# Investor Presentation: "Five Keys" for Resona to Attain Sustainable Growth



- 1. In some pages of this material, names of Resona Group companies are shown in the following abbreviated forms: RHD: Resona Holdings, RB: Resona Bank
- 2. Negative figures represent items that would reduce net income

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### **Reference Material**

**Business Results for 1-3Q Period of FY2013** 

Other Reference Materials

**Macro Economic Trend** 

### **Investment Highlights**

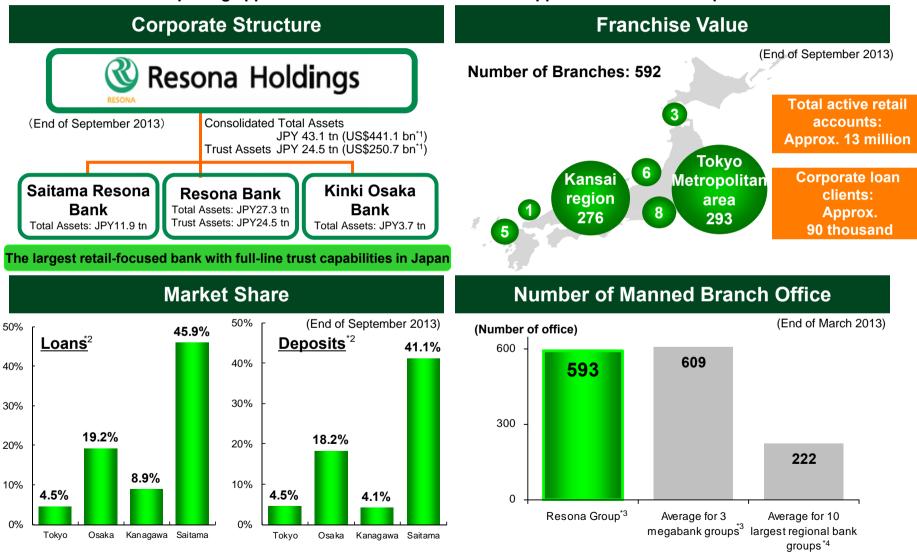
- Strong Regional Franchises and Unique Business Model Supporting Sustainable Growth
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- Business Portfolio Positioned to Realize the Direct Benefits of "Abenomics"
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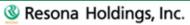
### 1 Resona Group at a Glance

- Resona focuses management resources on Tokyo and Kansai metropolitan areas and retail banking business
- Resona Group is the largest retail-focused bank with full-line trust capabilities in Japan with a well-established customer base comprising approx. 13 million retail accounts and approx. 90 thousand corporate clients



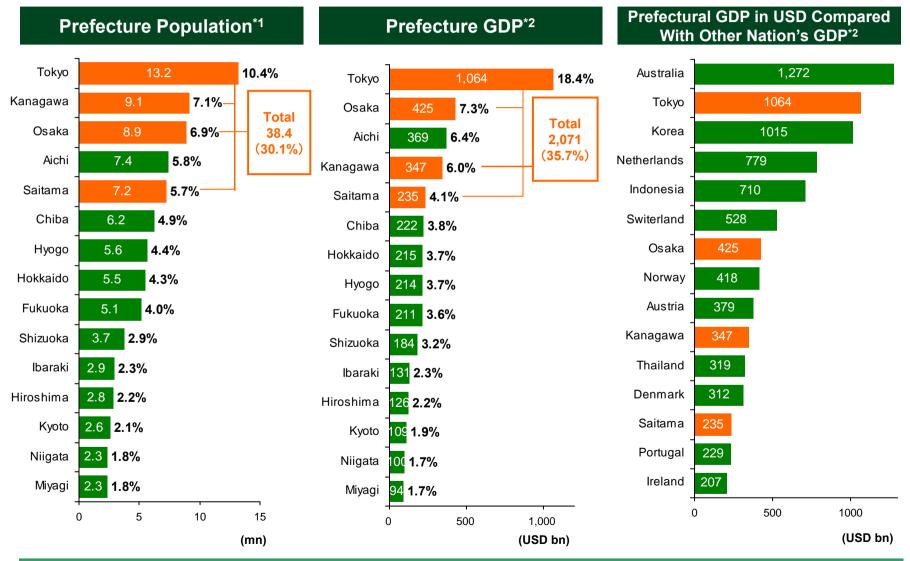
<sup>\*1. 1</sup>USD=JPY97.75 \*2. Total of group banks, market share based on deposits, and loans and bills discounted by prefecture (domestically licensed banks from BOJ)

\*3. FY2012 Financial Statements, Resona Group: total of group banks, Megabank groups: BTMU+ MUTB, Mizuho BK+ Mizuho CB + Mizuho Trust, SMBC \*4. 10 largest regional bank groups by consolidated assets (Yokohama, Fukuoka FG, Chiba, Hokuhoku FG, Shizuoka, Yamaquchi FG, Joyo, 77 Bank, Hokuyo HD, Nishinippon City, FY2012 Financial Statements)



### 1 Population and Economic Scale of Resona's Primary Operating Base

- Prefectures where Resona's franchise is concentrated account for more than 30% of Japan's population and GDP
- Such prefectures are comparable to some countries in terms of GDP



<sup>\*1.</sup> Source: Ministry of Internal Affairs and Communications, Population estimates (As of October 1st, 2012)

<sup>\*2.</sup> Source: Cabinet Office, Government of Japan, Gross Prefecture Product FY2010 "Global comparison of gross prefecture product in dollar"

### 1 "Retail × Trust" Business Model Well Suited for Japan's Aged Society

#### **Advantage as Commercial Bank with Trust Capabilities**

### Retail Customer Base of Commercial Bank

Approx. 13 million active individual clients

Approx. 90 thousand corporate loan clients

592 manned branch offices

Full-line Trust Functions

Inheritance, Business succession

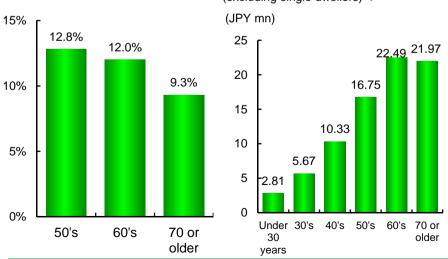
Real estate mediation

Will trust

**Corporate pension** 

#### Resona has a strong base of elderly customers

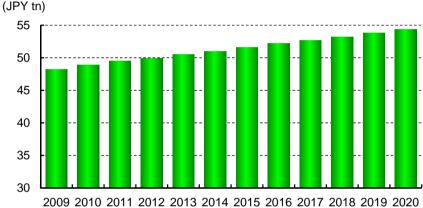
< Resona's active clients / population\*1> < Balance of saving amount per household (excluding single dwellers)\*2>



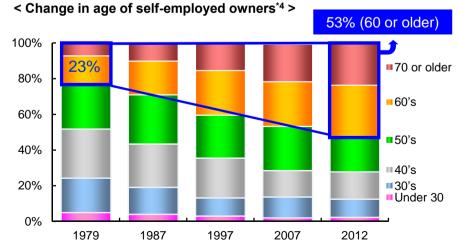
#### **Demand Associated with Rapidly Aging Society**

Over JPY 500tn will be transferred to the next generation over the next 10 years\*3

<Expanding inheritance market>



SME owners are concerned about smooth successions



<sup>\*1.</sup> Clients / population: As of Mar. 2013 (Total of group banks), population by age: Population Estimates by Age (Statistical Bureau) (As of Apr. 1, 2013)

<sup>\*2.</sup> Source: Ministry of Internal Affairs and Communications "Family Income and Expenditure Survey" \*3. Source: Nomura Institute of Capital Markets Research

<sup>\*4.</sup> Source: Ministry of Internal Affairs and Communications "Employment Status Survey" and The Small and Medium Enterprise Agency "White Paper on Small and Medium Enterprises in Japan"

### 1 Well-established Competitive Edge as Pioneer of Reforms in Customer Service

 Resona has achieved higher customer satisfaction through service reforms, which have resulted in enhancing the service level in branches

### **Enhancing Customer Satisfaction**

### <Resona's "Service Reform">

Open until 17:00 on weekdays

More branches open on weekends and holidays

"Next generation" innovative branch offices

"Zero" waiting time

24-hour customer call center

New marketing channel open 365 days a year

Improvement of hospitality by proactive recruitment and promotion of women

### <Results of "Service Reform">

Nikkei 10th annual financial institutions ranking (January 2014)

### Customer satisfaction Highest among major banks

5	Saitama Resona Bank
9	Resona Bank
10	Shinsei Bank
12	Shizuoka Bank
13	Mitsubishi UFJ Trust and Banking
15	Bank of Tokyo-Mitsubishi UFJ
18	Sumitomo Mitsui Banking Corporation

## Customer satisfaction by age group (50's): No.1 among all Japanese banks

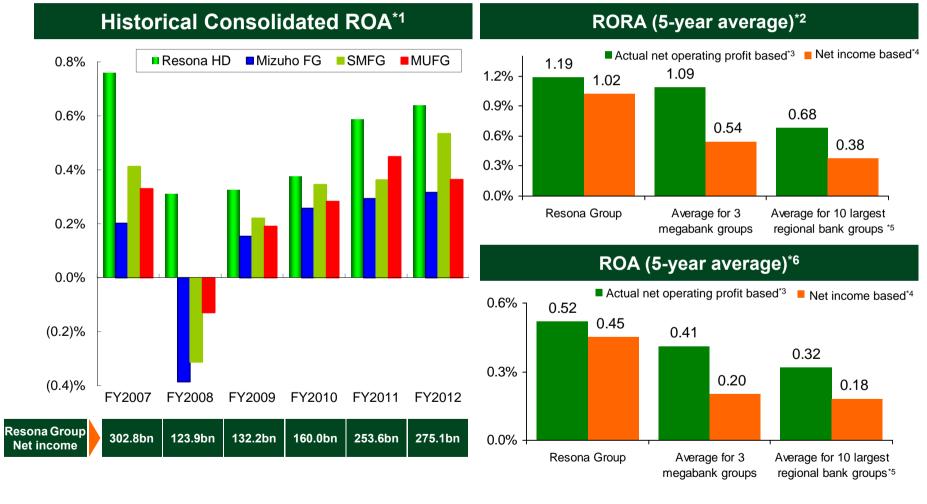
1	Resona Bank
2	SBI Sumishin Net Bank
3	Shinsei Bank
4	Sumitomo Mitsui Trust Bank
5	Japan Post Bank

### **Investment Highlights**

- Strong Regional Franchises and Unique Business Model Supporting Sustainable Growth
- 2 Stable Earnings Supported by Sound Balance Sheet
- Business Portfolio Positioned to Realize the Direct Benefits of "Abenomics"
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### 2 Stable Earnings Trend and High Profitability

- Resona has consistently generated stable profits (positive net profit even through the Lehman crisis) supported by our sound balance sheet
- Resona's 5-year average RORA and ROA are higher than the average for the 3 megabank groups and 10 largest regional bank groups



