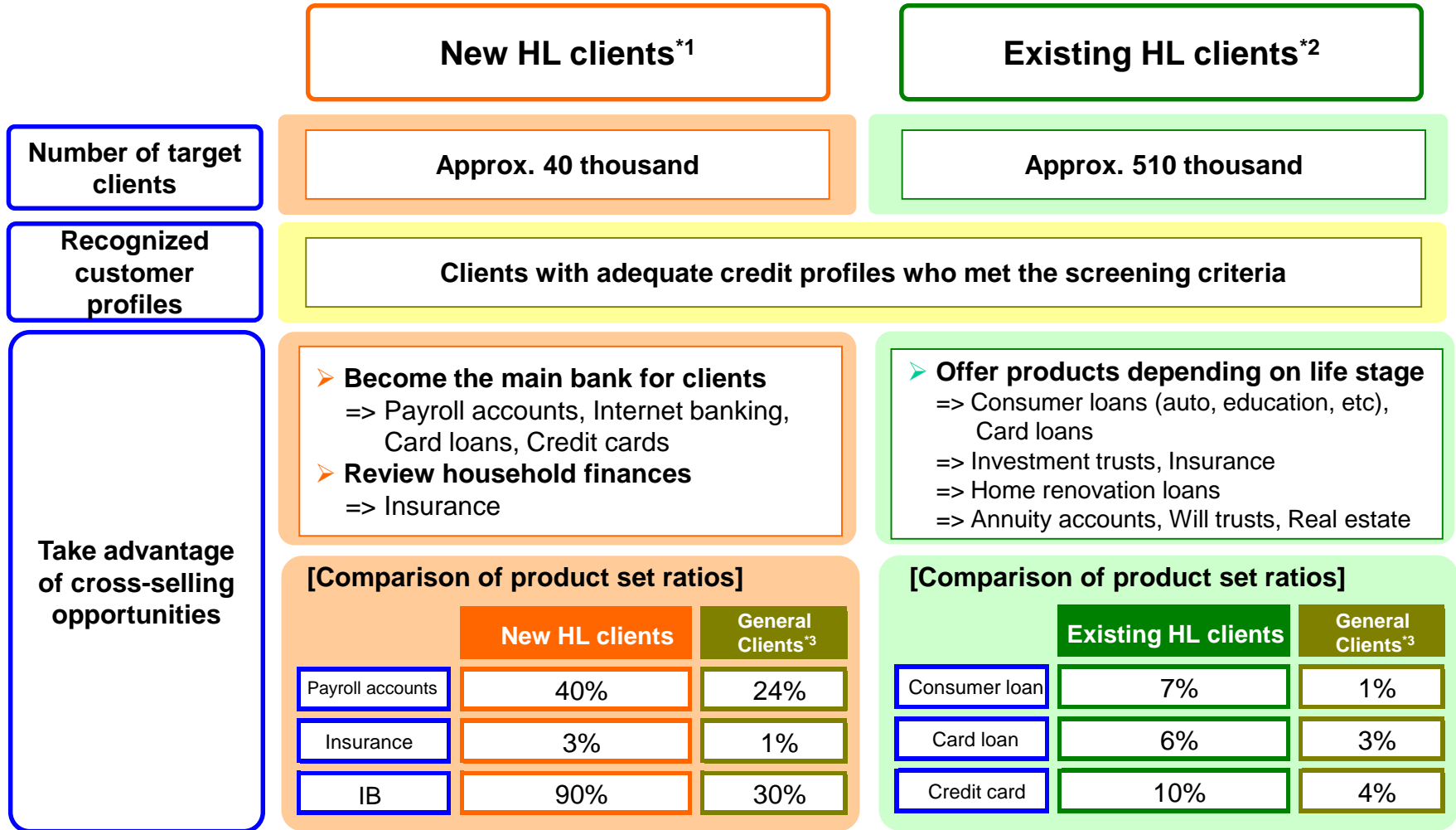
## Various opportunities for Cross-selling

- Investment trusts & insurance
- Real estate brokerage
- Real estate consulting...
- Apartment loans
- Business succession

\*1. Rebased top-line income from clients without trust solutions in top three segments (Premier, Housing Loan and Asset Management) to 1 (Resona Bank)

# Cross-selling Strategy: Housing Loans as Gateway to Cross-selling

Efficient cross-selling to existing and new HL clients whose profiles are well recognized through credit screening



\*1. Housing loans newly originated in FY2012

\*2. Existing housing loans originated by the end of FY2011

\*3. "Potential II" and "Potential III" segments

# Cross-selling Strategy: Cross-selling towards “Potential” Client Segments

## Offer the interface which customers like best

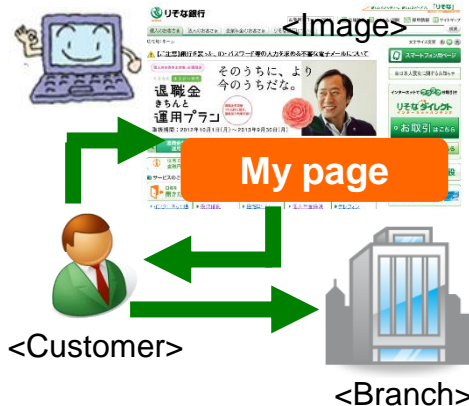
- “Open 365 days”<sup>\*1</sup> and “convenient location close to a terminal station”
- 2nd “7 Days Plaza” outlet to open on April 1, 2014 in *Abeno Harukas*

Resona BK's “7 Days Plaza” (Opened in April 2012)



Kinki Osaka BK's “nanoka” (Opened in July 2012)

- Plan to strengthen web-based information delivery
  - 1 to 1 marketing based on customized “My Page”<sup>\*2</sup>



## Offer attractive products and services

- Enhanced customer convenience relating to ATM usage

- More BankTime ATMs available at *Circle K Sunkus*

Mar. 2012

1,842  
locations

Sep. 2013

3,763  
locations

**BankTime**

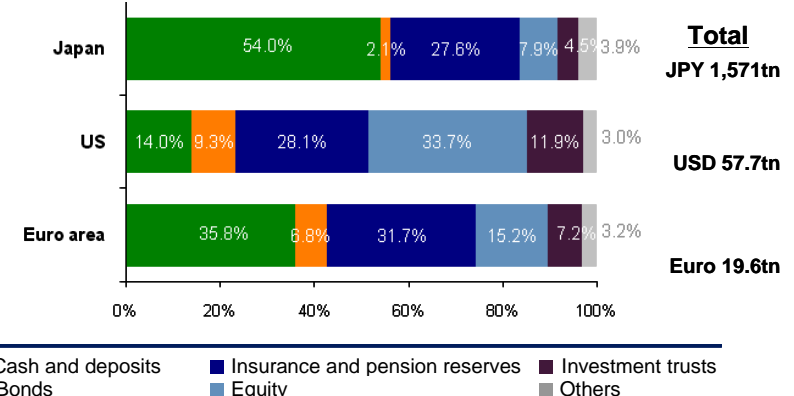
- Nippon Individual Savings Account (NISA)

Expand lineup  
of investment  
products  
well-suited to  
NISA

- Plan to introduce around 20 investment products by the end of March 2014
- Develop and procure products based on customer needs

Open alliance strategy  
leveraging the strength of  
not being affiliated with any  
industrial groupings

## <Breakdown of Households' Financial Assets<sup>\*3</sup>>



<sup>\*1</sup>. RB's 7 Days Plaza is open 365 days. KO's nanoka is not open on year-end, New Year and Japan's "golden week" holidays.

<sup>\*2</sup>. Tentative name for customized customer web page. (Service will be commenced in Spring 2014)

<sup>\*3</sup>. Source: Bank of Japan (Japan and US as of Mar. 2013, Euro area as of Dec. 2012)

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**Outline of Business Results for 1H of FY2013  
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**Efforts to Build Solid Foundation for Sustainable Growth**

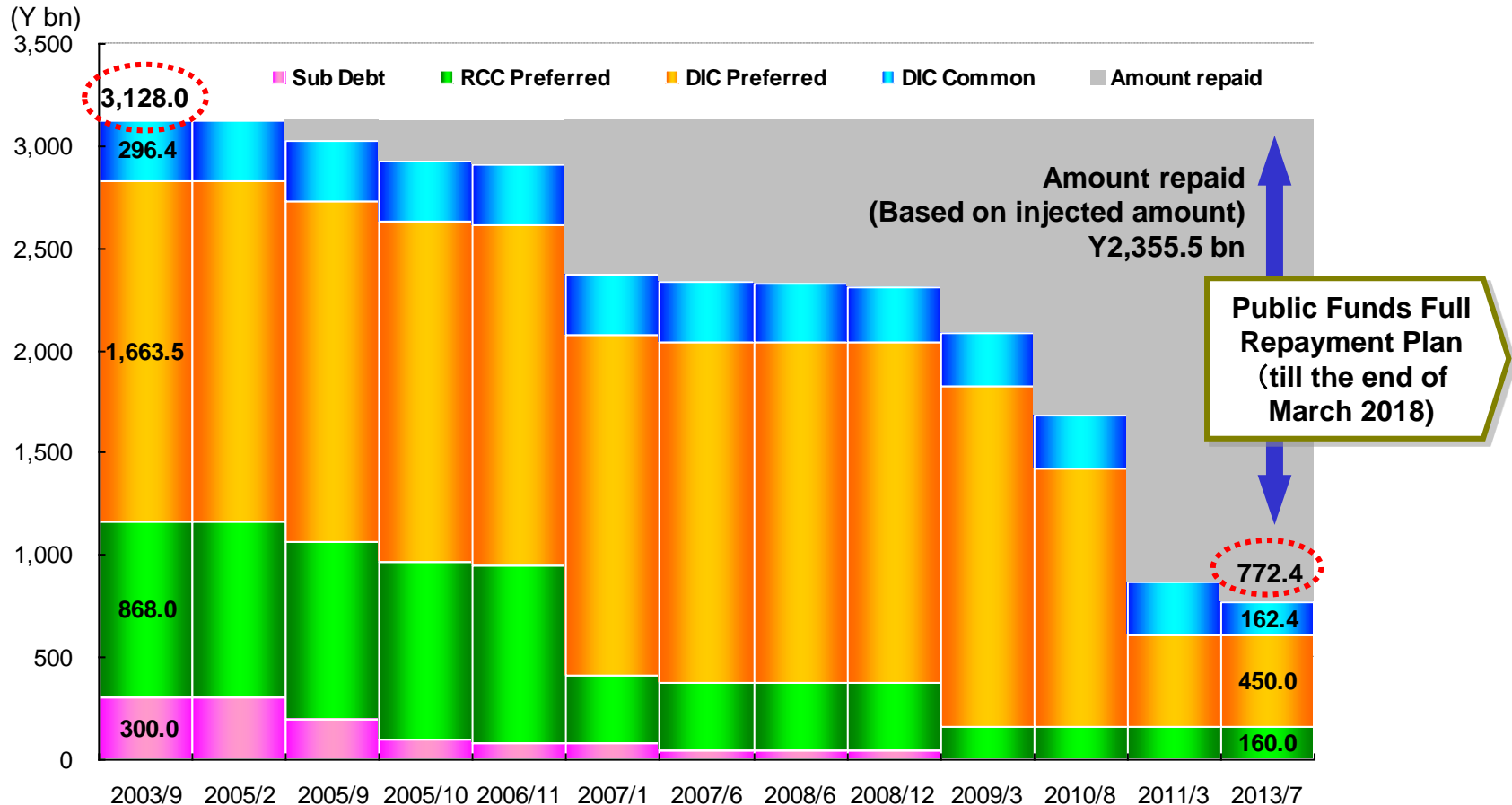
**Progress in Public Funds Full Repayment Plan  
and Direction of Future Capital Policies**

**[Reference Material]**

# Repayment Efforts Entering the “Final Stage” to Complete Full Repayment

Completing a partial repayment of DIC common stock in July 2013 activated “Public Funds Full Repayment Plan”