<sup>\*1.</sup> Source: Company disclosure, ROA=net income / total assets at period end 
\*2. RORA (Return on Risk-weighted Assets)=(actual net operating profit or net income) / risk weighted-assets at period-end, simple average of each year, risk-weighted assets for the megabank groups are based on net had -IRB approach from the year ended March 2009 onwards, consolidated basis 
\*3. Based on net operating 
Resona Holdings, Inc. Shizuoka, Yamaguchi FG, Joyo, 77 Bank, Hokuyo, Nishinippon City) 
\*6. ROA=(Actual net operating profit or net income) / total assets at period end, simple average of each year, consolidated basis

## 2 Sound Balance Sheet

### Sound assets backed by very stable deposit funding

Resona's consolidated balance sheet (As of Sep. 30, 2013)



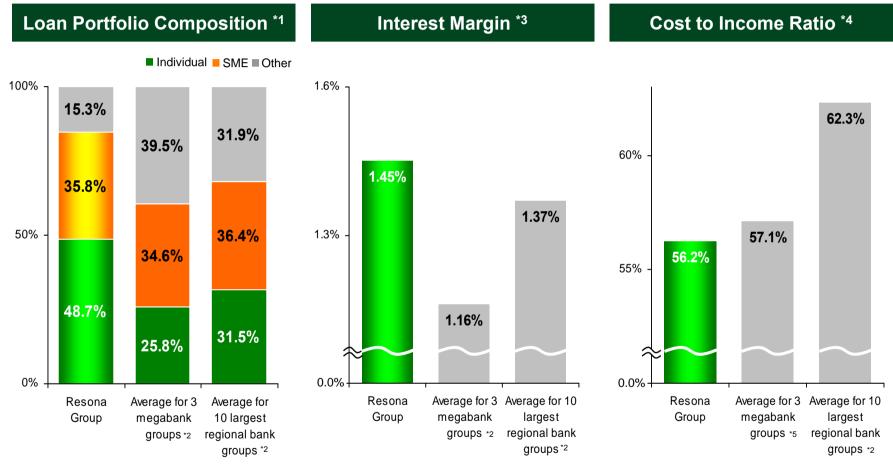
<sup>\*1.</sup> NPL ratio net of collateral / guarantees and loan loss reserves (Total of group banks)

<sup>\*2.</sup> JGBs in available-for-sale securities (Total of group banks)

<sup>\*3.</sup> At cost

### 2 Loan Portfolio, Interest Margin and Cost to Income Ratio

- Loans provided to SMEs and individuals account for over 80% of total loans. Interest margins are higher relative to peers
- Through operational reforms and efficient management, Resona mitigated the high-cost structure inherent in retail banking



<sup>\*1.</sup> As of September 2013, total of group banks

<sup>\*2.</sup> Megabank groups: BTMU+ MUTB, Mizuho BK+ Mizuho Trust (only Mizuho BK for interest margin), SMBC
10 largest regional bank groups: 10 largest regional bank groups in terms of consolidated total assets (Yokohama, Fukuoka FG, Chiba, Hokuhoku FG, Shizuoka, Yamaguchi FG,
Joyo,77 Bank, Hokuyo, Nishinippon City)

<sup>\*3.</sup> Difference between (a) average loan yield and (b) average cost of deposits for 1H FY2013, total of group banks

<sup>\*4.</sup> Consolidated cost to income ratio = operating expenses / gross operating profit (for 1H FY2013)

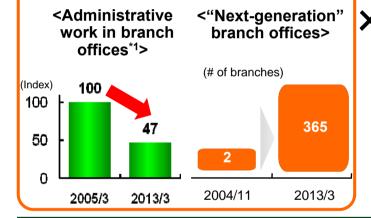
<sup>\*5.</sup> MUFG, SMFG, Mizuho FG

2 Operational Reforms Aimed at Simultaneously Enhancing Revenue and Reducing Costs

### **Profitability Maximization of Branch Offices**

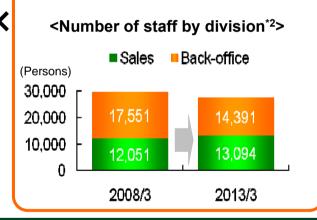
#### **Productivity Reinforcement**

- Significant reduction of administrative work
- Expansion of next generation branch offices
- Upgrade of CRM and branch office system



#### **Sales Force Reinforcement**

 Freeing resources through operational reforms and shifting personnel to the sales department



Profitability
Maximization
of Branch
Offices

### **Focus on Low-Cost Operations**

Separation and shift of back-office operations from branch offices to Support Offices

Operation Consolidation and Standardization

Reduction of administrative work

Optimization of division of labor

Reinvestment of operational cost-savings into strategic areas

<sup>\*1.</sup> Administrative work volume handled in branch office (Mar. 2005=100), Total of Resona Bank and Resona Business Service \*2. Total of group banks and Resona Business Service

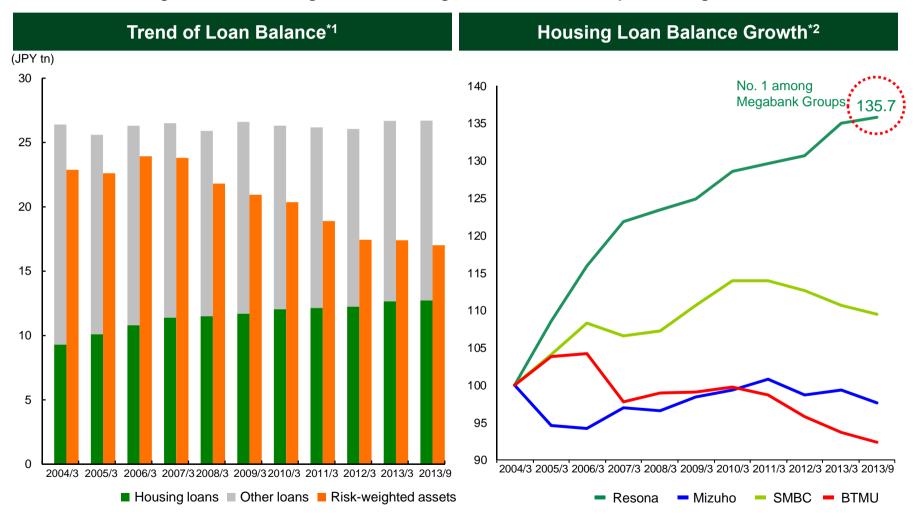
Resona Holdings, Inc.

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### 3 Loan Volume Growth

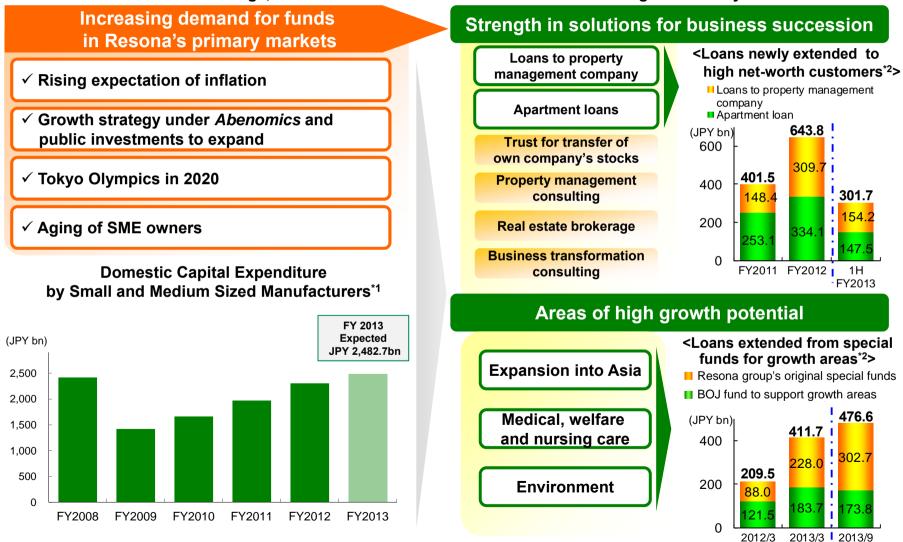
- Resona has successfully built up the optimal lending portfolio generating superior returns relative to the risk taken by promoting small-lot loans to diversified borrowers
- Resona's housing loan balance has grown at a rate higher than that of the Japanese megabanks



<sup>\*1.</sup> Total of group banks (risk-weighted assets on a consolidated basis) \*2 Source: Company disclosures, rebased to 100 as of end of March 2004, Resona: total of group banks, SMBC: Sumitomo Mitsui Banking Corporation, Mizuho: Mizuho Bank, BTMU: The Bank of Tokyo-Mitsubishi UFJ

## 3 Loans to SMEs and Wealthy Individuals

- As Abenomics stimulates the financing needs of SMEs, Resona is well positioned to benefit the most from improvements in the lending business environment through our strong retail platform
- As SME owners continue to age, solutions for business succession have been a growth catalyst for loans to SMEs

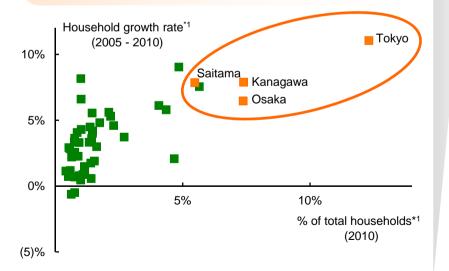


### 3 Housing Loans

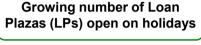
- In addition to the positive economic effects of Abenomics, increasing interest in purchasing houses in urban areas is advantageous to Resona's strong housing loan business
- Housing loans have a low risk-weight and low net loss ratio. Resona's high cost competitiveness allows it to maintain profitability

### Increasing demand for purchasing houses in Resona's primary markets

- √ Rising expectations of inflation
- ✓ Increase in housing construction
- √ Housing loan tax-break to be expanded following a scheduled hike in VAT
- ✓ Population inflow into urban areas and increase in the number of households



### **Enhancing Profitability**





#### Sophistication in risk pricing

- Increase in volume of high credit profile customers
- **Expansion in profitable** middle-risk seament

**Cross-selling appropriate** products for each life stage

#### Maintaining profitability through low-cost operations

#### Low-cost operation based on economies of scale

√ The amount of housing loans Resona Group originates in a single year (JPY 1.55tn\*2) is comparable to the average balance of the top 10 regional banks (JPY 1.97tn\*3)

Net loss ratio remains low\*4: 0.11% (FY2012)

Lower allocated capital (Mar. 2013)

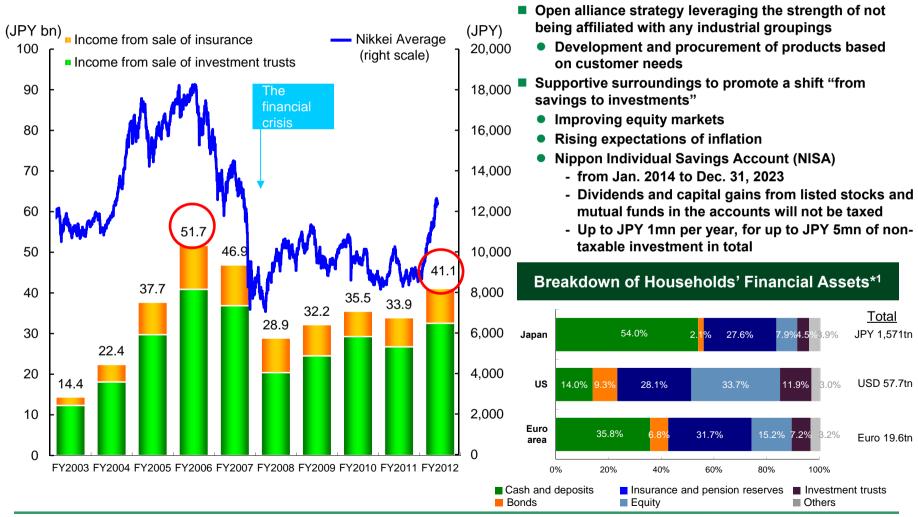
✓ Residential mortgage exposures: Risk weight 29.41%