## ■ Chronological repayment of public funds (based on injected amount)

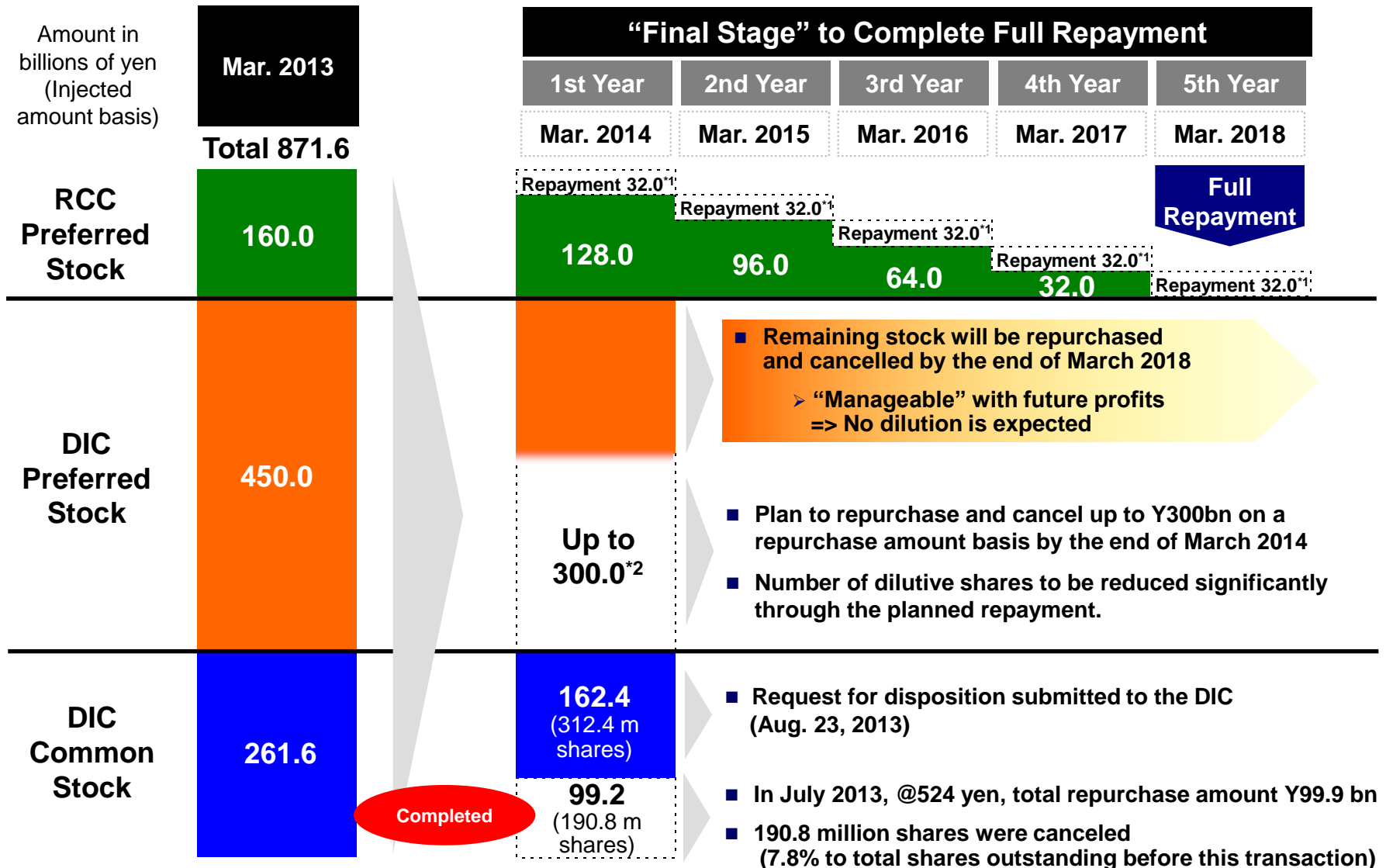


## ■ Resona HD's dividend per share on common stock (annual)

Dividend per share on common stock (annual)*1	- FY2004	FY2005 - FY2009	FY2010 - FY2012	FY2013 -
	—	10 yen	12 yen	15 yen (Planned)

\*1. Adjusted to stock split in FY2007

# Outline of “Public Funds Full Repayment Plan” and Progress to Date



**Maintain a CET1 ratio above 5.5% and a Tier 1 ratio above 7.0% throughout the Plan period**

\*1. To be repaid with dividends distributed after each fiscal year-end

\*2. Based on a repurchase amount basis

# Direction of Resona's Capital Management

## Capital Adequacy Ratio Management

### ■ Remain subject to the Japanese Domestic Standard

- However, in order to secure reliable capital strength, Resona Group operates its business with a high CAR, taking reference to the International Standard.

### ■ Keep the following Basel 3 ratios while repayment

Following ratios are on a phase-in rule basis.

Domestic std. ratio is based on the first adoption-year criteria.

Resona HD (Consolidated)		Sep. 30, 2013	Ratios maintained while repayment
Domestic Std.	Core capital ratio	14.4%	
International Std.	CET1 ratio*1	8.5%	Above 5.5%
	Tier1 ratio*2	10.2%	Above 7.0%

\*1. Required to satisfy the minimum ratio required under the International Standard to adopt the IRB approach.

\*2. Tier 1 ratio requirement under the International Standard is not applicable to Resona Group.

### ■ Expected increase in RWA relating to introduction of Basel 3, primarily from the following sources

- CVA / CPP
- Exposure to large financial institutions, etc.
- Market risk

Additional items both for International and Domestic Standards

Additional item for Domestic Standard

**Expected increase in RWA**  
(At Introduction in Mar. 2014)

**Approx. Y0.9 -1.0 trillion**  
(Domestic Standard)

### ■ Continued efforts to adopt the A-IRB approach

- Aim to adopt the A-IRB approach as a part of broader efforts to solidify the group's risk vs. capital management

## Dividend Policy (Common Shares)

### ■ Per share common dividends to be increased by 25%, or from 12 yen to 15 yen, from dividend for FY2013

- Maintain dividends at 15 yen per common share for the time being

## ROE Target

### ■ Build earnings and capital structures that could yield a 10% return on Common Equity Tier 1 Capital on a sustainable basis

**Level of Targeted Sustainable ROE**

**Common Equity Tier 1 ROE**  
**10% Level**

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**Outline of Business Results for 1H of FY2013  
and Updates on Major Businesses**

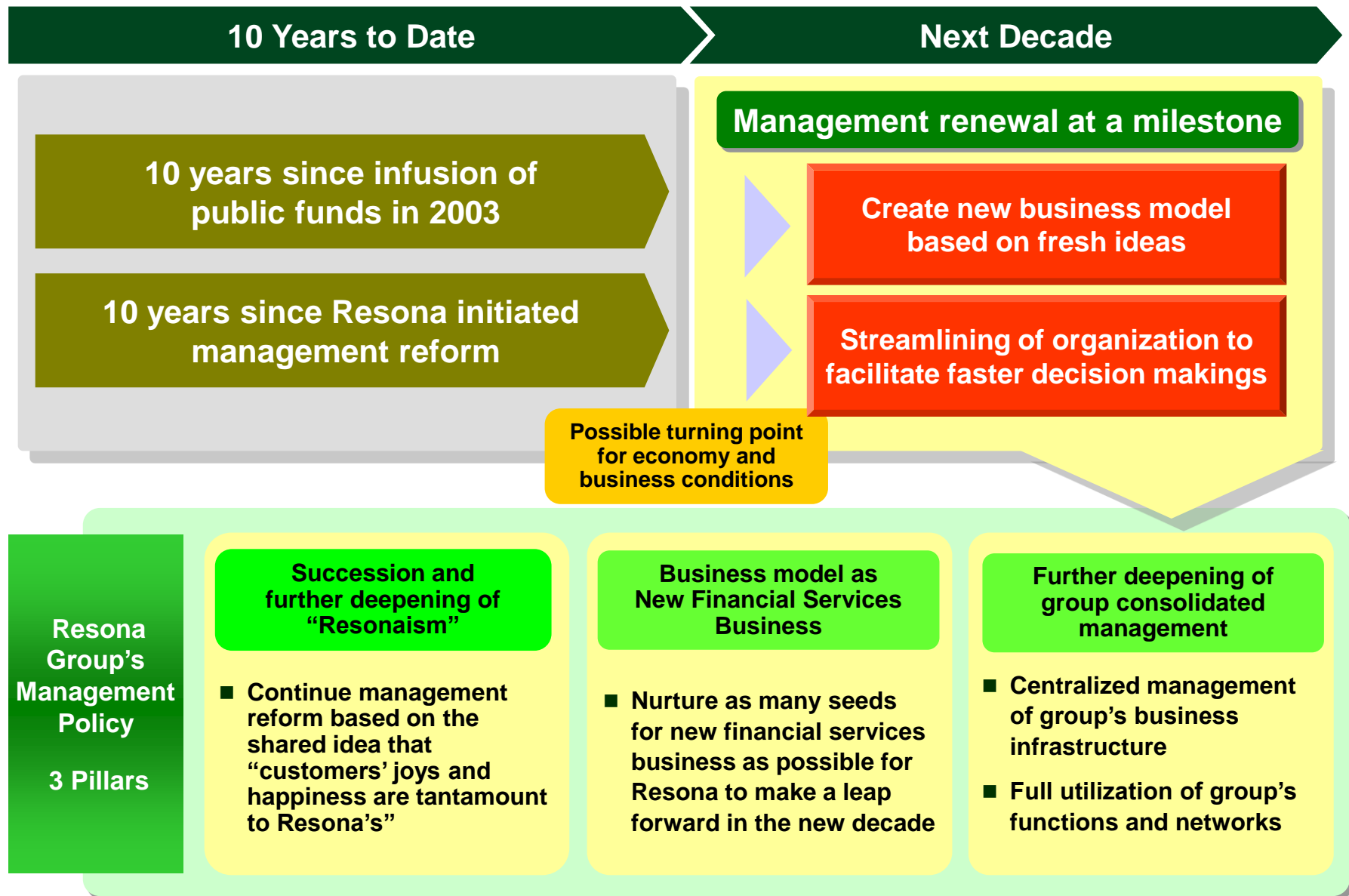
**Efforts to Build Solid Foundation for Sustainable Growth**

**Progress in Public Funds Full Repayment Plan and  
Direction of Future Capital Policies**

**[Reference Material]**



# Resona Group's Management Policy



# Sound Balance Sheet

## Sound assets backed by very stable deposit funding

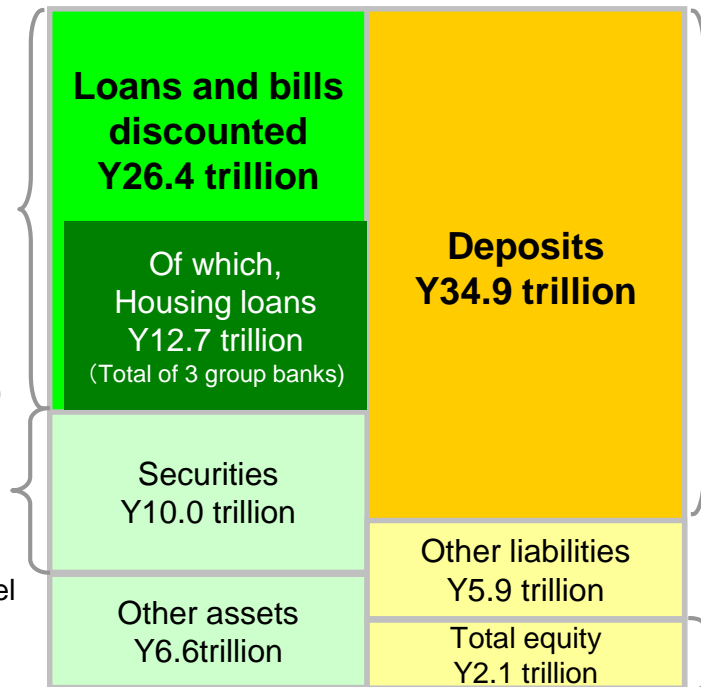
RHD's consolidated balance sheet  
(As of Sep. 30, 2013)

### [Sound loan portfolio]

- **Well-diversified loan portfolio**
  - Housing loan ratio at 47.6%
  - Well-diversified SME portfolio
- **Net NPL ratio\*<sup>1</sup> standing at 0.31%**

### [Conservative securities portfolio]

- **Mostly comprised of JGBs**
  - JGBs duration\*<sup>2</sup>: 2.8 years  
(JGBs in available-for-sale securities)
- **Limited downside risk relating to equity exposure**
  - Stockholdings\*<sup>3</sup>/Total assets: approx. 0.8%
  - Breakeven Nikkei Avg: Y6,700 level



### [Stable funding structure]

- **Strong retail deposit base**
  - Approx. 13 million retail deposit accounts
  - Accounts for approx. 70% of total deposit funding
- **Funding cost kept at a low level**
  - Avg. cost of deposits: 0.05%
  - Low-cost liquidity deposits account for approx. 60% of total deposit funding
- **Very limited dependence on inter-bank funding or securitization**
- **Ratio of loans and bills discounted to total deposits: approx. 75%**

### [Well capitalized on a regulatory basis]

- **Capital adequacy ratio: 15.21%**
- **Tier 1 ratio: 11.16%**
- **Ratio of Net DTA to Tier 1: 8.23%**

**Total Accounting Assets:  
(TAA)**

**Y43.1 trillion  
(100%)**

**Risk-weighted Assets:  
(RWA)**

**Y17.0 trillion  
(F-IRB under Basel 2)**

**RWA/TAA Multiple:**

**x 0.39 times**

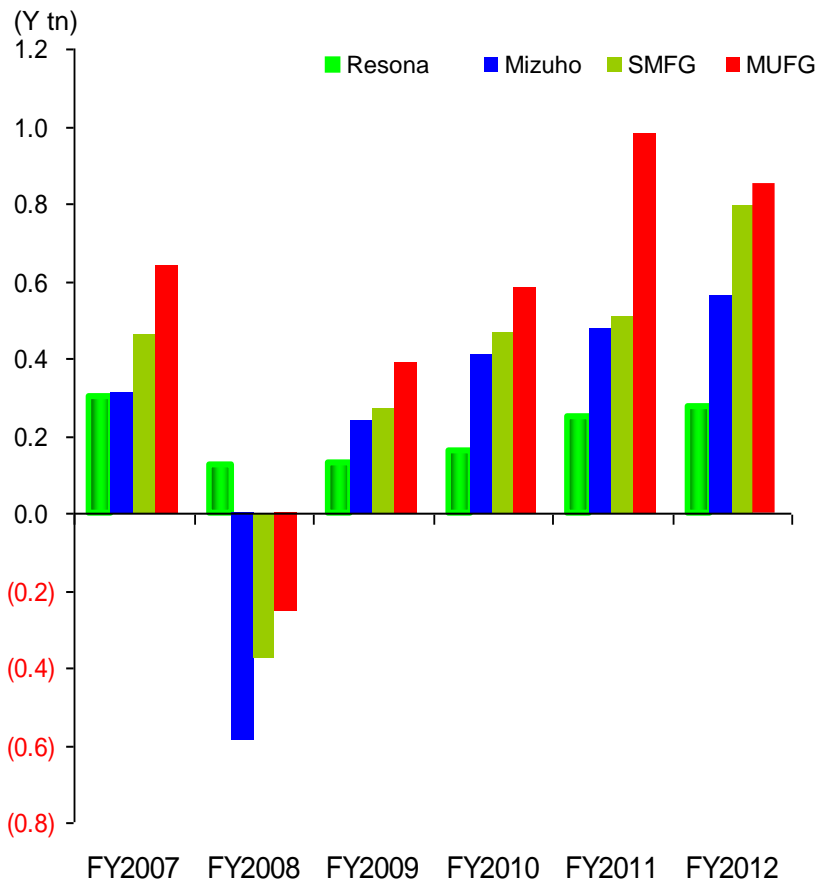
\*1. NPL ratio net of collateral / guarantees and loan loss reserves (Total of group banks)

\*2. JGBs in available-for-sale securities (Total of group banks) \*3. At cost

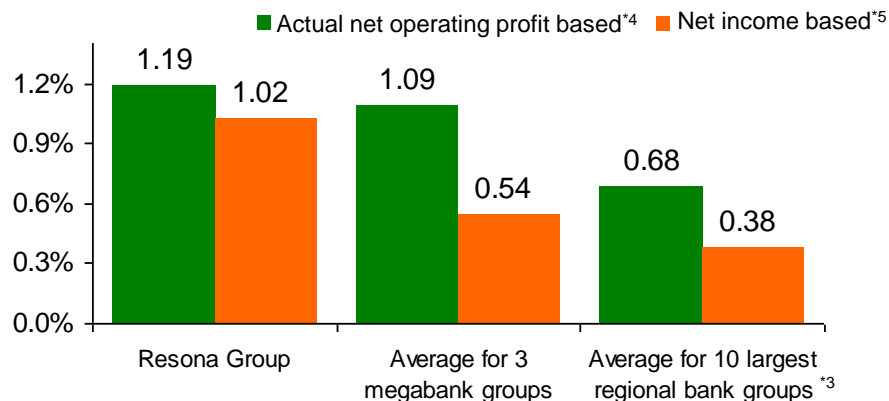
# Stable Profitability

- Resona has consistently generated stable profits (positive net profit even through the Lehman crisis)
- This has been helped by minimized stockholdings and no investments in sub-prime related assets

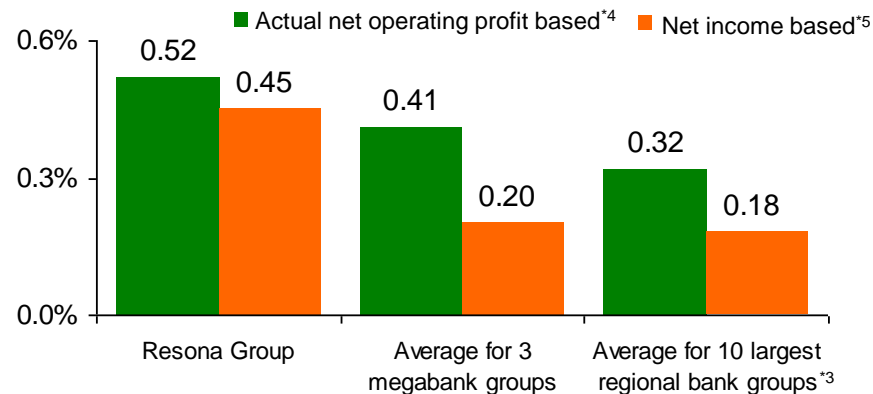
## Historical Consolidated Net Income



## RORA (Average for the Last 5 years)\*1



## ROA (Average for the Last 5 years)\*2



\*1. RORA (Return on Risk-weighted Assets)=(actual net operating profit or net income) / risk weighted-assets at period end, simple average of each year, risk-weighted assets for the megabank groups are calculated based on A-IRB method from the year ended March 2009 onwards, consolidated basis

\*2. ROA=(actual net operating profit or net income) / total assets at period end, simple average of each year, consolidated basis

\*3. Top 10 regional bank groups in terms of consolidated total assets (Yokohama, Fukuoka FG, Chiba, Hokuhoku FG, Shizuoka, Yamaguchi FG, Jyoy, 77Bank, Hokuyo, Nishinippon City)

\*4. Based on net operating profits less credit cost and net gains/(losses) on stocks (figures for some banks are based on aggregated figures of group banks due to disclosure limitation; i.e. not consolidated figures)

\*5. Based on net income (figures for some banks are based on aggregated figures of group banks due to disclosure limitation; i.e. not consolidated figures)

# Business Results by Major Group Business Segments

## Management Accounting by Major Group Business Lines (1H FY2013)

■ “RAROC” and “RVA”<sup>\*1</sup> as management indicators to measure profitability to allocated capital

(Billions of Yen, %)

Resona Group Business Segments		Profitability				Soundness	Net operating profit after a deduction of credit cost									
		Net profit after a deduction of cost on capital		Risk-adjusted return on capital	Cost to income ratio	Internal CAR	Actual net operating profit								Credit cost	
		RVA <sup>*1</sup> (Actual)	YoY Change	RAROC (Actual)	OHR		YoY Change	YoY Change	Gross operating profit	YoY Change	Operating expense	YoY Change	YoY Change			
Sum of Customer Divisions		81.0	+10.7	15.8%	60.0%	10.3%	125.0	+9.5	110.0	+2.8	275.1	+4.0	(165.1)	(1.2)	15.0	+6.7
Personal Banking		34.2	+4.2	24.3%	66.9%	10.2%	44.3	+4.3	44.3	+3.4	133.7	+5.1	(89.4)	(1.7)	0.0	+0.8
Corporate Banking		46.9	+6.6	13.3%	53.6%	10.3%	80.7	+5.2	65.7	(0.6)	141.5	(1.1)	(75.8)	+0.5	15.0	+5.8
Markets		29.6	+0.5	54.0%	11.2%	19.2%	33.1	+0.0	33.1	+0.0	37.2	+0.2	(4.2)	(0.2)	-	-
Total <sup>*2</sup>		92.6	+8.9	13.7%	54.5%	14.2%	156.4	+9.4	141.3	+2.8	310.6	+4.1	(169.3)	(1.4)	15.0	+6.7

\*1. RVA: Resona Value Added (Net profit after a deduction of cost on internally allocated capital)

\*2. Total of 3 banks on a non-consolidated basis plus profit and loss of loan guarantee subsidiaries

# Consolidated Subsidiaries and Affiliated Companies

## Consolidated domestic subsidiaries (excluding subsidiary banks)

(Billions of Yen)

Name	Line of business	Capital contribution ratio	Net income		(Ref) FY2012
			FY2013 1H	YoY change	Net Income
Resona Guarantee Co., Ltd.	Credit guarantee (Mainly housing loan)	Resona Group 100%	11.8	(0.7)	19.7
Daiwa Guarantee Co., Ltd.	Credit guarantee (Mainly housing loan)	Resona Group 100%	0.4	(0.3)	1.1
Kinki Osaka Shinyo Hosho Co., Ltd.	Credit guarantee (Mainly housing loan)	Resona Group 100%	1.0	+0.3	0.4
Resona Card Co., Ltd.	Credit card Credit guarantee	Resona Holdings 77.6% Credit Saison 22.4%	1.0	+0.3	2.9
Resona Kessai Service Co., Ltd.	Factoring	Resona Holdings 100%	0.3	+0.0	0.7
Resona Research Institute Co., Ltd.	Business consulting service	Resona Holdings 100%	(0.0)	(0.0)	0.0
Resona Capital Co., Ltd.	Venture capital	Resona Holdings 100%	(0.0)	(0.2)	0.1
Resona Business Service Co., Ltd.	Back office work	Resona Holdings 100%	0.0	+0.0	0.0
Total			14.5	(0.9)	25.0

## Major consolidated overseas subsidiaries

Name	Line of business	Capital contribution ratio	Net income		(Ref) FY2012
			FY2013 1H	YoY change	Net Income
P.T. Bank Resona Perdania	Banking business (Indonesia)	Resona Group 43.4% (Effective control approach)	3.5	+2.5	2.4
P.T. Resona Indonesia Finance	Leasing business (Indonesia)	Resona Group 100%	0.0	+0.0	0.1
Total			3.6	+2.5	2.5

## Affiliated company accounted for by the equity method

Name	Line of business	Capital contribution ratio	Net income		(Ref) FY2012
			FY2013 1H	YoY change	Net income
Japan Trustee Services Bank, Ltd.	Banking and Trust	Resona Group 33.3% Sumitomo Mitsui Trust HD 66.6%	0.2	(0.3)	0.5

# Capital Adequacy Ratio (Subsidiary Banks)

(Billions of Yen)

Japanese Domestic Standard	RB(Consolidated) [F-IRB]			SR(Non-consolidated) [F-IRB]			KO(Consolidated) [F-IRB]		
	Mar.31, 2013	Sep.30, 2013	Change	Mar.31, 2013	Sep.30, 2013	Change	Mar.31, 2013	Sep.30, 2013	Change
Capital adequacy ratio	13.49%	<b>14.57%</b>	+1.08%	12.46%	<b>13.08%</b>	+0.62%	13.35%	<b>13.87%</b>	+0.52%
Tier 1 ratio	9.52%	<b>10.51%</b>	+0.99%	8.19%	<b>8.78%</b>	+0.59%	8.76%	<b>9.24%</b>	+0.48%
Total qualifying capital	1,681.1	<b>1,777.2</b>	96.1	428.7	<b>447.7</b>	18.9	170.4	<b>175.8</b>	5.3
Tier 1 capital	1,186.2	<b>1,282.9</b>	96.7	282.0	<b>300.5</b>	18.4	111.8	<b>117.1</b>	5.2
Tier 2 capital	537.5	<b>541.3</b>	3.8	157.1	<b>157.1</b>	(0.0)	58.7	<b>58.6</b>	(0.0)
Deductions	42.6	<b>47.0</b>	4.4	10.4	<b>9.8</b>	(0.5)	0.1	<b>0.0</b>	(0.1)
Risk weighted assets	12,456.7	<b>12,197.3</b>	(259.3)	3,440.9	<b>3,421.0</b>	(19.9)	1,275.8	<b>1,267.2</b>	(8.6)
Credit risk assets	11,746.0	<b>11,488.1</b>	(257.8)	3,190.2	<b>3,172.1</b>	(18.1)	1,181.4	<b>1,174.2</b>	(7.2)
Operational risk assets	710.6	<b>709.1</b>	(1.4)	250.6	<b>248.9</b>	(1.7)	94.4	<b>93.0</b>	(1.4)

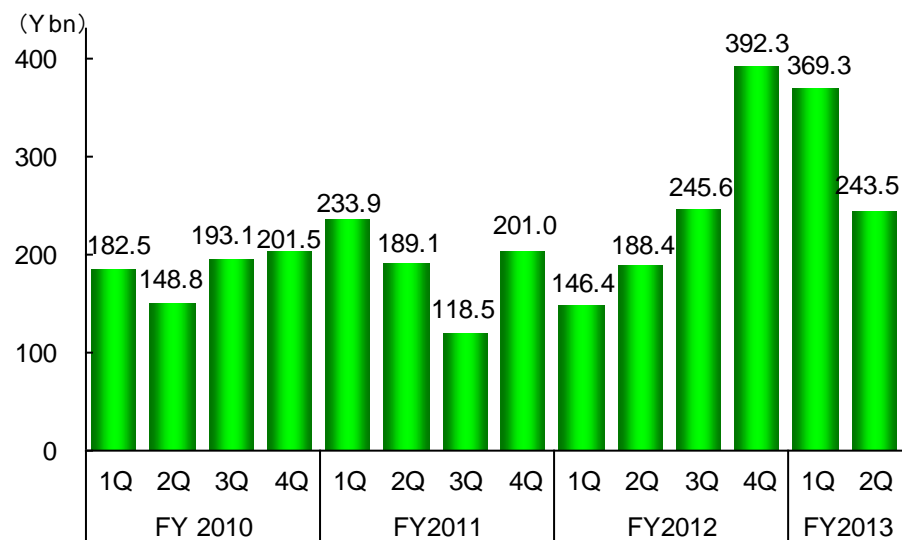
# Measures to Keep and Restore Profitability of HL Business

<b>Three Profitability Enhancers</b>	<b>1</b>	<b>Promotion of cross-selling</b>	HL business as a gateway for cross-selling
	<b>2</b>	<b>Low-cost operation</b>	Challenge to HL back office processing reform
	<b>3</b>	<b>Upside from rise in interest rate</b>	Floating-rate loans account for approx 80% of portfolio