<sup>\*1.</sup> Source: Ministry of Internal Affairs and Communications, "The Population Census" \*2. Total of group banks, FY2012 \*3. As of March 31, 2013, 10 largest regional bank groups in terms of consolidated total assets (Yokohama, Fukuoka FG, Chiba, Hokuhoku FG, Shizuoka, Yamaguchi FG, Joyo,77 Bank, Hokuyo, \*4. Subrogation ratio x (1 – collection rate after subrogation)

### 3 Financial Product Sales to Individuals

- Resona's high potential in selling financial products to individuals
- We expect "Abenomics" to accelerate a recent shift from savings to investment in the Japanese financial market

### Potential in Selling Financial Products to Individuals



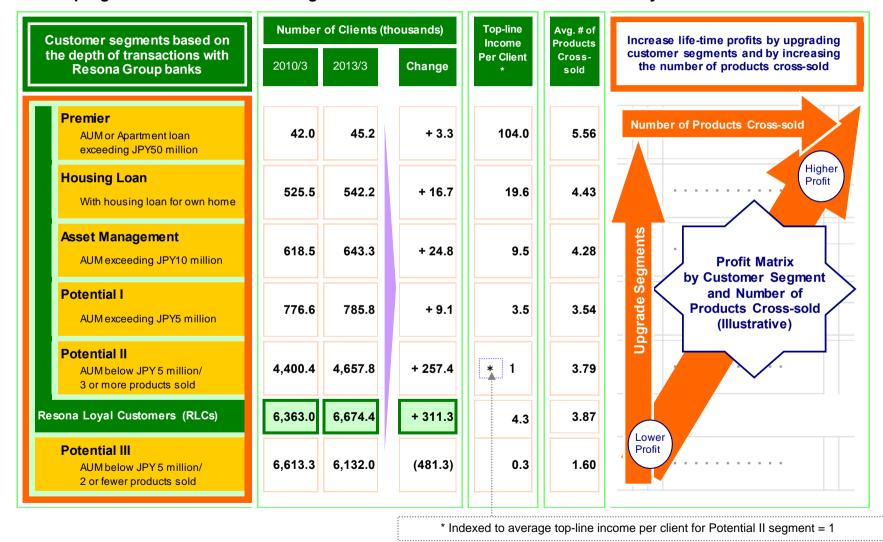
<sup>\*1.</sup> Source: Bank of Japan (Japan and US as of Mar. 2013, Euro area as of Dec. 2012)

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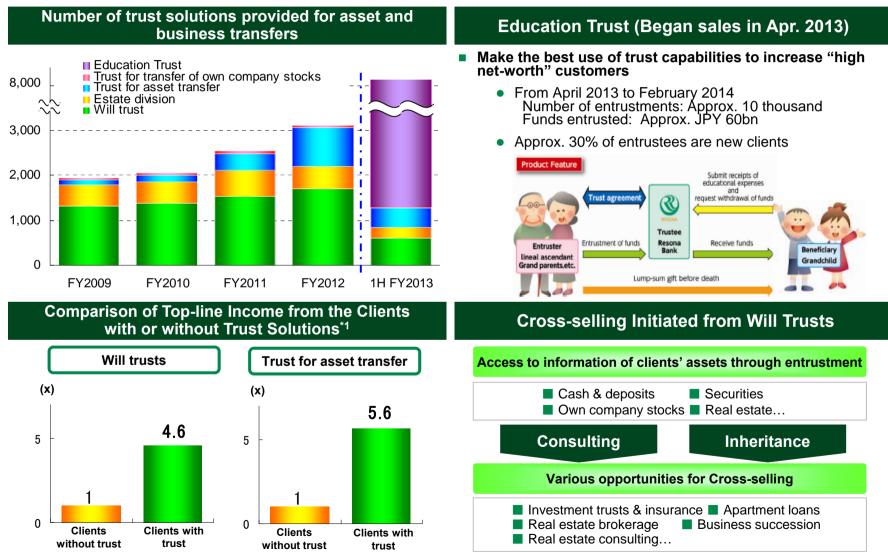
## 4 Cross-selling Culture

- Resona Group aims at increasing its top-line income in an efficient manner by cross-selling products and services to its existing customers
- Visible progress has been made through the increase in the number of "Resona Loyal Customers"



### Cross-selling Strategy (1) Trust Solutions as Gateway to Cross-selling

- Trust solutions are a gateway to cross-selling as well as a source of growing fee income
- Profitability of those clients to whom Resona Group banks have provided trust solutions is higher as a result of cross-selling



<sup>\*1.</sup> Rebased top-line income from clients without trust solutions in top three segments (Premier, Housing Loan and Asset Management) to 1 (Resona Bank)

### 4 Cross-selling Strategy (2) Housing Loans as Gateway to Cross-selling

- Efficient cross-selling to existing and new housing loan ("HL") clients whose credit profiles are already recognized or will be recognized upon the loan application
- Approx. 510 thousand existing HL clients. Resona creates long-term relationships with these clients by crossselling appropriate products based on their respective life stages

#### New HL clients\*1 Existing HL clients\*2 Number of target Approx. 40 thousand Approx. 510 thousand clients Recognized customer Clients with adequate credit profiles who met the screening criteria profiles > Offer products depending on life stage Become the main bank for clients => Consumer loans (auto, education, etc), => Payroll accounts, Internet banking, Card loans Card loans. Credit cards => Investment trusts. Insurance Review household finances => Home renovation loans => Insurance => Annuity accounts, Will trusts, Real estate Take advantage [Comparison of product set ratios] [Comparison of product set ratios] of cross-selling opportunities General General **Existing HL clients New HL clients** Clients\*3 Clients\*3 Payroll accounts 40% 24% Consumer loan 7% 1% 3% 1% Card loan 6% 3% Insurance 10% 30% Credit card 4% ΙB 90%

<sup>\*1.</sup> Housing loans newly originated in FY2012

<sup>\*2.</sup> Existing housing loans originated by the end of FY2011 \*3. "Potential II" and "Potential III" segments

### Cross-selling Strategy (3) Cross-selling towards Potential Client Segments

#### Offer the interface which customers like the best

- "Open 365 days"\*1 and "convenient location close to terminal stations"
- 2nd "7 Days Plaza" outlet to open on April1, 2014 in Abeno Harukas

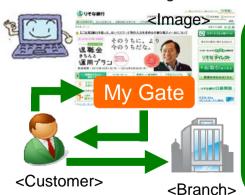
#### Resona BK's "7 Days Plaza" (Opened in April 2012)





Kinki Osaka BK's "nanoka" (Opened in July 2012)

- Strengthening of internet banking
  - 1 to 1 marketing based on customized "My Gate"\*2



Offering information relevant to clients' life stages

Stimulate clients' financial needs

Transactions on the Web

Branch visit => face to face transaction

### Offer attractive products and services

**VISA Debit Card** 



TIMO (Account without a passbook)

Packaged deals to entry-level clients

Incentives for active use ✓ Return of annual fee ✓ Discount on bank transfer fee, etc.

Resona Club (Customer loyalty program)



Loyalty program to induce more purchases

"Beyond-average" services

Power of Trust (Money trust with performance-based return)

Enlarge customer base for AM business

AM know-how accumulated through corporate pension business

<sup>\*1.</sup> RB's 7 Days Plaza is open 365 days. KO's nanoka is not open on year-end, New Year and Japanese "golden week" holidays.

Resona Holdings, Inc.

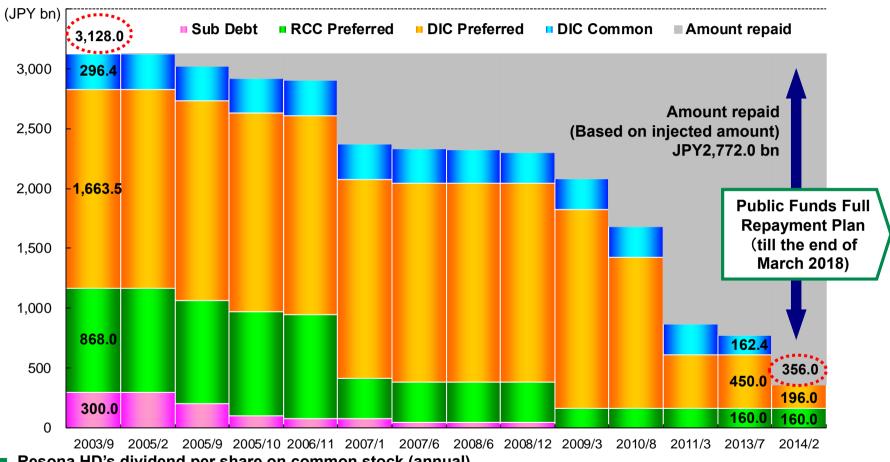
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### 5 Repayment Efforts Entering the "Final Stage" to Complete Full Repayment

### The balance of public funds has reduced to almost one tenth of the peak amount

Chronological repayment of public funds (based on injected amount)

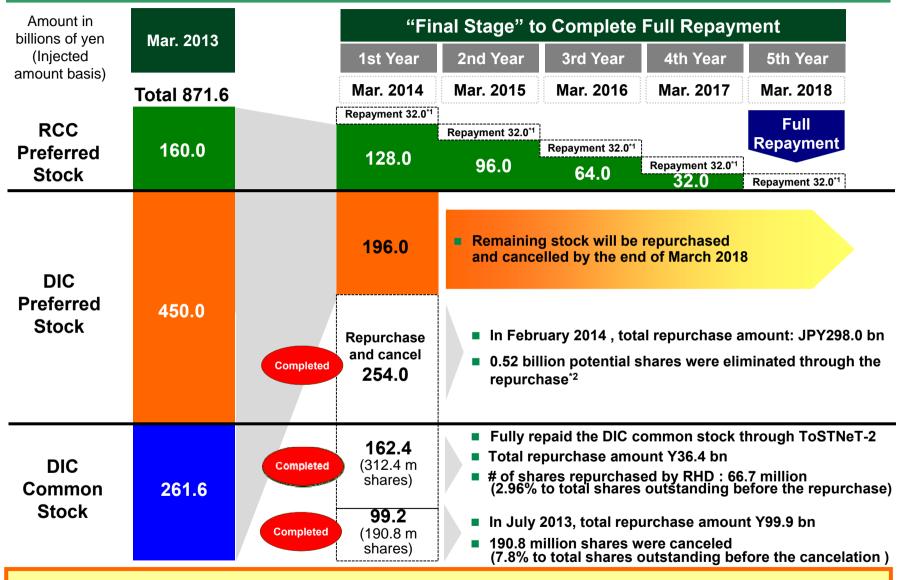


Resona HD's dividend per share on common stock (annual)