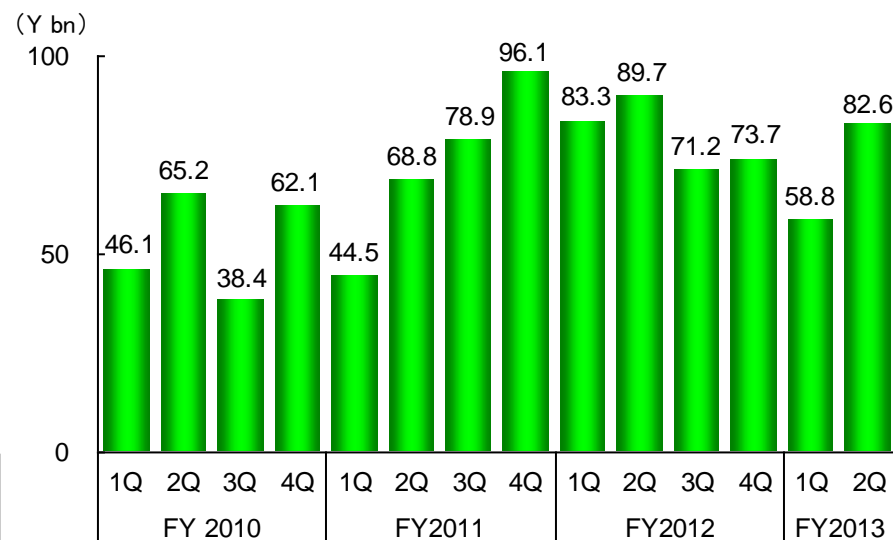
<b>Income</b>	<b>Volume</b>	<ul style="list-style-type: none"> <li>■ Explore existing home market and expand lineup of HL products</li> <li>■ More LPs open on holidays and strengthen their sales staffs</li> <li>■ Prevent refinancing by competitor banks</li> </ul>
	<b>Pricing</b>	<ul style="list-style-type: none"> <li>■ Total profitability analysis based on Life Time Value (LTV) model</li> <li>■ Pursue rational risk pricing based on credit profile analysis</li> </ul>
	<b>Add-on Income</b>	<ul style="list-style-type: none"> <li>■ Promote cross-selling 1) before extending housing loans, 2) during a repayment period and 3) after full repayment</li> <li>■ 0.55 million HL clients with whom credit profile and life events are grasped</li> <li>■ Become a main bank and prevent refinancing by other banks by promoting cross-selling</li> <li>■ Capture such financial needs as reform loan, AM and inheritance for those who have fully repaid their loans</li> </ul>
<b>Expense</b>	<b>Clerical Cost</b>	<ul style="list-style-type: none"> <li>■ Housing loans' back office processing reform</li> <li>■ Reduce clerical work volume by 50% and clerical staffs by 450</li> </ul>
	<b>Credit Cost</b>	<ul style="list-style-type: none"> <li>■ Strengthen credit administration (More active delinquency control, improvement in recovery ratio, etc.)</li> </ul>

# Trend of Investment Product Sale Business (Total of Group Banks)

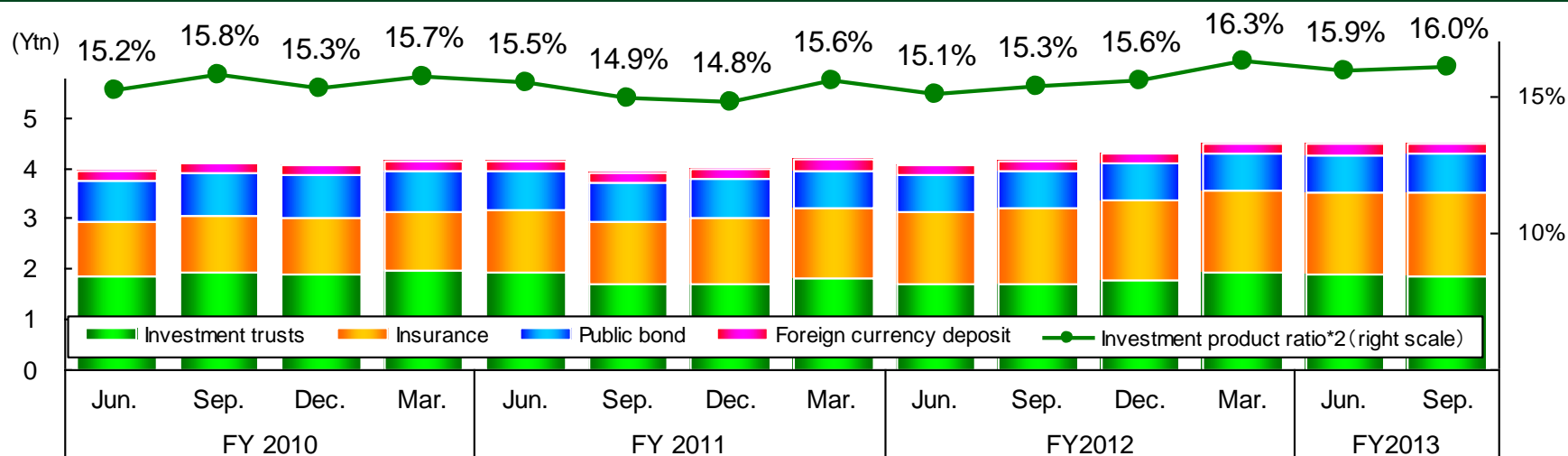
## Investment Trust



## Insurance\*1



## Balance of Investment Products sold to Individual\*1



\*1. Figures are based on an administrative accounting basis.

\*2. Investment product ratio = balance of investment products sold / balance of investment products sold and deposits held by individuals



# KPIs for Cross-selling (Total of Group Banks, End of September 2013)

## Primary Index

■ RLCs = Clients to whom the group have achieved cross-selling to some extent

(Number of customers in thousands)		Sep 30, 2012	Sep 30, 2013	Change
Premier	AUM or condominium loan exceeding JPY50 million	43.2	45.4	+2.2
Housing Loan	With housing loan for own home	534.5	545.6	+11.1
Asset Management	AUM exceeding JPY10 million	630.0	648.5	+18.5
Potential I	AUM exceeding JPY5 million	784.6	789.4	+4.8
Potential II	AUM below JPY 5 million/ with 3 or more products sold	4,568.5	4,663.0	+94.5
<b>Resona Loyal Customers (RLCs)</b>		<b>6,560.8</b>	<b>6,692.1</b>	<b>+131.3</b>
Potential III	AUM below JPY 5 million/ with 2 or less products sold	6,248.1	6,085.6	(162.3)
Total active customers		12,808.8	12,777.7	(31.0)

## Reference Indices

■ Covering the RLCs, measure the following reference indices on a regular basis

### Lifetime Value (LTV)

Change in  
Past 1 Year

**+87.8bn**

- Under certain assumptions, try to measure the degree of incremental growth in top-line income brought about by new transactions captured by virtue of the sales activities
- Top-line income to be generated over a next 10 year period

### Number of Products Sold

Sep 30, 2013

**3.86 Products**

- Indicator to show the degree of RLCs utilizing Resona Group banks as a main bank.
- Base items such as account transfers, outward and inward remittances, loan and credit card items, savings and investment items are covered.

# Operational Reforms Aimed at Simultaneously Enhancing Revenue and Reducing Costs

## Profitability Maximization of Branch Offices

### Productivity Reinforcement

- Significant reduction of administrative work
- Expansion of next generation branch offices
- Upgrade of CRM and branch office system

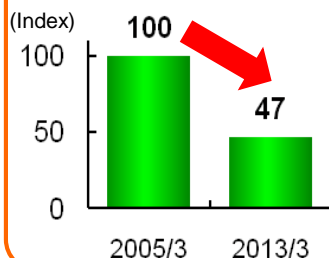
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### Sales force Reinforcement

- Freeing resources through operational reforms and shifting personnel to the sales department

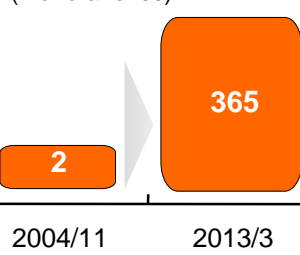
**Profitability  
Maximization  
of Branch  
Offices**

<Administrative work in branch offices\*1>

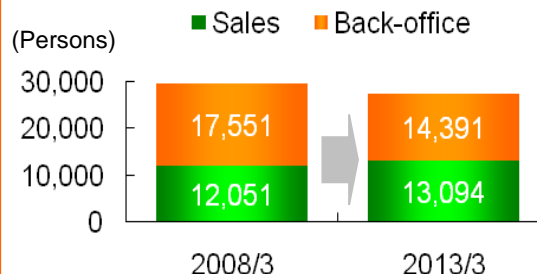


<“Next-generation” branch offices>

(# of branches)



<Composition of personnel by division\*2>



## Focus on Low-Cost Operations

**Separation and shift of back-office operations from branch offices to Support Offices**

**Operation Consolidation and Standardization**

**Reduction of administrative work**

**Optimization of division of labor**

**Reinvestment of operational cost-savings into strategic areas**

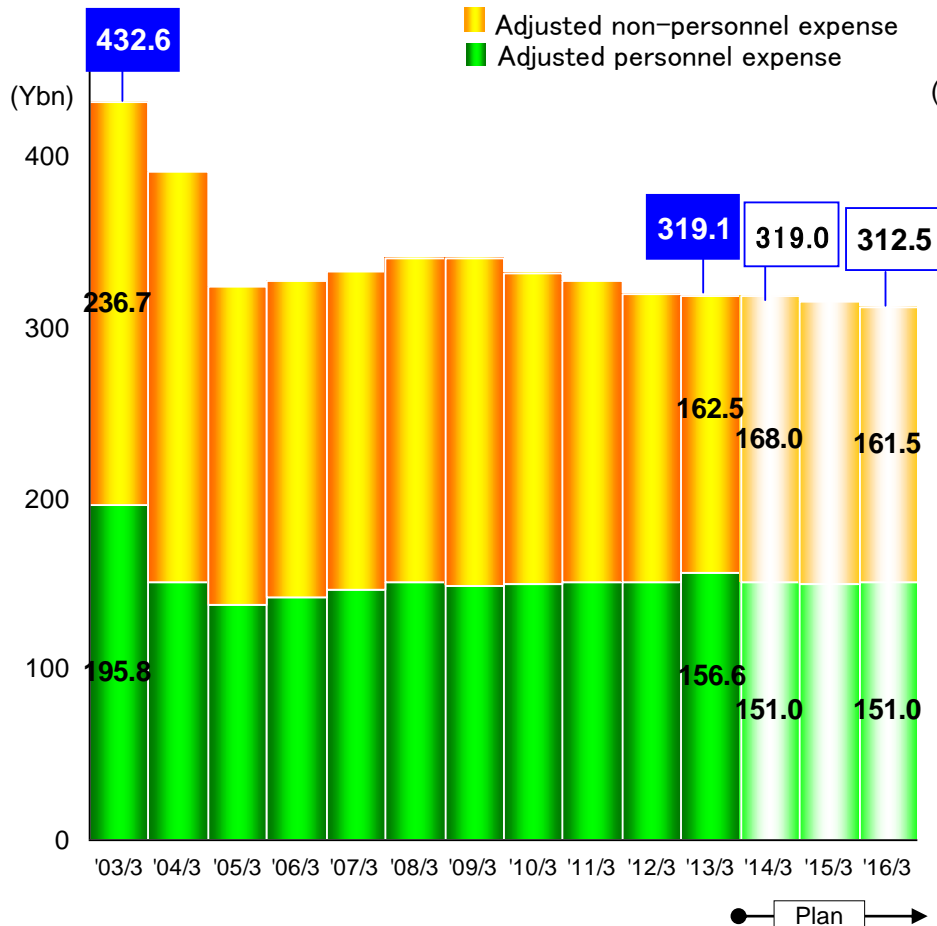
\*1. Administrative work volume handled in branch office (Mar. 2005=100), Total of Resona Bank and Resona Business Service

\*2. Total of group banks and Resona Business Service

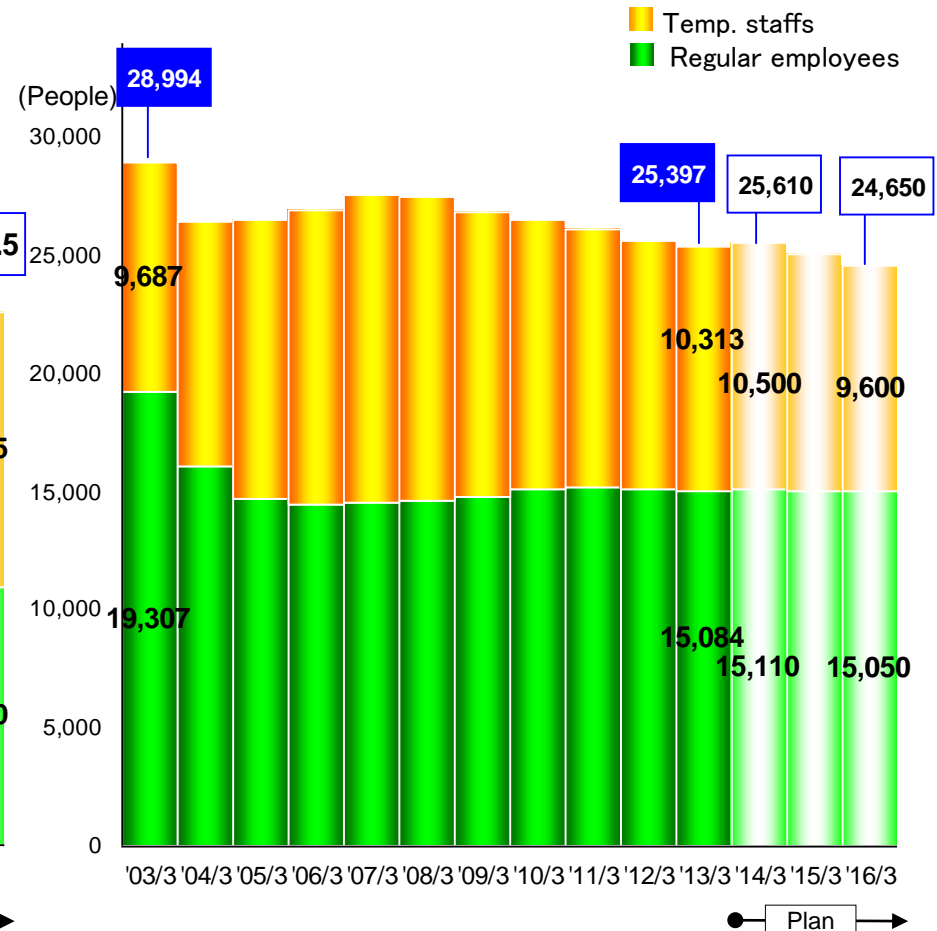
# Efficient Cost Structure: Personnel and Non-Personnel Expense (Total of Group Banks)