<sup>\*1.</sup> Adjusted to stock split in FY2007

### 5 Outline of "Public Funds Full Repayment Plan" and Progress to Date

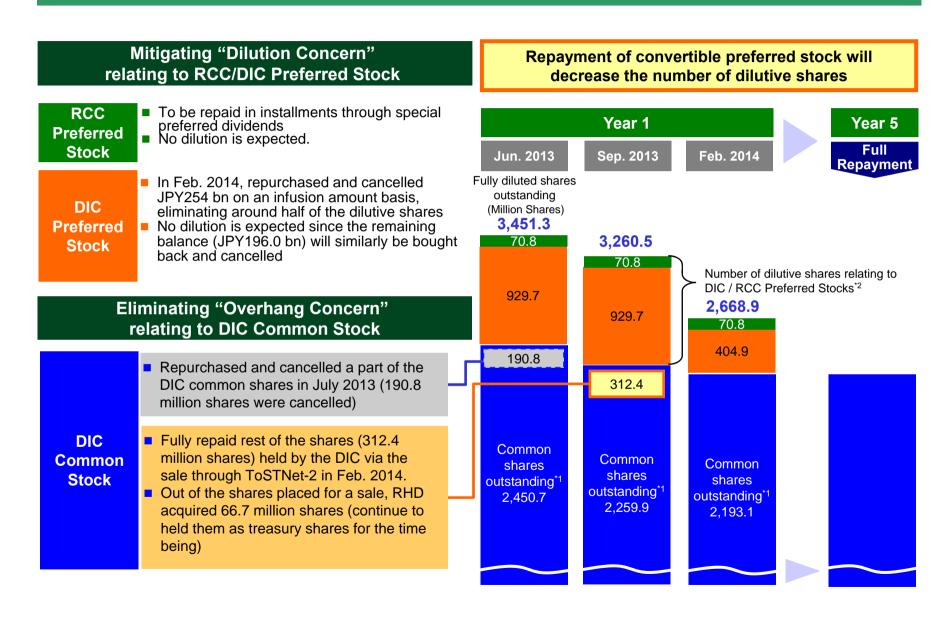


Maintain CET1 and Tier1 ratios above 5.5% and 7.0%, respectively, during the repayment period

\*2. Based on current exchange price (JPY 484)

<sup>\*1.</sup> To be repaid with dividends distributed after each fiscal year-end

### 5 Mitigating and Eliminating "Two Concerns" relating to RHD's Common Shares



<sup>\*1.</sup> Excluding treasury shares

<sup>\*2.</sup> Number of dilutive shares based on currently applicable exchange prices

## 5 Direction of Resona's Capital Management

### **Capital Adequacy Ratio Management**

- Remain subject to the Japanese Domestic Standard
  - However, in order to secure reliable capital strength, Resona Group operates its business with a high CAR, taking reference to the International Standard.
- Adoption of Basel 3 and level of capital adequacy to be maintained while repaying public funds

Following ratios are on a phase-in / phase-out rule basis.

Domestic std. ratio is based on the first adoption-year criteria.

		, ,	
RHD Cor (Based on F-	Dec. 31, 2013		
Domestic Std.	Core capital ratio	Approx. 15%	
Inter- national	CET1 ratio*1	Upper half of 8%	
Std.	Tier1 ratio*²	Middle of 10%	

**After repayments** in Feb. 2014 Approx. 13% Approx. 7% Upper half of 8%

**Minimum** ratios maintained while repayment **Approx. 5.5% Approx. 7.0%** 

■ Aim at adopting the A-IRB approach to solidify the group's risk vs. capital management

### **Dividend Policy (Common Shares)**

- Per share common dividends to be increased by 25%, or from 12 yen to 15 yen, from dividend for FY2013
- Maintain dividends at 15 yen per common share for the time being

#### **ROE Target**

Build earnings and capital structures that could yield a 10% return on Common Equity Tier 1 Capital on a sustainable basis

**Level of Targeted** Sustainable ROE

**Common Equity Tier 1 ROE** 10% Level

<sup>\*1.</sup> Required to satisfy the minimum ratio required under the International Standard to adopt the IRB approach.

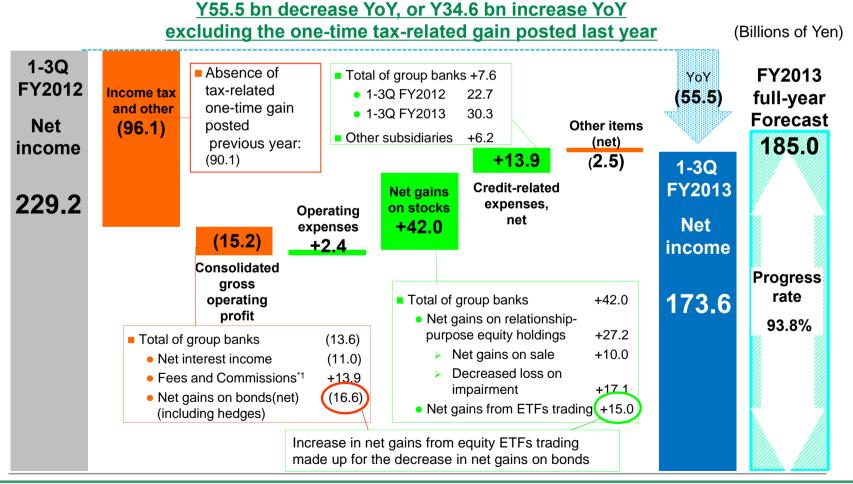
<sup>\*2.</sup> Tier 1 ratio requirement under the International Standard is not applicable to Resona Group.

### Reference Material

Business Results for 1-3Q Period of FY2013

### Consolidated Net Income for 1-3Q FY2013 Compared with 1-3Q FY2012

- Posted Y173.6 bn of consolidated net income, Y(55.5) bn YoY, with a progress rate against the full-year forecast being 93.8% => Y34.6 bn increase YoY excluding the one-time tax-related gain of Y90.1 bn posted last year
- Consolidated gross operating profit decreased by Y15.2 bn YoY. However, it would be the same level as the same period of previous year if the increase in net gains from trading of equity ETFs is taken into account.
- Net gains on stocks improved while negative credit-related expenses continued



### **Summary of Operating Results for 1-3Q Period of FY2013**

Total of Group Banks (A) (Amounts in billions of yen)		FY2012 1-3Q	FY2013 1-3Q	Change	Rate of Progress*3	Comments	
(1)	Gross operating profit	429.2	415.5	(3.1)%	73.8%	(1) Gross operating profit decreased by Y13.6 bn YoY	
(2)	Net interest income	325.3	314.3	(3.3)%	_	Progress rate against the full-year guidance is 73.8%  (2) Net interest income decreased by Y11.0 bn YoY, mainly	
(3)	Fees and commission income *1	71.5	85.5	+19.5%	_	due to a decrease in income from domestic loans and deposits attributable to a contraction of loan-to-deposit spread	
(4)	Net gains on bonds	27.1	4.2	(84.1)%	_	(3) Fees and commission income increased by Y13.9 bn YoY, making up for the decrease in net interest income	
(5)	Other income (net)	5.0	11.3	+122.7%	_	(4) Net gains on bonds (including hedges) were Y6.9 bn, down Y16.6 bn YoY. Implemented a portfolio rebalance	
(6)	Operating expenses	(248.2)	(248.3)	(0.0)%	75.2%	in 3Q in response to prevailing interest rate environment.	
(7) <b>A</b>	ctual net operating profit *2	180.9	167.1	(7.6)%	71.7%	(6) Operating expenses remained almost flat, in line with the full-year guidance	
(8) N	let gain/(loss) on stocks	(15.0)	26.9	_	_	<ul><li>(7) Actual net operating profit decreased by Y13.8 bn YoY</li><li>(8) Net gain on stocks increased by Y42.0 bn, driven by</li></ul>	
(9)	Credit expense, net	22.7	30.3	_	_	absence of impairment loss posted previous year     Y15.0 increase in net gains from equity ETFs trading	
(10)	Pre-tax income	191.7	225.7	+17.7%	92.8%	(9) Booked a reversal gain of Y30.3 bn. Negative credit expense continued	
(11)	Net income	207.6	152.4	(26.5)%	92.9%	(11) Posted Y152.4 as net income with a progress rate against the full-year guidance reaching 92.9%	
	Resona HD Consolidated (B) FY2012 (Amounts in billions of yen) 1-3Q		FY2013 1-3Q	Change	Rate of Progress*3	Comments	
(12)	Net Income	229.2	173.6	(24.2)%	93.8%	(12) Posted Y173.6 bn as consolidated net income. Progress rate against the full-year guidance at 93.8%	
(13)	Difference (B) – (A)	21.5	21.2	(1.7)%	_		

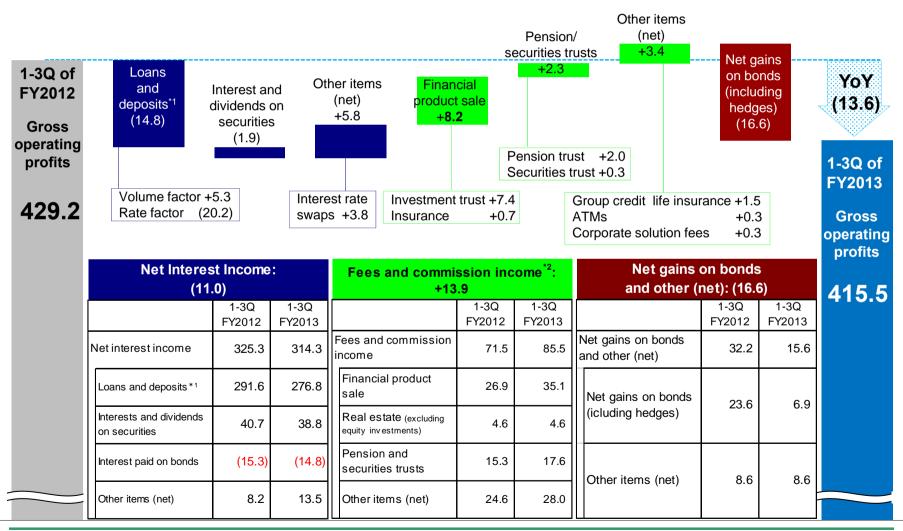
<sup>\*1.</sup> Fees and commission income plus trust fees

<sup>\*2.</sup> Net operating profit before transfer to general reserve for possible loan losses and expenses related to NPL disposal in the trust account \*3. Rate of progress against the full-year guidance for FY2013 announced in November 2013

### **Gross Operating Profits for 1-3Q FY2013 Compared with 1-3Q FY2012** (Total of Group Banks)

Decreased by Y13.6bn YoY, primarily due to decrease in interest income and net gains on bonds

(Billions of Yen)