- Unavoidable increase in operating expenses including social insurance premium will be offset by continued efforts to reduce non-personnel expenses
- Strictly controlled personnel expenses including the cost associated with hiring temporary staffs

Adjusted personnel and adjusted non-personnel expenses\*1



Number and composition of employees by hiring status



\*1 Adjusted personnel expenses: Personnel expenses including the cost associated with hiring temporary staffs and other related costs,  
Adjusted non-personnel expenses: Non-personnel expenses – Cost associated with hiring temporary staffs and other related costs

# Supports for SMEs Doing Business in Asia

## Footholds and Alliance Partners in Asia

Newly established “Global Business Division”  
to better serve clients’ needs  
to do business abroad

### Overseas representative offices

- 4 offices

### Bank Resona Perdania

- JV bank with over 50 years of local experience

### Regional coverage to offer local information

- Vietnam  
=> Dispatched personnel to Ho Chi Minh branch of Bangkok Bank
- India (Chennai)  
=> Dispatched personnel to JETRO’s local office
- Philippines  
=> 3 party tie-up with PEZA\*1 and RCBC paved the way for one-stop consultation service  
=> Plan to dispatch personnel to RCBC (in 2H FY2013)



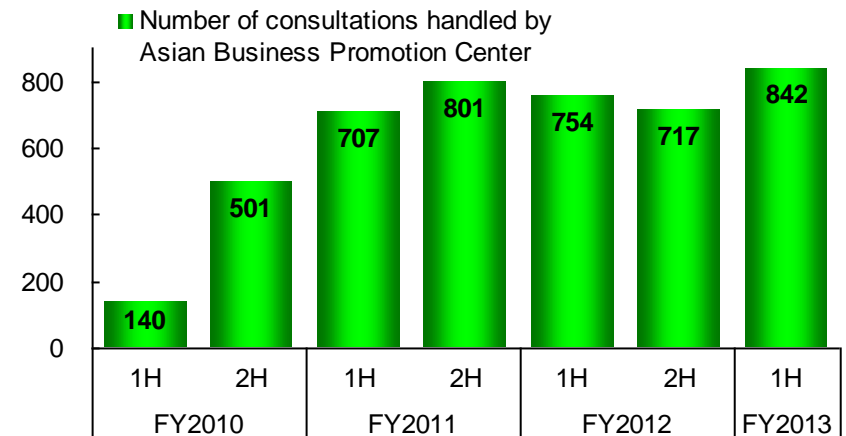
## Local Services Offered through Alliances

- Large number of branches and local expertise
- Ability to provide local service without being regulated as a foreign bank

### Major Alliance Partners in Asia

China	Bank of East Asia, Bank of China, China Construction Bank, Industrial and Commercial Bank of China, Bank of Communications		
Hong Kong	Bank of East Asia	Malaysia	Public Bank
South Korea	Korea Exchange Bank	Thailand, Vietnam	Bangkok Bank
Taiwan	Mega International Commercial Bank	India	State Bank of India
Singapore	Bank of East Asia	Philippines	Rizal Commercial Banking Corp. (RCBC)

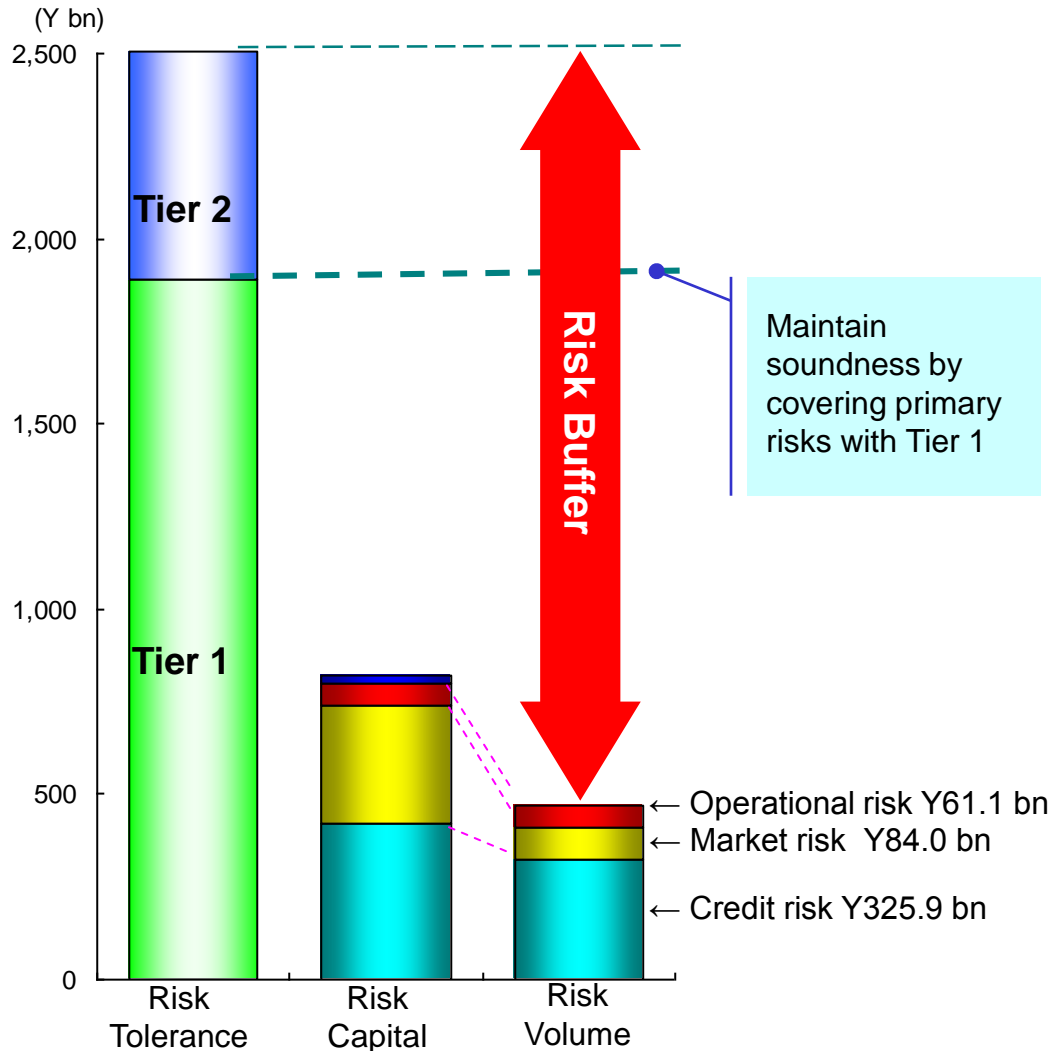
## Consultations handled by Asian Business Promotion Center on a high level



\*1. PEZA: Philippine Economic Zone Authority

# Risk Volume Relative to Capital (End of September 2013)

- Primary risks such as credit, market and operational risks are controlled within Tier 1 limit
- Risk buffers comprising of excess Tier 1 and Tier 2 are provided against the risk volume assumed under a stress scenario or the risks difficult to measure.



**Assess “level of capital adequacy” based on the capital adequacy ratio management and comprehensive risk management**

## Assumptions for measuring the VaR

- Confidence Interval: 99%  
\* “99.9%” confidence level is used as a supplementary assumption for a stress test.
- Holding period  
Credit risk: 1 year  
Market risk: 10 days to 6 months depending on the nature of assets  
Operational risk: 1 year

Note: Tier 1 and Tier 2 amounts are after certain adjustments.

# Sophistication in ALM Interest Rate Risk Management: (Introduction of Internal Model to Measure Core Liquidity Deposits)

## Reassess the value of liquidity deposits

*Internal model to measure core liquidity deposits  
⇒ Grasp more properly how much liquidity deposits  
can be regarded as low-cost and stable funding  
over the long term*

Combined total assets: Y42.9 tn  
(As of Sep. 30, 2013)

Loans and bills discounted Y26.6 tn (62%)	<b>Domestic liquidity deposits</b> Y21.2 tn (49%) <b>Core liquidity deposits (x%)</b>
Securities Y10.0tn (23%)	Domestic time and other deposits Y11.4 tn (27%)
Cash Y3.9 tn (9%)	Other Y8.4 tn (20%)
Other Y2.3 tn (5%)	Net assets Y1.8 tn (4%)

**More sophisticated  
ALM interest rate risk management**

## Methods to measure core liquidity deposits

### Before implementation of internal model < Standardized method > (FSA's bank supervision guideline)

- Introduced the idea of core liquidity deposits in FY2007
- Balance: the smallest of the following
  1. Lowest balance for the past 5 years
  2. Current balance less maximum annual outflow observed in the past 5 years
  3. Current balance x 50%
- Maturity allocated evenly over 5 years (2.5 years on average)

### Internal model

- RB and SR adopted in Apr.2010, KO in Oct.2010
- Rationally modeled depositors' behaviors to grasp how much can be regarded as core liquidity deposits
- Maturity allocated evenly over 10 years (5 years on average)
- Longer maturity applicable to core liquidity deposits (from 2.5 years to 5.0 years on average) enables the banks to take longer-term interest rate risk

# Securities Portfolio (Total of Group Banks)

## Maturity ladder for securities held (securities with contractual maturities, nominal amount basis)

(Y bn)	End of Sep. 2013							End of Mar. 2013						
	One year or less	One to three years	Three to five years	Five to seven years	Seven to ten years	Over ten years	Total	One year or less	One to three years	Three to five years	Five to seven years	Seven to ten years	Over ten years	Total
<b>Bonds held to maturity</b>	<b>133.5</b>	<b>217.0</b>	<b>376.3</b>	<b>995.1</b>	<b>369.5</b>	<b>3.0</b>	<b>2,094.5</b>	<b>190.4</b>	<b>255.6</b>	<b>409.7</b>	<b>546.3</b>	<b>817.9</b>	<b>3.0</b>	<b>2,223.1</b>
JGBs	95.0	127.0	285.8	932.2	214.5	3.0	1,657.5	165.0	177.0	323.3	486.3	667.9	3.0	1,822.5
Floating-rate JGBs	-	47.0	197.8	300.2	5.0	-	550.0	-	2.0	236.3	166.3	145.4	-	550.0
Japanese local government bonds	37.0	86.1	88.5	62.9	155.0	-	429.6	24.2	75.2	84.9	60.0	150.0	-	394.4
Japanese corporate bonds	1.4	3.8	2.0	0.0	-	-	7.4	1.1	3.4	1.5	0.0	-	-	6.2
<b>Available-for-sale securities</b>	<b>1,932.3</b>	<b>1,345.5</b>	<b>2,927.2</b>	<b>363.8</b>	<b>511.9</b>	<b>104.7</b>	<b>7,185.5</b>	<b>2,417.5</b>	<b>1,161.3</b>	<b>2,727.5</b>	<b>418.3</b>	<b>454.3</b>	<b>128.0</b>	<b>7,307.3</b>
Bonds	1,907.6	1,320.4	2,787.4	322.0	480.9	36.6	6,855.1	2,377.5	1,139.3	2,582.6	368.4	421.8	49.2	6,939.1
JGBs	1,743.0	866.8	2,472.0	175.4	427.0	10.0	5,694.2	2,187.8	750.2	2,121.0	200.4	349.0	34.0	5,642.4
Floating-rate JGBs	-	-	20.0	100.4	-	-	120.4	-	-	41.0	120.4	-	-	161.4
Japanese local government bonds	11.3	17.4	80.1	52.3	42.7	-	204.0	11.2	20.1	78.2	45.3	59.6	-	214.6
Japanese corporate bonds	153.3	436.1	235.2	94.3	11.1	26.6	956.9	178.4	368.9	383.4	122.7	13.1	15.2	1,082.0
Other	24.6	25.0	139.8	41.7	31.0	68.0	330.4	39.9	22.0	144.9	49.9	32.5	78.8	368.2

## Unrealized gains/(losses)

(Y bn)	B/S Amount ( Sep. '13)	Change from Mar. '13	Unrealized gains/(losses) (Sep. '13)	Change from Mar. '13
Bonds held to maturity	2,095.3	(129.4)	65.7	(10.6)
Available-for-sale securities	7,908.4	(44.4)	294.2	36.6
Stocks	625.6	66.8	292.2	70.5
Bonds	6,886.8	(103.7)	4.1	(24.2)
Other	395.8	(7.5)	(2.1)	(9.6)

(Note) The figures reported above include securities, negotiable certificates of deposit (NCDs) included in "cash and due from banks" and a portion of "monetary claims bought."  
The presented figures only include marketable securities.

## Trend of market and other indicators

### [Duration and Basis Point Value of JGBs (Available-for-sale securities)]

	2011/3	2012/3	2013/3	2013/9
Duration (year)	2.1	2.4	2.7	2.8
BPV (Ybn)	(1.35)	(1.81)	(1.59)	(1.69)
10-year JGB yield	1.250%	0.985%	0.560%	0.680%

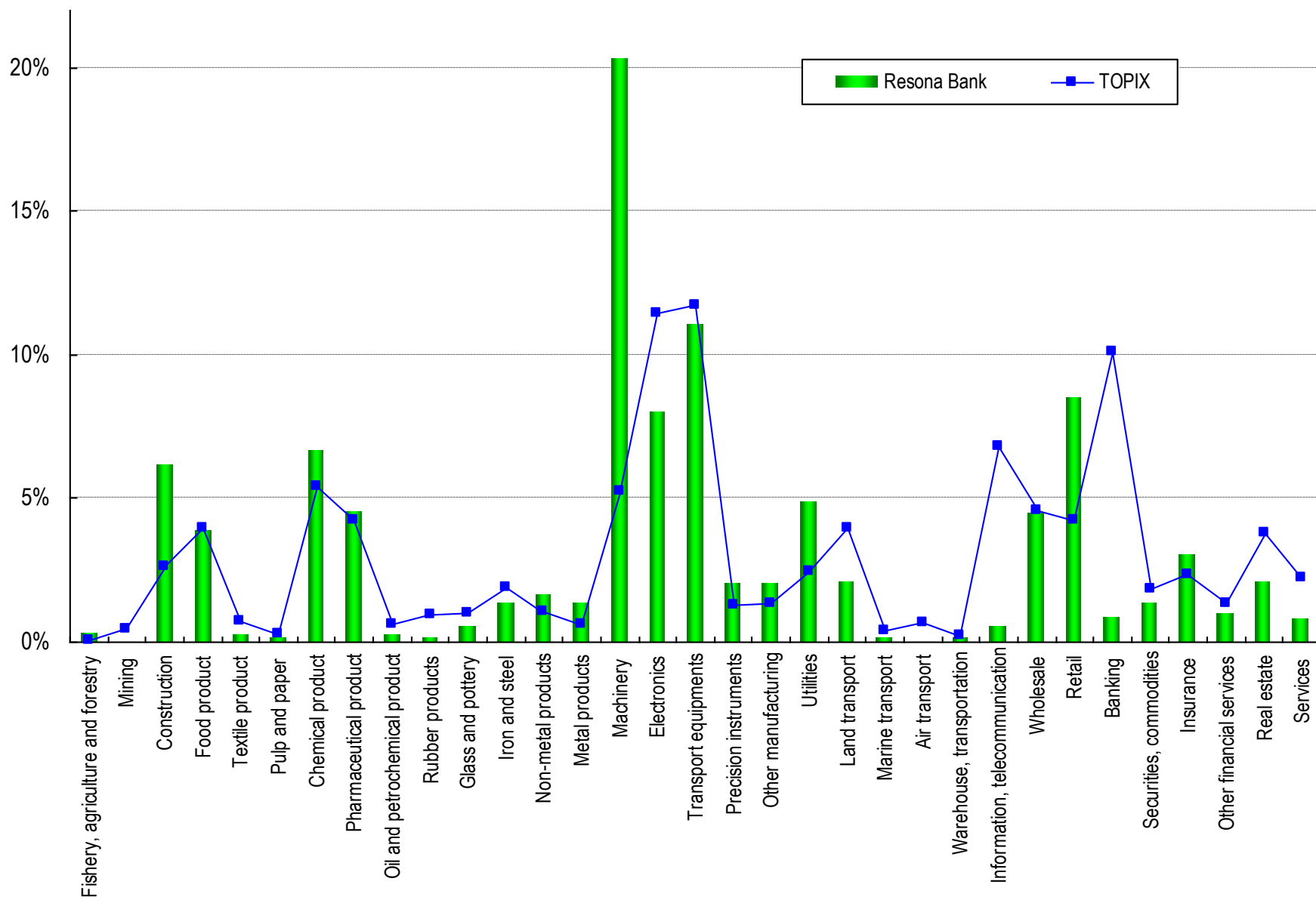
### [Break-even Nikkei Average Points]

	2011/3	2012/3	2013/3	2013/9
Nikkei Average Points (Yen)	7,200	7,100	5,900	6,700
BV of stock sold outright (Ybn)	9.6	8.3	7.2	3.4

### [Net gains/(losses) on bonds and stocks]

(Y bn)	FY2010	FY2011	FY2012	1H FY2013
Net gains/(losses) on bonds	30.5	26.8	30.5	9.2
Net gains/(losses) on stocks	(1.7)	2.2	(7.7)	20.0

# Stocks Held by Industry (End of September 2013, RB)





# Maturity Ladder of Deposit and Loans

## (Total of Group Banks, Domestic Operations)

### Loans and Bills Discounted

[End of March 2013]

	Within 6M	6 to 12M	1 to 3Y	Over 3Y	Total
Fixed rate	2.3%	1.5%	4.4%	7.6%	15.9%
Prime rate-based	54.4%	0.3%	0.0%	0.1%	54.7%
Market rate-based	22.0%	1.5%	2.8%	3.1%	29.4%
Total	78.7%	3.3%	7.2%	10.8%	100.0%

Loans maturing  
within 1 year **82.1%**

[End of September 2013]

	Within 6M	6 to 12M	1 to 3Y	Over 3Y	Total
Fixed rate	2.2%	1.4%	4.4%	7.8%	15.7%
Prime rate-based	54.5%	0.1%	0.0%	0.1%	54.7%
Market rate-based	21.3%	2.6%	2.8%	3.0%	29.6%
Total	78.0%	4.0%	7.1%	10.9%	100.0%

Loans maturing  
within 1 year **82.0%**

### Deposits

[End of March 2013]

	Within 6M	6 to 12M	1 to 3Y	Over 3Y	Total
Liquid deposits	39.9%	1.3%	5.3%	18.5%	65.0%
Time deposits	17.1%	10.1%	5.9%	1.9%	35.0%
Total	57.0%	11.4%	11.2%	20.4%	100.0%

[End of September 2013]

	Within 6M	6 to 12M	1 to 3Y	Over 3Y	Total
Liquid deposits	39.3%	1.4%	5.6%	19.3%	65.6%
Time deposits	16.6%	9.8%	5.8%	2.3%	34.4%
Total	55.9%	11.2%	11.3%	21.6%	100.0%

[Change in 1H of FY2013]

	Within 6M	6 to 12M	1 to 3Y	Over 3Y	Total
Fixed rate	(0.1)%	(0.2)%	(0.1)%	+0.2%	(0.2)%
Prime rate-based	+0.2%	(0.2)%	(0.0)%	+0.0%	(0.0)%
Market rate-based	(0.7)%	+1.0%	(0.0)%	(0.1)%	+0.2%
Total	(0.7)%	+0.7%	(0.1)%	+0.2%	+0.0%

Loans maturing  
within 1 year **(0.1)%**

[Change in 1H of FY2013]

	Within 6M	6 to 12M	1 to 3Y	Over 3Y	Total
Liquid deposits	(0.6)%	+0.1%	+0.3%	+0.9%	+0.6%
Time deposits	(0.6)%	(0.3)%	(0.1)%	+0.3%	(0.6)%
Total	(1.2)%	(0.2)%	+0.2%	+1.2%	+0.0%

# Swap Positions by Remaining Periods (RHD Consolidated)

## ■ Notional amounts of interest rate swaps by remaining period

(Billions of Yen)

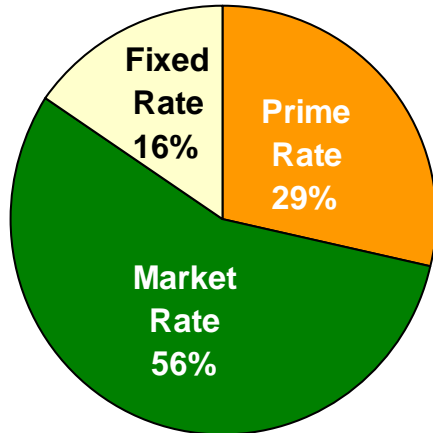
	Sep. 30, 2013				Mar. 31, 2013			
	Within 1 year	1 to 5 years	Over 5 years	Total	Within 1 year	1 to 5 years	Over 5 years	Total
Receive fixed rate/ Pay floating rate	100.0	1,014.3	940.0	2,054.3	55.0	1,005.0	720.0	1,780.0
Receive floating rate/ Pay fixed rate	60.0	650.1	6.0	716.1	130.9	504.7	205.0	840.7
Net position to receive fixed rate	40.0	364.2	933.9	1,338.2	(75.9)	500.2	515.0	939.3

# Composition of Loan Portfolio by Base Rates (RB)

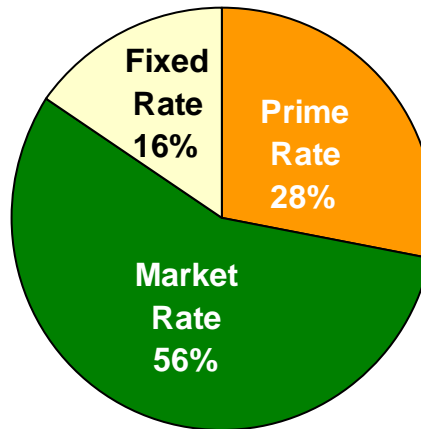
## Loans to corporations

\* Market rate-linked loans (corporate) include the fixed-rate (spread) loans maturing in less than one year.

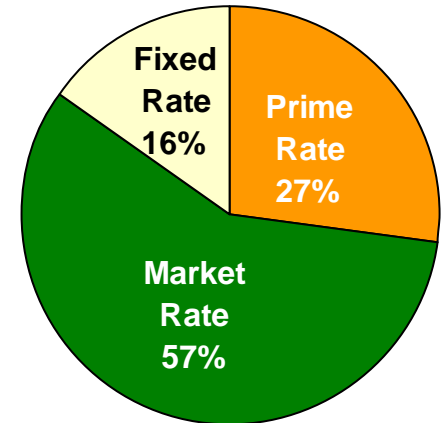
[End of September 2012]



[End of March 2013]

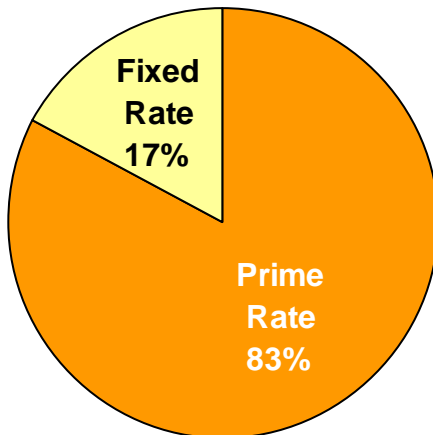


[End of September 2013]

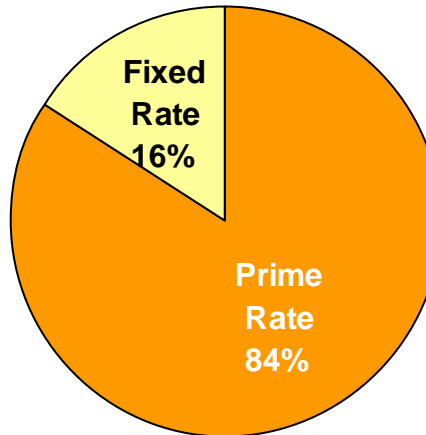


## Loans to individuals

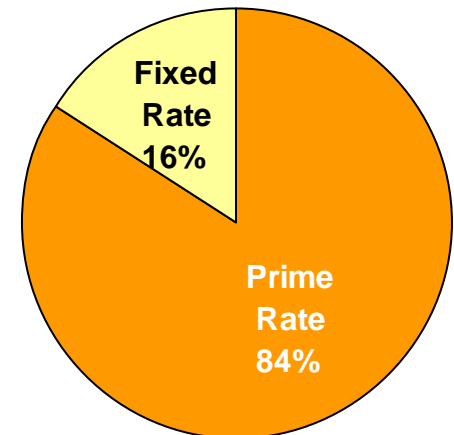
[End of September 2012]



[End of March 2013]



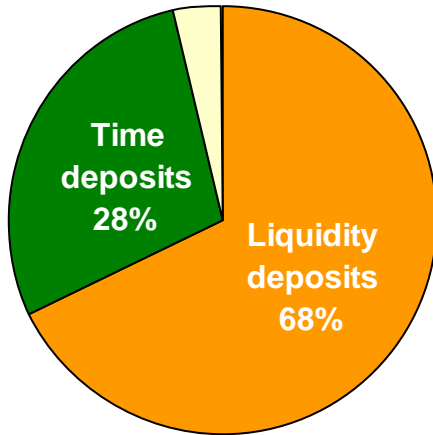
[End of September 2013]



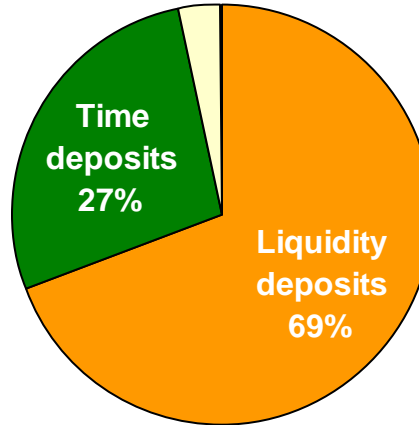
# Composition of Deposits by Types (RB)

## Corporate Deposits

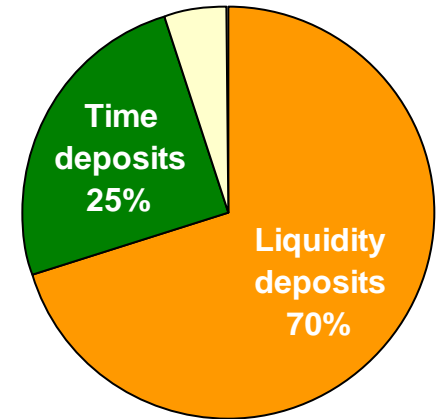
[End of September 2012]



[End of March 2013]