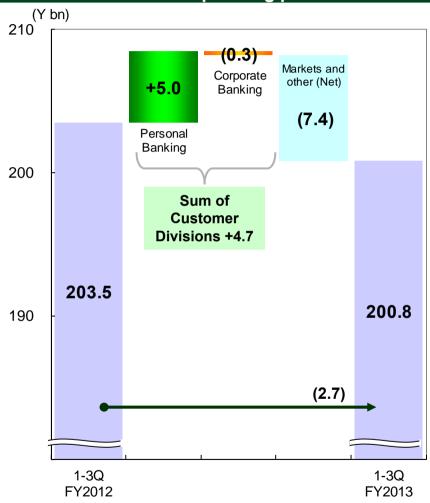
<sup>\*1.</sup> Domestic operations (Deposits include NCDs) \*2. Fees and commission income plus trust fees

### **Outline of Results by Business Segments (1)**

### Summary of results by business segments

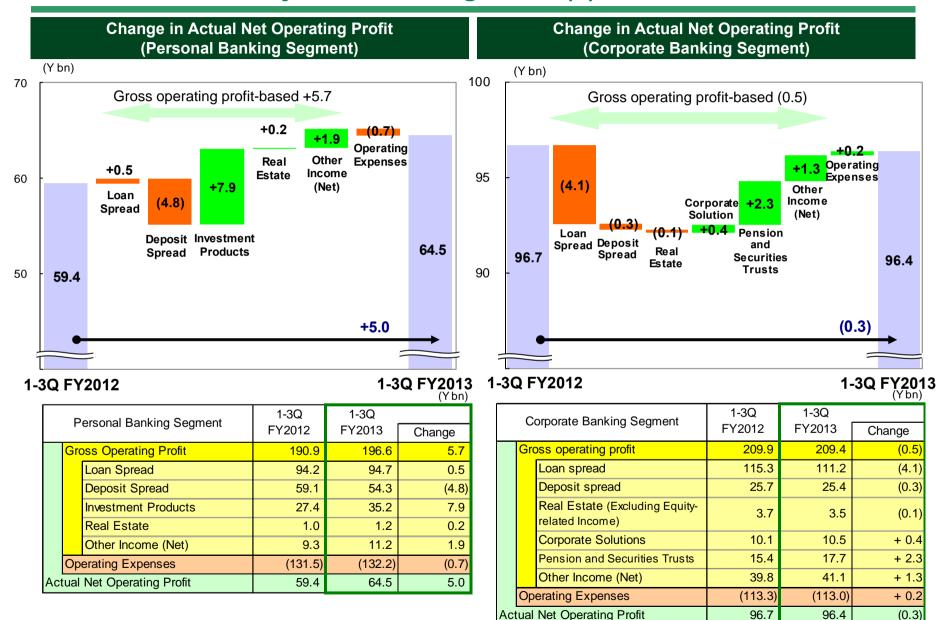
#### 1-3Q 1-3Q (Billions of Yen) Change FY2012 FY2013 Gross operating profit 400.8 5.2 406.0 Sum of Customer Operating expense (244.7)(245.2)(0.5)**Divisions** Actual net operating profit 156.1 160.8 4.7 Gross operating profit 190.9 196.6 5.7 Personal Operating expense (131.5)(132.2)(0.7)Banking Actual net operating profit 59.4 64.5 5.0 Gross operating profit 209.9 209.4 (0.5)Corporate Operating expense (113.3)(113.0)0.2 Banking Actual net operating profit 96.7 96.4 (0.3)Gross operating profit (7.7)53.3 45.5 Markets and Operating expense (5.5)0.3 (5.9)Other (Net) Actual net operating profit 47.4 40.0 (7.4)Gross operating profit (2.5)454.1 451.6 Total Operating expense (250.6)(250.7)(0.1)Actual net operating profit 203.5 200.8 (2.7)

### Breakdown of changes in actual net operating profits



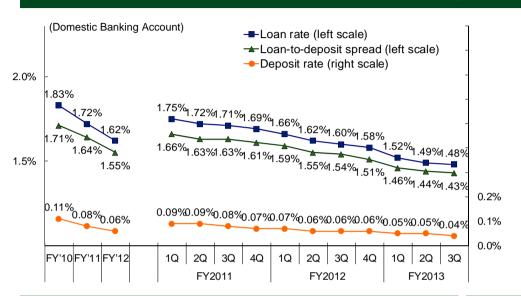
- (1) Numbers reported above refer to 3 Resona Group banks and 3 loan guarantee subsidiaries.
- Gross operating profit of "Markets" segment includes a part of net gains on stocks.
- "Other" segment refers to the divisions in charge of management and business administration.

### **Outline of Results by Business Segments (2)**



### Trend of Loan and Deposit (Total of Group Banks)

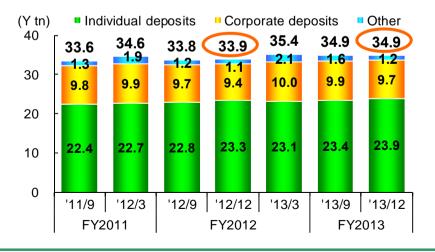
### Trend of loan and deposit rates and spread

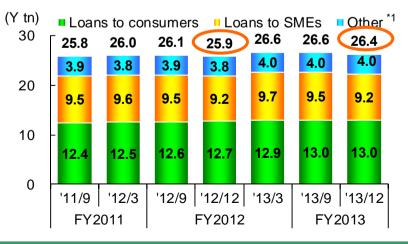


(Trillion Yen)	1-3Q of FY2012	1-3Q of FY2013	Change	
Loans	Average balance	25.17	25.66	+0.49
	Yield	1.63%	1.50%	(0.13)%
Deposits	Average balance	34.73	35.89	+1.15
(Including NCDs)	Cost	0.06%	0.05%	(0.01)%
Loan-to-deposit	1.56%	1.45%	(0.11)%	

### Trend of term-end deposit balance

#### Trend of term-end loan balance

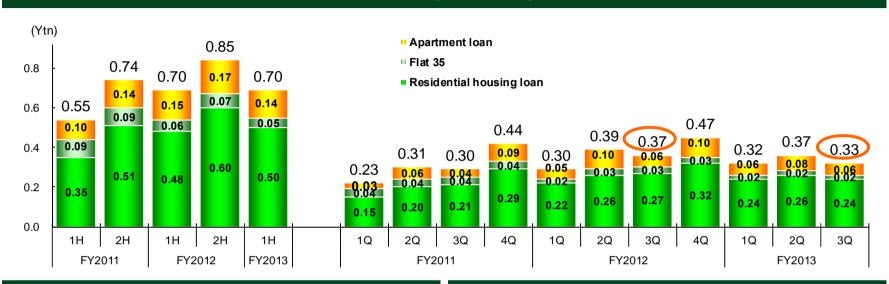




<sup>\*1.</sup> Include the loan Resona Bank extended to Resona Holdings (Y0.27 trillion as of 2011/9, Y0.24 trillion as of 2012/3 and 2012/9, Y0.19 trillion as of 2012/12 and 2013/3, Y0.30 trillion as of 2013/9 and 2013/12)

### **Trend of Housing Loan Business (Total of Group Banks)**





### **Trend of Housing Loan Balance**

#### Apartment loan Residential housing loan Housing loans / Loans and bills discounted (right scale) 46.7% 47.0% 47.3% 48.2% 47.4% 47.6% 48.4% 50% 15 12.79 12.49 12.65 12.72 12.39 12.25 12.09 3.19 3.19 3.21 3.17 3.17 3.14 3.15 10 25% 5 9.60 9.32 9.44 9.53 9.09 9.21 0 0% '12/3 '12/12 '11/9 '12/9 '13/3 '13/9 | '13/12 FY2011 FY2012 FY2013

#### Indices to measure soundness

### Ratio of subrogation payment\*1

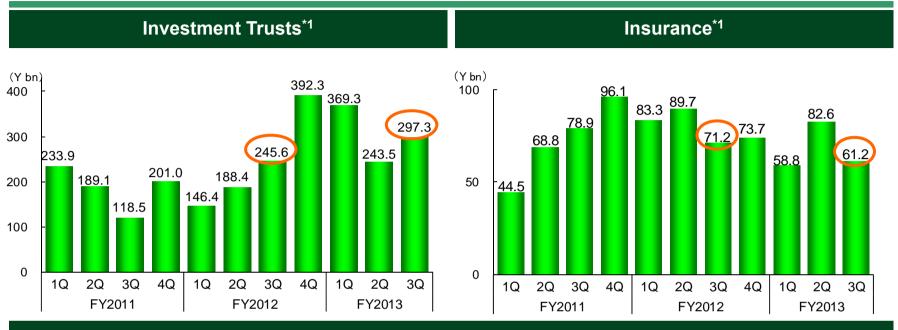
Approx. 0.3%

#### Net loss ratio\*2

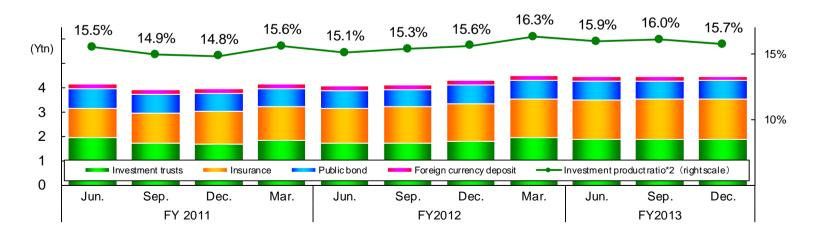
Approx. 0.1%

- \*1. Rate of subrogation repayment by loan guarantee subsidiaries
- \*2. Subrogation ratio x (1 rate of recovery after subrogation)

### **Trend of Investment Product Sale Business (Total of Group Banks)**



#### Balance of Investment Products sold to Individual\*1



<sup>\*1.</sup> Data compiled for a business administration purpose

<sup>\*2.</sup> Investment product ratio = balance of investment products sold / balance of investment products sold and deposits held by individuals

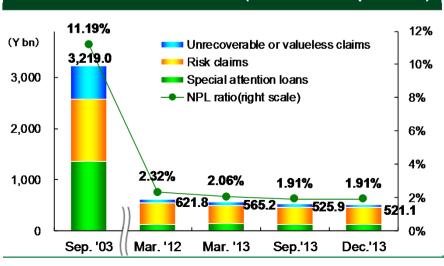
### Trend of Credit Cost, NPL and Securities Portfolio

#### **Trend of credit costs**

	0(1, -)	FY2	2011		FY2012	FY 2013		
	(Y bn)	1H	2H	1H	3Q	2H	1H	3Q
Total of group banks (A)		0.4	(4.8)	11.2	11.4	10.1	14.8	15.5
	General reserve	22.0	27.3	20.4	13.2	8.9	12.2	14.8
	Specific reserve and other items	(21.5)	(32.2)	(9.1)	(1.7)	1.1	2.5	0.6
	New bankruptcy, downward migration	(27.4)	(28.3)	(28.2)	(8.0)	(16.9)	(15.4)	(11.6)
	Other	5.8	(3.9)	19.1	6.3	18.1	18.0	12.2
	Difference (B) - (A)	(7.1)	(2.1)	(5.9)	2.1	(2.4)	(8.0)	3.4
R	HD consolidated (B)	(6.7)	(7.0)	5.3	13.6	7.7	13.9	18.9