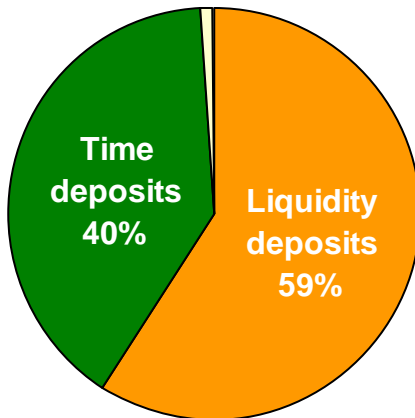


[End of September 2013]

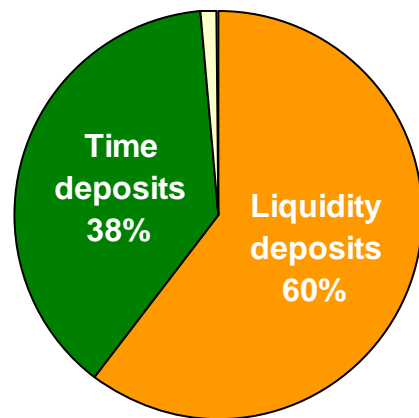


## Individual Deposits

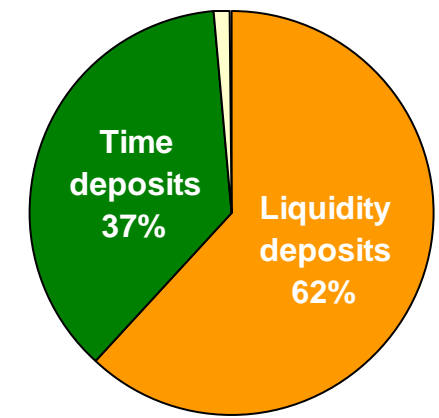
[End of September 2012]



[End of March 2013]



[End of September 2013]



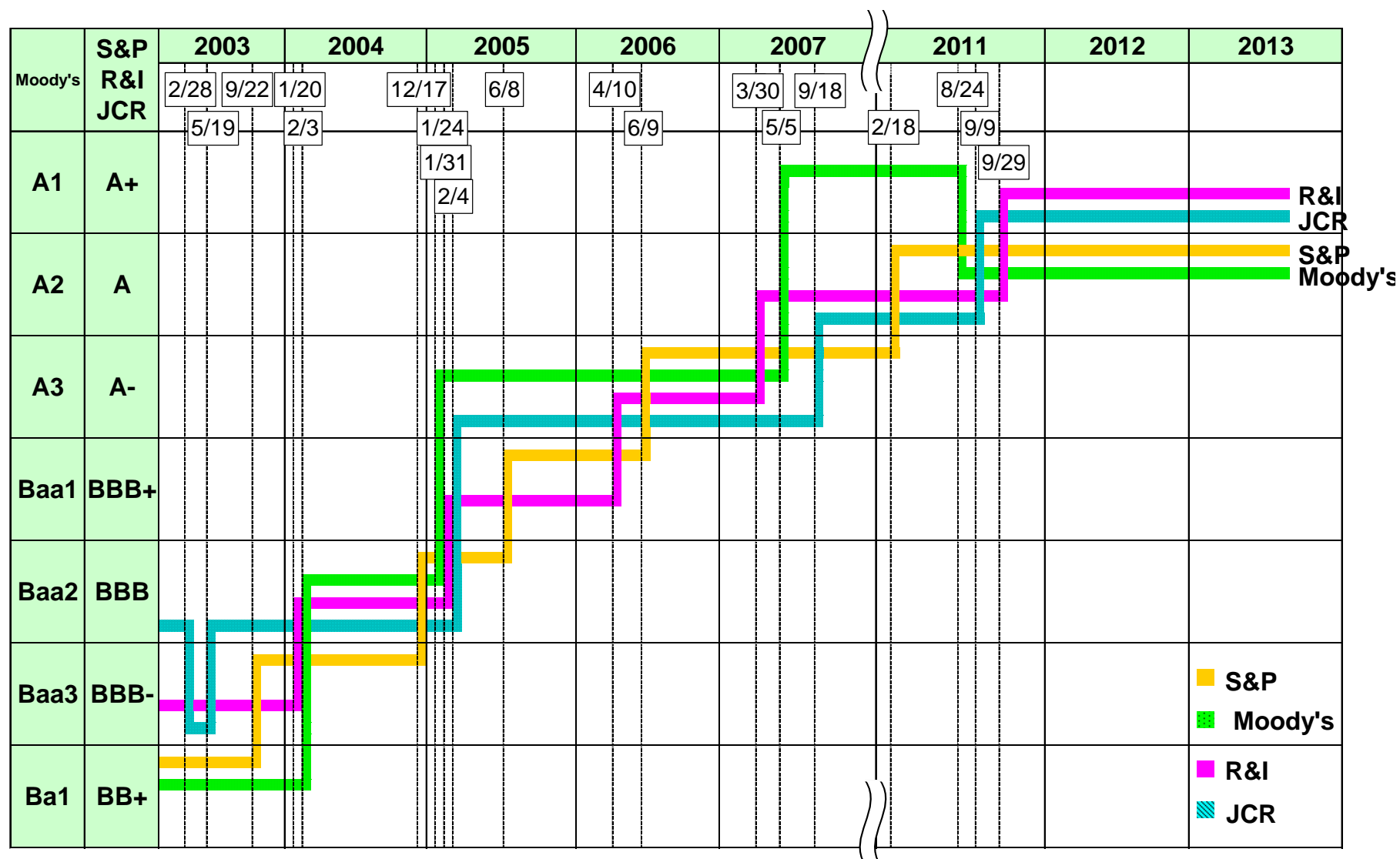
# Migrations of Borrowers (RB, 1H FY2013)

## ■ Exposure amount basis (Migration during 1H of FY2013)

		End of September 2013									Upward Migration	Downward Migration
		Normal	Other Watch	Special Attention	Doubtful	Effectively Bankrupt	Bankrupt	Other	Collection, Repayments	Assignments, Sale		
End of March 2013	Normal	98.5%	0.8%	0.0%	0.0%	0.0%	0.0%	0.6%	0.6%	0.0%	-	0.8%
	Other Watch	9.5%	85.4%	0.9%	1.5%	0.2%	0.1%	2.5%	2.5%	0.0%	9.5%	2.6%
	Special Attention	15.0%	3.2%	76.5%	2.5%	0.4%	0.4%	2.0%	2.0%	0.0%	18.1%	3.4%
	Doubtful	1.4%	9.4%	1.0%	77.5%	4.2%	0.6%	6.0%	6.0%	0.0%	11.7%	4.8%
	Effectively Bankrupt	0.2%	0.6%	0.0%	0.7%	86.3%	5.4%	6.8%	1.9%	5.0%	1.5%	5.4%
	Bankrupt	0.0%	0.0%	0.0%	1.0%	0.0%	84.8%	14.2%	3.5%	10.7%	1.1%	-

1. Above table shows how a borrower belonging to a particular borrower category as of the end of March 2013 migrated to a new category as of the end of September 2013.
2. Percentage points are calculated based on exposure amounts as of the end of March 2013. (New loans extended, loans partially collected or written-off during the period are not taken into account.)
3. "Other" as of the end of September 2013 refers to those exposures removed from the balance sheet due to collection, repayments, assignments or sale of claims.

# Trend of Long-term Senior Debt Rating of Resona Bank



# List of Preferred Shares Issued by RHD

[As of September 30, 2013]

## Public Funds

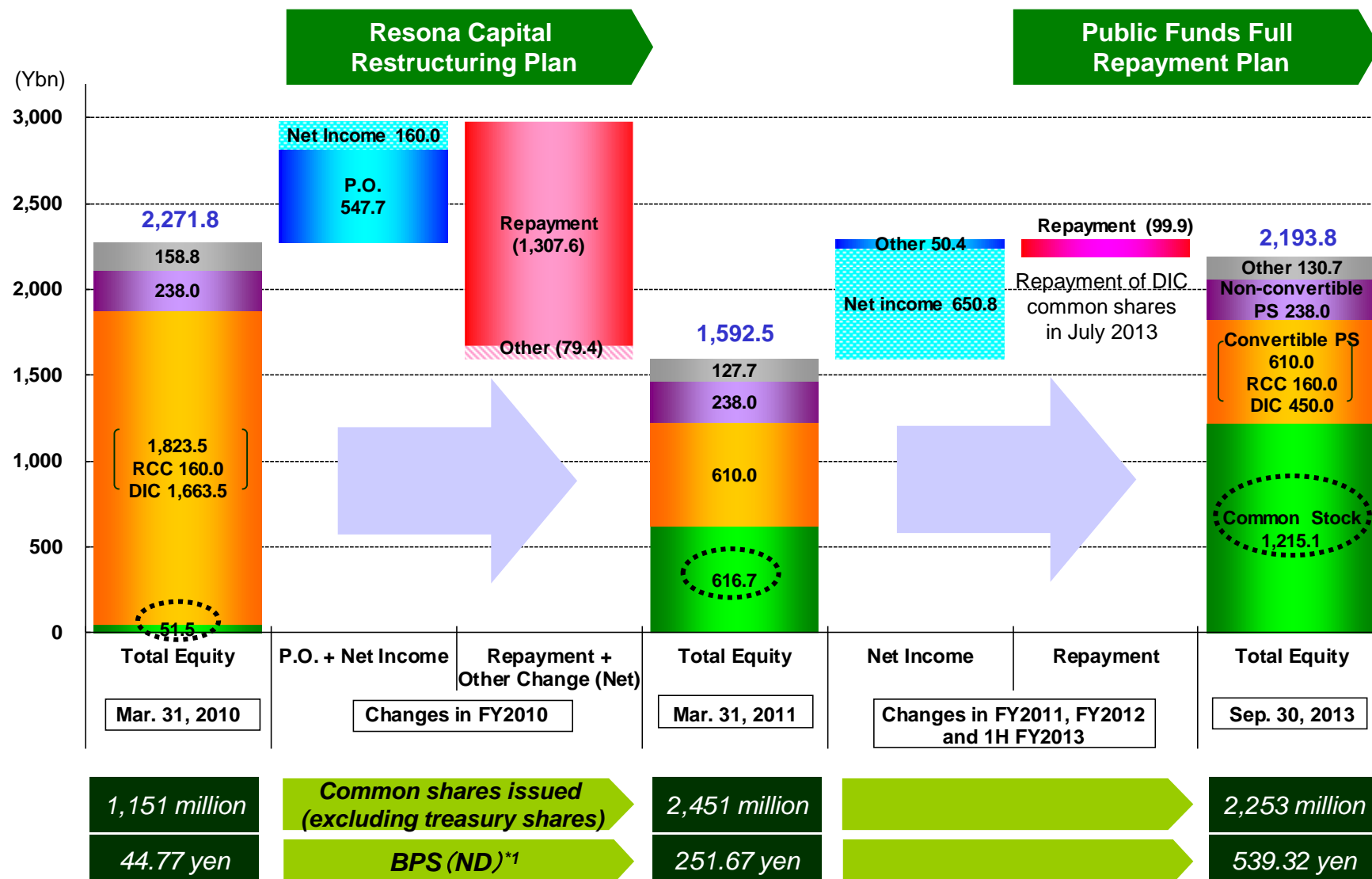
		Class C Preferred Shares	Class F Preferred Shares	Class 3 Preferred Shares
Distinction between public and private funds		Public Fund	Public Fund	Public Fund
Original issuer and name of securities		Kinki Osaka Bank Series 1	Asahi Bank Series 2 Class 2	Resona Bank Class 3 Series 1
Original issue date		4/26/2001	3/31/1999	7/1/2003
Current number of shares		12,000,000 shares	8,000,000 shares	225,000,000 shares
Issue price per share		JPY 5,000	JPY 12,500	JPY 2,000
Total issue amount remaining at present		JPY 60.0 Billion	JPY 100.0 Billion	JPY 450.0 Billion
Original total issue amount		JPY 60.0 Billion	JPY 100.0 Billion	JPY 550.0 Billion
Shareholder		RCC	RCC	DIC
Preferred dividend	Dividend per share (Jun. 2014)	JPY 68.00	JPY 185.00	JPY 19.02
	Total amount of dividend (Jun. 2014)	JPY 816 Million	JPY 1,480 Million	JPY 4,279 Million
	Yield (Annual)	1.36%	1.48%	Libor (1y) + 50bp (0.951%)
Acquisition right	Acquisition period	From Jan. 1, 2002 until the day of annual meeting for the year ending Mar. 2018	From Jul. 1, 2003 until the day of annual meeting for the year ending Mar. 2018	After 7/1/2010
	Current exchange price	JPY 1,501	JPY 3,240	JPY 484
	Current exchange rate	(3.331)	(3.858)	(4.132)
Reset of exchange price	Date of reset	1/1	7/1	5/1
	Direction of reset	Upward/Downward	Upward/Downward	Upward/Downward
	Cap exchange rate	(3.331)	(3.858)	(12.987)
	Floor exchange rate	---	---	---
	Cap exchange price	---	---	---
	Floor exchange price	JPY 1,501	JPY 3,240	JPY 154
	Start of market price calculation	45 trading days before	45 trading days before	45 trading days before
	Calculation period	30 trading days	30 trading days	30 trading days
Acquisition clause (In exchange for common shares)	Date of mandatory exchange	The next day of annual meeting for the year ending Mar. 2018	The next day of annual meeting for the year ending Mar. 2018	Mandatory exchange not applicable
	Mandatory exchange rate	JPY 5,000 / Market Price	JPY 12,500 / Market Price	---
	Start of market price calculation	45 trading days before	45 trading days before	---
	Calculation period	30 trading days	30 trading days	---
	Floor exchange price	JPY 1,667	JPY 3,598	---