(Note) Positive figures represent reversal gains

### Trend of NPL and NPL ratio (Total of Group Banks)



### **Securities portfolio (RHD Consolidated)**

#### Available-for-sale securities

Net unrealized gain as of Dec. 31, 2013: Y350.1 bn

• Stocks: Break-even Nikkei average Y6,400

• JGB: Average duration 3.0 years, BPV Y1.52 bn

П						
		(Y bn)	Mar.'12	Mar.'13	Sep.'13	Dec.'13
,	4٧	vailable-for-sale securities *1	9,158.7	7,697.0	7,616.8	6,787.8
		Stocks	342.5	337.2	333.6	333.5
	Ī	Bonds	8,451.0	6,962.2	6,882.7	6,104.5
		JGBs	7,393.3	5,662.8	5,719.0	4,990.2
		Average duration (years)	2.4	2.7	2.8	3.0
		Basis Point Value (BPV)	(1.81)	(1.59)	(1.68)	(1.52)
		Local Government Bonds	183.5	214.7	204.2	215.9
		Corporate Bonds	874.1	1,084.7	959.5	898.3
		Other	365.1	397.4	400.4	349.6
		Foreign securities	237.6	268.3	238.5	146.1
I	Jr	nrealized gains/(losses)	131.9	258.0	294.8	350.1
	30	onds held to maturity *2	2,060.6	2,224.7	2,095.3	2,132.5
ı	Jr	nrealized gains/(losses)	49.6	76.4	65.7	61.7
-	- 4	A aquinition post bosis				

<sup>\*1.</sup> Acquisition cost basis

<sup>\*2.</sup> Balance sheet amount basis

### Reference Material

### Other Reference Materials

### Earnings Forecasts for FY2013 (Released on November 12, 2013)

(Billions of Yen)

	Resona	Resona Holdings (Consolidated)					
	1H FY'13 (Actual)	Full year forecast	Change from original forecast	Change from previous year			
Consolidated ordinary profit	174.3	270.0	+50.0	(15.1)			
Net (interim) income	122.0	185.0	+40.0	(90.1)			

Forecast for term-end per share dividend on common stock	15 yen
Forecast for term-end per share dividend on preferred stock	As pre-determined

	Resona	Holdings	gs (Non-consolidated)					
	1H FY'13 (Actual)	Full year forecast	Change from original forecast	Change from previous year				
Operating income	128.3	258.0	-	+13.5				
Operating profit	124.8	250.0	-	+12.6				
Ordinary profit	122.5	248.0	(2.0)	+10.3				
Net (interim) income	123.3	248.0	(2.0)	+10.2				

	Total of 3	otal of 3 group banks (approx. figures)				esona Bar	nk	Saitar	na Resona	Bank	Kinki Osaka Bank		
	1H FY'13 (Actual)	Full year forecast	Change from original forecast	Change from previous year	Full year forecast	Change from original forecast	Change from previous year	Full year forecast	Change from original forecast	Change from previous year	Full year forecast	Change from original forecast	Change from previous year
Gross operating profit	285.8	563.0	-	(18.6)	374.0	(2.0)	(13.9)	137.0	-	(4.8)	52.0	+2.0	+0.1
Operating expenses	(167.7)	(330.0)	-	+5.6	(217.0)	-	+3.2	(74.5)	-	+0.9	(38.5)	(0.5)	+1.3
Actual net operating profit	118.1	233.0	-	(13.0)	157.0	(2.0)	(10.6)	62.5	-	(3.8)	13.5	+1.5	+1.5
Ordinary profit	158.2	249.0	+48.0	(5.5)	183.5	+38.5	(4.2)	58.0	+4.5	(4.6)	7.5	+5.5	+3.4
Income before income taxes	156.6	243.0	+46.0	(10.7)	178.5	+36.0	(8.8)	57.0	+4.5	(5.4)	7.5	+5.5	+3.5
Net (interim) income	107.9	164.0	+33.0	(87.9)	124.0	+27.0	(81.5)	35.5	+3.0	(7.1)	4.5	+3.0	+0.8
Net gains/(losses) on stocks	20.0	20.0	+20.0	+27.7	19.5	+19.5	+26.9	-	-	(0.2)	0.5	+0.5	+1.0
Credit related expenses	14.8	(14.5)	+27.5	(35.9)	(5.0)	+22.0	(34.5)	(4.0)	+3.5	(1.9)	(5.5)	+2.5	+0.4

### **Achievements in Management Reforms**

Stable earnings have been achieved through the development of high-quality customer base and the minimization of downside risk

Key Met	rics	Mar. 2003	Mar. 2013	Sep. 2013	
Development of High Quality	Housing Loans (% of Total Loans)*1	JPY 8.42tn (28%)	JPY 12.65tn (47%)	JPY 12.72tn (47%)	
Customer Base	Investment Products Sold to Individuals*1	JPY 0.62tn	JPY 4.24tn	JPY 4.22tn	
Minimized	NPL Ratio*2	11.19% <sup>*3</sup>	2.06%	1.91%	
Downside Risk	Stockholdings*4	JPY 1.39tn	JPY 0.33tn	JPY 0.33tn	
	Gross Operating Profit*1	JPY 761.0bn	JPY 581.6bn	JPY 285.8bn	
Stable Farmings	Operating Expenses*1	JPY 455.8bn	JPY 335.6bn	JPY 167.7bn	
Stable Earnings	Actual Net Operating Profit*5	JPY 307.3bn	JPY 246.0bn	JPY 118.1bn	
	Net Income*6	JPY (837.6bn)	JPY 275.1bn	JPY 122.0bn	
	Capital Adequacy Ratio*6	3.78%	14.67%	15.21%	
Capital Enhancement	Tier 1 Ratio*6	1.91%	10.74%	11.16%	
	Total Public Funds Repaid*7	-	JPY 2,256.3bn	JPY 2,355.5bn	

<sup>\*1.</sup> Total of group banks

<sup>\*2.</sup> NPL ratio = Non-performing loans as disclosed under the Financial Reconstruction Law / total claims, total of group banks

<sup>\*3.</sup> As of September 30, 2003

<sup>\*4.</sup> Figures are cost basis, Stockholdings balance in "available-for-sale securities", total of group banks

<sup>\*5.</sup> Net operating profit before write-off of certain NPLs in the trust account and addition to general reserve for possible loan losses, total of group banks

<sup>\*6.</sup> Consolidated basis

<sup>\*7.</sup> Figures are based on injected amount

## Overview of Recent Financial Results(RHD Consolidated)

(Y bn)

				(1 611)
FY2010	FY2011	FY2012	1H FY2012	1H FY2013
667.0	655.2	637.1	317.7	312.4
484.0	463.9	443.0	223.0	215.3
25.9	23.4	21.6	10.6	11.8
120.8	119.6	128.9	61.3	70.6
28.5	11.5	2.1	9.0	(2.7)
7.6	36.5	41.2	13.5	17.3
(369.4)	(360.9)	(361.6)	(175.8)	(175.6)
(0.8)	2.3	(7.5)	(17.6)	20.0
(61.5)	(13.8)	13.0	5.3	13.9
237.1	273.2	284.3	134.7	175.8
160.0	253.6	275.1	175.6	122.0
1.71%	1.64%	1.55%	1.57%	1.45%
	484.0 25.9 120.8 28.5 7.6 (369.4) (0.8) (61.5) 237.1 160.0	667.0       655.2         484.0       463.9         25.9       23.4         120.8       119.6         28.5       11.5         7.6       36.5         (369.4)       (360.9)         (0.8)       2.3         (61.5)       (13.8)         237.1       273.2         160.0       253.6	667.0       655.2       637.1         484.0       463.9       443.0         25.9       23.4       21.6         120.8       119.6       128.9         28.5       11.5       2.1         7.6       36.5       41.2         (369.4)       (360.9)       (361.6)         (0.8)       2.3       (7.5)         (61.5)       (13.8)       13.0         237.1       273.2       284.3         160.0       253.6       275.1	667.0       655.2       637.1       317.7         484.0       463.9       443.0       223.0         25.9       23.4       21.6       10.6         120.8       119.6       128.9       61.3         28.5       11.5       2.1       9.0         7.6       36.5       41.2       13.5         (369.4)       (360.9)       (361.6)       (175.8)         (0.8)       2.3       (7.5)       (17.6)         (61.5)       (13.8)       13.0       5.3         237.1       273.2       284.3       134.7         160.0       253.6       275.1       175.6

<sup>\*1.</sup> Positive figures represent reversal gains

<sup>\*2.</sup> Total of group banks (Domestic banking account)

### **Business Results by Major Group Business Segments**

### **Management Accounting by Major Group Business Lines (1H FY2013)**

■ "RAROC" and "RVA"\*1 as management indicators to measure profitability to allocated capital

(Billions of Yen, %)

	Profitability				Soundness	Soundness Net operating profit after a deduction of credit cost						t			
Resona Group Business Segments	Net profit deduction on cap	of cost	Risk- adjusted return on capital	Cost to income ratio	Internal	ternal		Actual net operating profit						Credit cost	
	RVA <sup>*1</sup> (Actual)	YoY Change	RAROC (Actual)	OHR	CAR		YoY YoY Change		Gross op profit		Operating expense	YoY Change		YoY Change	
Sum of Customer Divisions	81.0	+10.7	15.8%	60.0%	10.3%	125.0	+9.5	110.0	+2.8	275.1	+4.0	(165.1)	(1.2)	15.0	+6.7
Personal Banking	34.2	+4.2	24.3%	66.9%	10.2%	44.3	+4.3	44.3	+3.4	133.7	+5.1	(89.4)	(1.7)	0.0	+0.8
Corporate Banking	46.9	+6.6	13.3%	53.6%	10.3%	80.7	+5.2	65.7	(0.6)	141.5	(1.1)	(75.8)	+0.5	15.0	+5.8
Markets	29.6	+0.5	54.0%	11.2%	19.2%	33.1	+0.0	33.1	+0.0	37.2	+0.2	(4.2)	(0.2)	-	-
Total *2	92.6	+8.9	13.7%	54.5%	14.2%	156.4	+9.4	141.3	+2.8	310.6	+4.1	(169.3)	(1.4)	15.0	+6.7

<sup>\*1.</sup> RVA: Resona Value Added (Net profit after a deduction of cost on internally allocated capital)

<sup>\*2.</sup> Total of 3 banks on a non-consolidated basis plus profit and loss of loan guarantee subsidiaries

### **Consolidated Subsidiaries and Affiliated Companies**

### Consolidated domestic subsidiaries (excluding subsidiary banks)

(Billions of Yen)

		Capital contribution	Net income			
Name	Line of business	ratio	FY2013 1H	YoY change		
Resona Guarantee Co., Ltd.	Credit guarantee (Mainly housing loan)	Resona Group 100%	11.8	(0.7)		
Daiwa Guarantee Co., Ltd.	Credit guarantee (Mainly housing loan)	Resona Group 100%	0.4	(0.3)		
Kinki Osaka Shinyo Hosho Co., Ltd.	Credit guarantee (Mainly housing loan)	Resona Group 100%	1.0	+0.3		
Resona Card Co., Ltd.	Credit card Credit guarantee	Resona Holdings 77.6% Credit Saison 22.4%	1.0	+0.3		
Resona Kessai Service Co., Ltd.	Factoring	Resona Holdings 100%	0.3	+0.0		
Resona Research Institute Co., Ltd.	Business consulting service	Resona Holdings 100%	(0.0)	(0.0)		
Resona Capital Co., Ltd.	Venture capital	Resona Holdings 100%	(0.0)	(0.2)		
Resona Business Service Co., Ltd.	Back office work	Resona Holdings 100%	0.0	+0.0		
	Total		14.5	(0.9)		

	(Ref) FY2012
Э	Net Income
	19.7
	1.1
	0.4
	2.9
	0.7
	0.0
	0.1
	0.0
	25.0

#### Major consolidated overseas subsidiaries

		Capital contribution	Net income			
Name	Line of business	ratio	FY2013 1H	YoY change		
P.T. Bank Resona Perdania	Banking business (Indonesia)	Resona Group 43.4% (Effective control approach)	3.5	+2.5		
P.T. Resona Indonesia Finance	Leasing business (Indonesia)	Resona Group 100%	0.0	+0.0		
	3.6	+2.5				

#### (Dof) EV2012

(Ref) FY2012						
Net Income						
2.4						
0.1						
2.5						

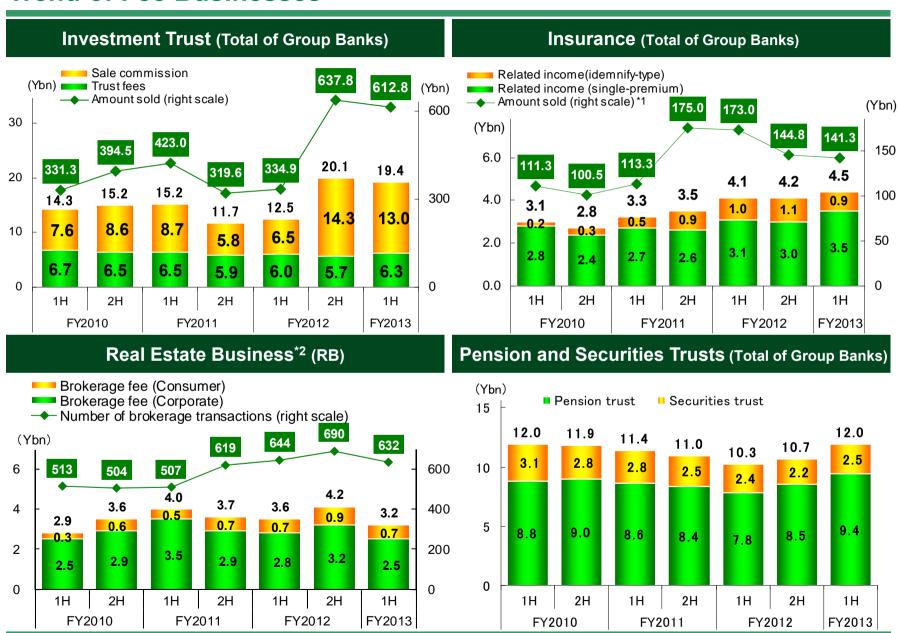
#### Affiliated company accounted for by the equity method

Name		Capital contribution	Net income		
	Line of business	ratio	FY2013 1H	YoY change	
Japan Trustee Services Bank, Ltd.	Banking and Trust	Resona Group 33.3% Sumitomo Mitsui Trust HD 66.6%	0.2	(0.3)	

#### (Ref) FY2012

Net income	
0.5	

### **Trend of Fee Businesses**



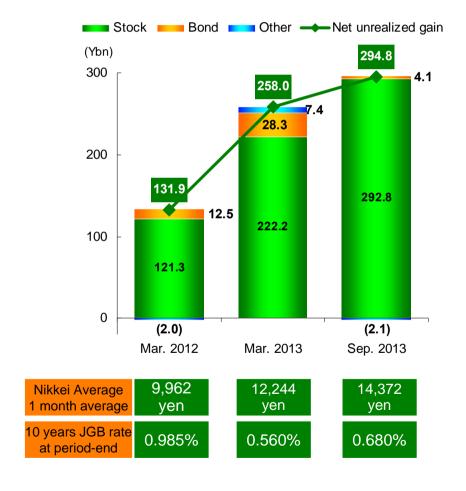
<sup>\*1.</sup> Excluding amount of indemnify-type insurance sold by Kinki Osaka Bank

<sup>\*2.</sup> Excluding gains from investments in real estate fund

### **Securities Portfolio**

#### Net unrealized gain (loss) on marketable securities available for sale (RHD consolidated)

- Net unrealized gain as of Sep. 30, 2013: Y294.8 bn
- Trend of net unrealized gain/(loss)



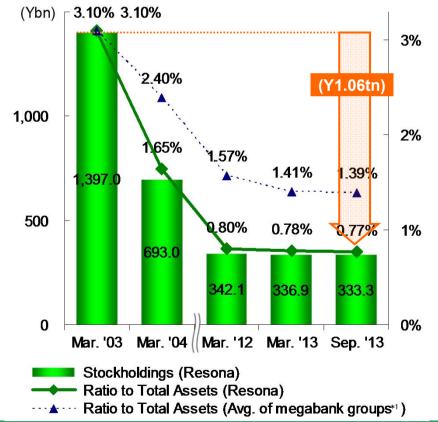
#### **Stockholdings** (At cost, total of group banks)

Break-even Nikkei average: Approx. 6,700 ven

β vis-à-vis Nikkei average : Approx. 0.9

Stockholdings (acquisition cost) to total assets: 0.77%

Historical stockholdings to total assets



<sup>\*1.</sup> Megabank groups: BTMU + MUTB, Mizuho BK + Mizuho Trust (Mizuho BK + Mizuho CB + Mizuho Trust (until Mar. 2013)), SMBC

### **Securities Portfolio (Total of Group Banks)**

### Maturity ladder for securities held (securities with contractual maturities, nominal amount basis)

	End of Sep. 2013								En	d of Mar. 20	013				
	(Y bn)		One to three years	Three to five years	Five to seven years	Seven to ten years	Over ten years	Total	One year or less	One to three years	Three to five years	Five to seven years	Seven to ten years	Over ten years	Total
Вс	nds held to maturity	133.5	217.0	376.3	995.1	369.5	3.0	2,094.5	190.4	255.6	409.7	546.3	817.9	3.0	2,223.1
	JGBs	95.0	127.0	285.8	932.2	214.5	3.0	1,657.5	165.0	177.0	323.3	486.3	667.9	3.0	1,822.5
	Floating-rate JGBs	-	47.0	197.8	300.2	5.0	-	550.0	-	2.0	236.3	166.3	145.4	-	550.0
	Japanese local government bonds	37.0	86.1	88.5	62.9	155.0	-	429.6	24.2	75.2	84.9	60.0	150.0	-	394.4
	Japanese corporate bonds	1.4	3.8	2.0	0.0	-	-	7.4	1.1	3.4	1.5	0.0	-	-	6.2
Ava	ailable-for-sale securities	1,932.3	1,345.5	2,927.2	363.8	511.9	104.7	7,185.5	2,417.5	1,161.3	2,727.5	418.3	454.3	128.0	7,307.3
В	onds	1,907.6	1,320.4	2,787.4	322.0	480.9	36.6	6,855.1	2,377.5	1,139.3	2,582.6	368.4	421.8	49.2	6,939.1
	JGBs	1,743.0	866.8	2,472.0	175.4	427.0	10.0	5,694.2	2,187.8	750.2	2,121.0	200.4	349.0	34.0	5,642.4
	Floating-rate JGBs	-	-	20.0	100.4	-	-	120.4	-	-	41.0	120.4	-	-	161.4
	Japanese local government bonds	11.3	17.4	80.1	52.3	42.7	-	204.0	11.2	20.1	78.2	45.3	59.6	-	214.6
	Japanese corporate bonds	153.3	436.1	235.2	94.3	11.1	26.6	956.9	178.4	368.9	383.4	122.7	13.1	15.2	1,082.0
C	ther	24.6	25.0	139.8	41.7	31.0	68.0	330.4	39.9	22.0	144.9	49.9	32.5	78.8	368.2

### Unrealized gains/(losses)

(Y bn)				Unrealized	
		B/S Amount ( Sep. '13)	Change from Mar. '13	gains/ (losses) (Sep. '13)	Change from Mar. '13
Bon mat	ds held to urity	2,095.3	(129.4)	65.7	(10.6)
	rable-for-sale urities	7,908.4	(44.4)	294.2	36.6
	Stocks	625.6	66.8	292.2	70.5
	Bonds	6,886.8	(103.7)	4.1	(24.2)
	Other	395.8	(7.5)	(2.1)	(9.6)

(Note) The figures reported above include securities, negotiable certificates of deposit (NCDs) included in "cash and due from banks" and a portion of "monetary claims bought." The presented figures only include marketable securities.

### Trend of market and other indicators

[Duration and Basis Point Value of JGBs (Available-for-sale se

	2011/3	2012/3	2013/3	2013/9
Duration (year)	2.1	2.4	2.7	2.8
BPV ( Ybn)	(1.35)	(1.81)	(1.59)	(1.69)
10-year JGB yield	1.250%	0.985%	0.560%	0.680%

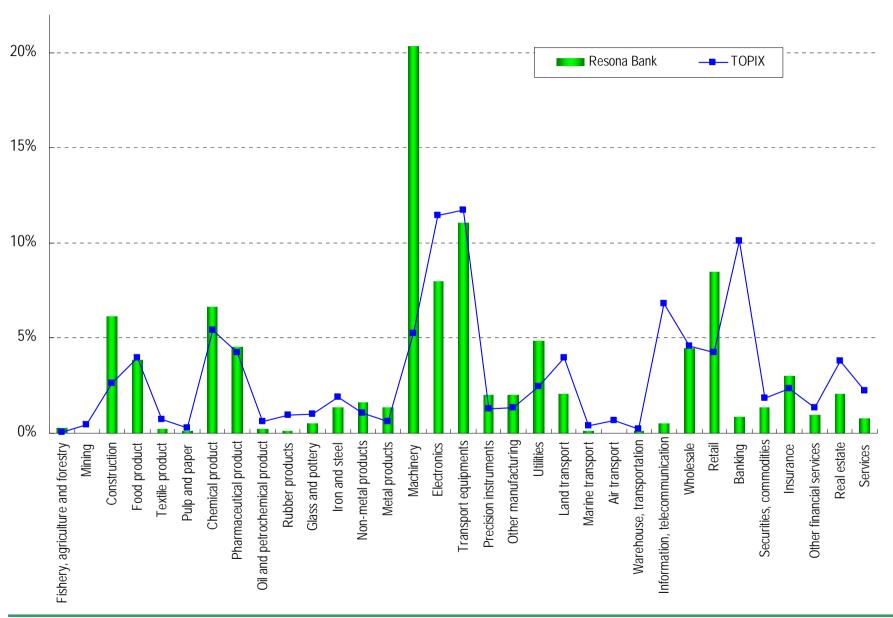
#### [Break-even Nikkei Average Points]

	2011/3	2012/3	2013/3	2013/9
Nikkei Average Points (Yen)	7,200	7,100	5,900	6,700
BV of stock sold outright (Ybn)	9.6	8.3	7.2	3.4