## Private Funds

Class 4 Preferred Shares	Class 5 Preferred Shares	Class 6 Preferred Shares
Private Fund	Private Fund	Private Fund
Resona Holdings Class 4	Resona Holdings Class 5	Resona Holdings Class 6
8/31/2006	8/28/2007	12/8/2009
2,520,000 shares	4,000,000 shares	3,000,000 shares
JPY 25,000	JPY 25,000	JPY 25,000
JPY 63.0 Billion	JPY 100.0 Billion	JPY 75.0 Billion
JPY 63.0 Billion	JPY 100.0 Billion	JPY 75.0 Billion
Shinkin Trust Bank	Dai-ichi Life	Nippon Life Meiji Yasuda Life Daido Life
JPY 992.50	JPY 918.75	JPY 1,237.50
JPY 2,501 Million	JPY 3,675 Million	JPY 3,712 Million
3.970%	3.675%	4.950%
---	---	---
---	---	---
(---)	(---)	(---)
---	---	---
---	---	---
---	---	---
---	---	---
---	---	---
---	---	---
Mandatory exchange not applicable	Mandatory exchange not applicable	Mandatory exchange not applicable
Acquisition clause exercisable under certain conditions at the issuer's option after seven years after issue date	Acquisition clause exercisable under certain conditions at the issuer's option after seven years after issue date	Acquisition clause exercisable under certain conditions at the issuer's option after seven years after issue date
---	---	---
---	---	---
---	---	---
---	---	---

# Change in Composition of Resona HD's Total Equity (From Mar. 31, 2010 to Sep. 30, 2013)

BPS (ND) is rapidly expanding => BPS(ND) 539 yen



\*1. Equity attributable to common stock at year-end / Number of common shares excluding treasury shares at year-end



# Outline of the New Domestic Capital Regulation

## ■ Subordinated debts, preferred securities and non-convertible preferred shares

- Existing subordinated debts and preferred securities can be fully included in Core Capital as of the end of March 2014. These grandfathering items will be subject to a 10-year phase-out rule starting from March 2015.
- The existing non-convertible preferred shares\*<sup>1</sup> can be fully included in Core Capital until March 2019 and will be subject to a 10-year phase-out rule starting from March 2020.

Temporary addition items to be phased out

**Core Capital  
(Basic items)**

- Common shares
- Retained earnings
- Minority interests after adjustments
- Preferred shares with a mandatory conversion clause
- General reserve for possible loan losses
- Excess of eligible reserve relative to expected losses (banks adopting the IRB approach only)
- Public funds

Deduction items to be phased in

- Investments in other financial institutions, DTA, intangible fixed assets, retirement benefit-related assets, etc.  
(No deduction as of March 2014 and subject to a 5-year phase-in rule)

Mar. 2014

Mar. 2019

Mar. 2024

Mar. 2029

At least  
4%

At least  
4%

\*1. Non-cumulative preferred stock other than the ones with a mandatory conversion feature

# Distributable Profits and Dividend Policy

**Resona Holdings (Distributable Profits as of End Sep. 2013: Y1,090.8 bn)**

<div>Term-end dividends for FY2012</div>	<div>Common Y99.0 bn Preferred Y3.1 bn</div>	<div>Common Y21.2 bn Preferred -</div>	<div>Common Y1.3 bn Preferred Y0.4 bn</div>
	<b>Resona Bank</b>	<b>Saitama Resona Bank</b>	<b>Kinki Osaka Bank</b>
	<b>Distributable Profits (End of Mar. 2013)</b>	<b>Distributable Profits (End of Mar. 2013)</b>	<b>Distributable Profits (End of Mar. 2013)</b>
	<b>Y572.1 bn</b>	<b>Y125.9 bn</b>	<b>Y29.1 bn</b>
<b>Net Interim Income for 1H of FY2013</b>	<b>Y83.6 bn</b>	<b>Y20.0 bn</b>	<b>Y4.2 bn</b>
<b>CAR (Tier 1 Ratio) (End of Sep. 30, 2013)</b>	<b>Consolidated: 14.57% (10.51%)</b>	<b>Non-Consolidated: 13.08% (8.78%)</b>	<b>Consolidated: 13.87% (9.24%)</b>

## Dividend to be paid by subsidiary banks to Resona Holdings

- Subsidiary banks secured sufficient distributable profits as of March 31, 2013
- In principle, net income of the preceding year to be fully distributed to the holding company in the following fiscal year (50% as term-end and 50% as interim dividends)

# Business Revitalization Plan

(Total of Group Banks)

	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015
	(Actual)	(Actual)	(Plan)	(Plan)	(Plan)
Gross operating profit	598.6	581.6	563.0	568.0	588.0
Trust fees	23.4	21.6	22.4	22.9	23.8
Jointly Operated Designated Money Trust	3.1	2.4	3.0	3.1	3.8
NPL disposal in the trust account	0.0	0.0	-	-	-
Interest income	513.2	484.9	481.0	485.0	533.0
Interest expense	59.1	51.8	51.0	51.0	86.0
Net fees & commissions	73.4	84.2	79.0	82.5	86.0
Net trading income	12.1	1.5	8.5	8.5	9.9
Other operating income	35.3	41.1	23.1	20.1	21.3
Gains/(losses) on bonds	26.8	30.5	0.8	(0.1)	(1.6)
Net operating profit (Before provision to general reserve and NPL disposal in the trust account)	259.7	246.0	227.0	232.0	253.0
Net operating profit	267.4	248.1	227.0	232.0	253.0
Provision to general reserve	7.6	2.1	-	-	-
Expenses	(338.8)	(335.6)	(336.0)	(336.0)	(335.0)
Personnel expense	(130.4)	(135.9)	(129.0)	(128.0)	(128.5)
Non-personnel expenses	(189.8)	(183.2)	(190.0)	(187.0)	(184.0)
Disposal of NPL	(57.8)	(38.7)	(48.0)	(48.0)	(48.0)
Net gain/(loss) on stocks	2.2	(7.7)	5.0	6.0	8.0
Loss on devaluation	(1.1)	(14.0)	(1.0)	-	-
Ordinary profit	244.1	254.5	192.0	193.0	216.0
Extraordinary gains	2.0	1.1	-	-	-
Extraordinary losses	(3.4)	(1.8)	(2.0)	(1.0)	(1.0)
Income taxes - current	(1.8)	(44.7)	(44.0)	(52.0)	(68.0)
Income taxes - deferred	(1.3)	42.9	(26.0)	(19.0)	(7.0)
Net income	239.4	251.9	120.0	121.0	140.0
Credit-related expenses	(4.4)	21.4	(48.0)	(48.0)	(48.0)

\*1. Assets and liabilities are stated in average balance. Net assets are reported in term-end balance.

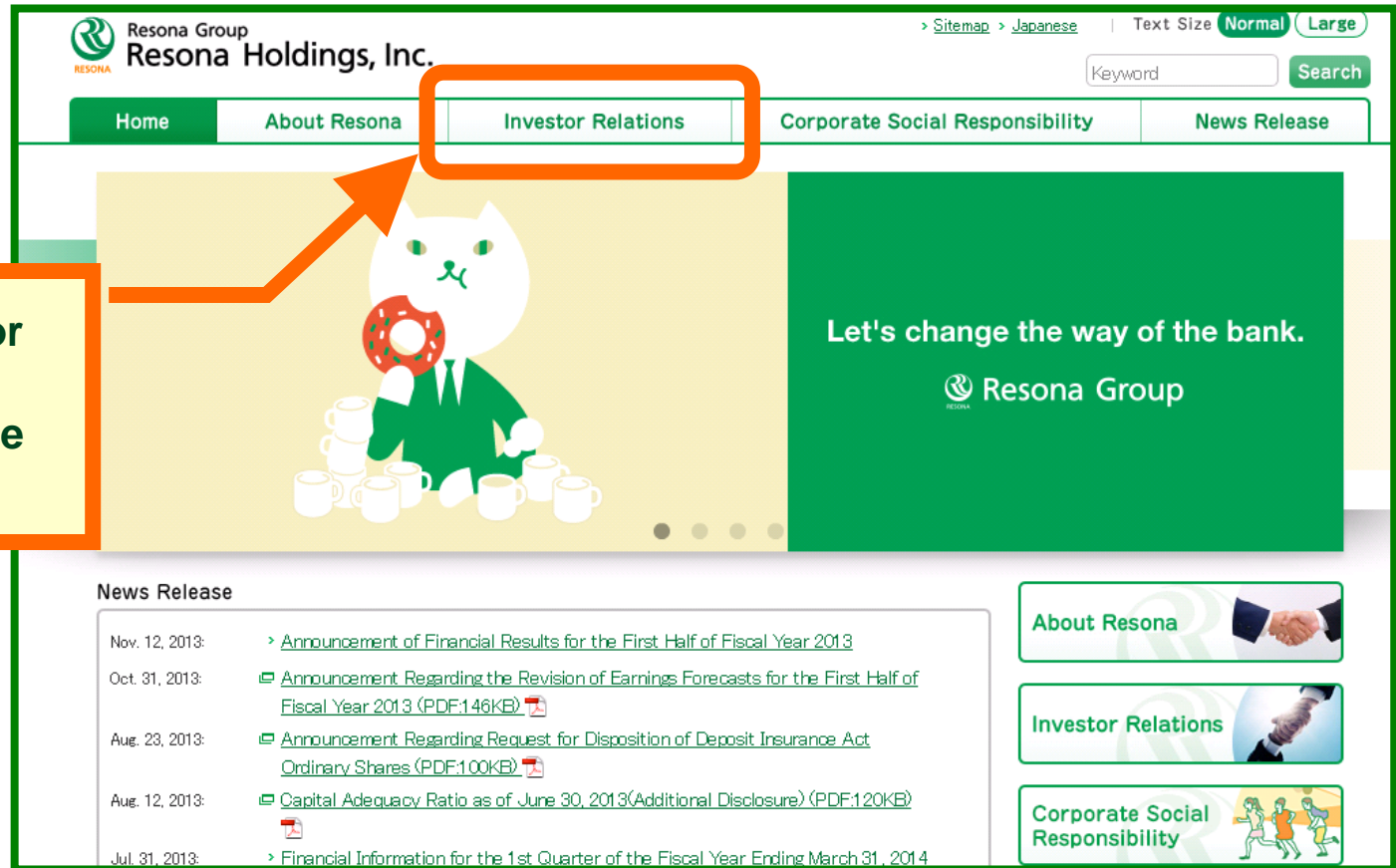
\*2. Earned surplus excluding earned surplus reserve

(Billions of Yen)

	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015
(Billions of Yen)	(Actual)	(Actual)	(Plan)	(Plan)	(Plan)
Total assets **	41,000.1	41,235.4	41,280.0	42,010.0	42,690.0
Loans and bills discounted	25,297.8	25,541.5	26,130.0	26,780.0	27,390.0
Securities	10,623.5	10,550.6	11,100.0	11,230.0	11,360.0
Trading assets	473.1	498.6	500.0	500.0	500.0
DTA (term-end bal.)	142.2	148.4	169.1	144.0	135.9
Total liabilities **	39,578.1	39,663.3	39,720.0	40,450.0	41,120.0
Deposits and NCDs	34,878.9	35,267.2	34,760.0	35,160.0	35,630.0
Trading liabilities	23.5	17.7	50.0	50.0	50.0
DTL for land revaluation (term-end bal.)	23.7	23.6	23.7	23.7	23.7
Net assets **	1,701.9	1,819.2	1,573.9	1,591.5	1,612.5
Capital stock	388.8	388.8	388.8	388.8	388.8
Capital reserve	418.8	418.8	418.8	418.8	418.8
Other capital surplus	113.7	113.7	113.7	113.7	113.7
Earned surplus reserve	20.0	20.0	20.0	20.0	20.0
Retained earnings **	599.5	613.5	483.7	485.8	505.9
Land revaluation excess	41.2	41.2	39.0	38.0	36.9
Net unrealized gains on other securities	92.0	186.3	82.4	99.0	101.0
Net deferred gains on hedges	27.5	36.5	27.3	27.3	27.3
(Management Indicators)					
Yield on interest earning assets (A)	1.36	1.26	1.27	1.25	1.35
Interest earned on loans and bills discounted	1.72	1.61	1.54	1.50	1.62
Interest on securities	0.56	0.52	0.52	0.55	0.65
Total cost of funding (B)	1.04	1.00	1.01	0.99	1.06
Interest paid on deposits and NCDs (D)	0.08	0.06	0.06	0.05	0.13
Overall interest spread (A) - (B)	0.31	0.25	0.26	0.26	0.29
Cost-to-income ratio (OHR)	56.60	57.70	59.68	59.15	56.97

# Our Website Information

<http://www.resona-gr.co.jp/holdings/english/>



**Official facebook account  
(in Japanese language)**

<http://www.facebook.com/resonagr/>



**Official Twitter account  
(in Japanese language )**

[http://twitter.com/resona\\_pr](http://twitter.com/resona_pr)

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*The forward-looking statements contained in this presentation may be subject to material change due to the following factors.*

*These factors may include changes in the level of stock price in Japan, any development and change related to the government's policies, laws, business practices and their interpretation, emergence of new corporate bankruptcies, changes in the economic environment in Japan and abroad and any other factors which are beyond control of the Resona Group.*

*These forward-looking statements are not intended to provide any guarantees of the Group's future performance. Please also note that the actual performance may differ from these statements.*