#### [Net gains/(losses) on bonds and stoc

(Y bn)	FY2010	FY2011	FY2012	1H FY2013
Net gains/(losses) on bonds	30.5	26.8	30.5	9.2
Net gains/(losses) on stocks	(1.7)	2.2	(7.7)	20.0

### Stocks Held by Industry (End of September 2013, RB)



### **Capital Adequacy Ratio (RHD Consolidated)**

■ RHD's consolidated CAR [Mar. 31, 2013] 14.67% ⇒ [Sep. 30, 2013] 15.21% (+0.54%)

### Capital adequacy ratio [F-IRB]

		(Billio	ons of Yen)
	Mar. 31, 2013	Sep. 30, 2013	Change
Capital adequacy ratio	14.67%	15.21%	0.54%
Tier 1 ratio	10.74%	11.16%	0.42%
Total qualifying capital	2,554.1	2,589.1	35.0
Tier 1	1,870.5	1,900.2	29.6
Capital stock, capital surplus, retained earnings and treasury shares, (net)	1,757.1	1,779.4	22.3
Including) Net interim income			122.0
Including) Repayment of public fund (Repurchase and cancellation of own shares)			(99.9)
Minority interests in consolidated subsidiaries	125.9	130.6	4.6
Tier 2	688.5	691.3	2.7
Subordinated debts	604.1	608.9	4.8
Excess of eligible reserves ralative to expected losses	55.2	53.1	(2.0)
Deductions	4.9	2.3	(2.6)
Risk-weighted assets	17,405.0	17,014.0	(391.0)
Credit risk assets	16,309.9	15,924.9	(384.9)
Operational risk assets	1,095.1	1,089.0	(6.0)

### Factors for the change in 1H of FY2013

#### [Total qualifying capital] +35.0 bn (+0.20%)

- +29.6 bn (+0.17%) ■ Tier 1
  - Net interim income +122.0 bn (+0.71%)
  - Repayment of public fund (99.9 bn) (-0.59%)
- +2.7 bn (+ 0.01%) ■ Tier 2
  - Subordinated debts +4.8 bn (+0.02%) (FX adjustment due to weakening of the yen)

#### [RWA] - 391.0 bn (+0.33%)

- Risk-weighted assets
  - Credit risk assets: -384.9 bn(+0.33%)
    - > Decline of PD and improvements in internal ratings assigned to corporate obligors: -240.0 bn
    - > Decrease in loan balance and other: -150.0 bn

#### **Reference information**

- Ratio of Net DTA to Tier 1: 8.23%
- Outlier estimates<sup>\*1</sup>

Resona Bank 2.8% Saitama Resona Bank 5.5% Kinki Osaka Bank 2.9%

<sup>\*1.</sup> Interest rate scenario assumes interest rate shocks in the 99th percentile over an observation period of five years and a holding period of one year.

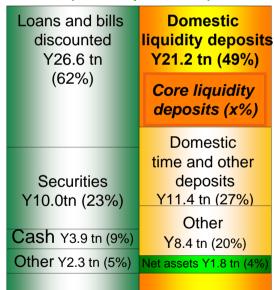
### **Sophistication in ALM Interest Rate Risk Management:** (Introduction of Internal Model to Measure Core Liquidity Deposits)

### Reassess the value of liquidity deposits

Internal model to measure core liquidity deposits

⇒ Grasp more properly how much liquidity deposits can be regarded as low-cost and stable funding over the long term

#### Combined total assets: Y42.9 tn (As of Sep. 30, 2013)



More sophisticated ALM interest rate risk management

### Methods to measure core liquidity deposits

### Before implementation of internal model < Standardized method>

(FSA's bank supervision guideline)

- Introduced the idea of core liquidity deposits in FY2007
- Balance: the smallest of the following
  - Lowest balance for the past 5 years
  - 2. Current balance less maximum annual outflow observed in the past 5 years
  - 3. Current balance x 50%
- **Maturity allocated evenly over 5 years** (2.5 years on average)

#### Internal model

- RB and SR adopted in Apr.2010, KO in Oct.2010
- Rationally modeled depositors' behaviors to grasp how much can be regarded as core liquidity deposits
- **Maturity allocated evenly over 10 years** (5 years on average)
- Longer maturity applicable to core liquidity deposits (from 2.5 years to 5.0 years on average) enables the banks to take longer-term interest rate risk

### **Maturity Ladder of Deposit and Loans** (Total of Group Banks, Domestic Operations)

#### **Loans and Bills Discounted**

#### [End of March 2013]

	Within 6M	6 to 12M	1 to 3Y	Over 3Y	Total
Fixed rate	2.3%	1.5%	4.4%	7.6%	15.9%
Prime rate-based	54.4%	0.3%	0.0%	0.1%	54.7%
Market rate-based	22.0%	1.5%	2.8%	3.1%	29.4%
Total	78.7%	3.3%	7.2%	10.8%	100.0%

Loans maturing within 1 year

82.1%

#### [End of September 2013]

	Within 6M	6 to 12M	1 to 3Y	Over 3Y	Total
Fixed rate	2.2%	1.4%	4.4%	7.8%	15.7%
Prime rate-based	54.5%	0.1%	0.0%	0.1%	54.7%
Market rate-based	21.3%	2.6%	2.8%	3.0%	29.6%
Total	78.0%	4.0%	7.1%	10.9%	100.0%

Loans maturing within 1 year

82.0%

### **Deposits**

#### [End of March 2013]

	Within 6M	6 to 12M	1 to 3Y	Over 3Y	Total
Liquid deposits	39.9%	1.3%	5.3%	18.5%	65.0%
Time deposits	17.1%	10.1%	5.9%	1.9%	35.0%
Total	57.0%	11.4%	11.2%	20.4%	100.0%

#### [End of September 2013]

	Within 6M	6 to 12M	1 to 3Y	Over 3Y	Total
Liquid deposits	39.3%	1.4%	5.6%	19.3%	65.6%
Time deposits	16.6%	9.8%	5.8%	2.3%	34.4%
Total	55.9%	11.2%	11.3%	21.6%	100.0%

#### [Change in 1H of FY2013]

	Within 6M	6 to 12M	1 to 3Y	Over 3Y	Total
Fixed rate	(0.1)%	(0.2)%	(0.1)%	+0.2%	(0.2)%
Prime rate-based	+0.2%	(0.2)%	(0.0)%	+0.0%	(0.0)%
Market rate-based	(0.7)%	+1.0%	(0.0)%	(0.1)%	+0.2%
Total	(0.7)%	+0.7%	(0.1)%	+0.2%	+0.0%

Loans maturing (0.1)% within 1 year

### [Change in 1H of FY2013]

	Within 6M	6 to 12M	1 to 3Y	Over 3Y	Total
Liquid deposits	(0.6)%	+0.1%	+0.3%	+0.9%	+0.6%
Time deposits	(0.6)%	(0.3)%	(0.1)%	+0.3%	(0.6)%
Total	(1.2)%	(0.2)%	+0.2%	+1.2%	+0.0%

<sup>\*1.</sup> Data compiled for a management and administration purpose

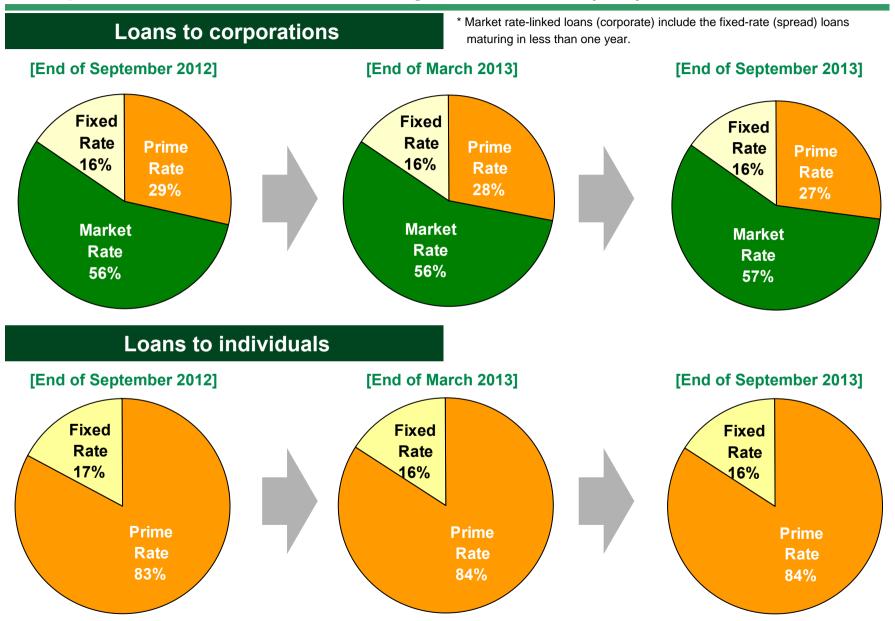
### **Swap Positions by Remaining Periods (RHD Consolidated)**

### ■ Notional amounts of interest rate swaps by remaining period

(Billions of Yen)

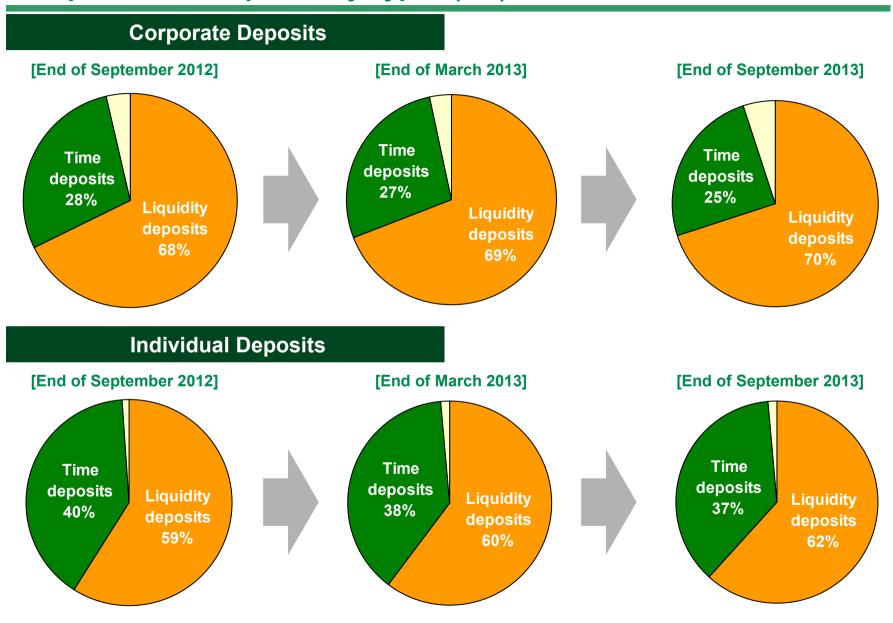
		Sep. 30	0, 2013		Mar. 31, 2013			
	Within 1 year	1 to 5 years	Over 5 years	Total	Within 1 year	1 to 5 years	Over 5 years	Total
Receive fixed rate/ Pay floating rate	100.0	1,014.3	940.0	2,054.3	55.0	1,005.0	720.0	1,780.0
Receive floating rate/ Pay fixed rate	60.0	650.1	6.0	716.1	130.9	504.7	205.0	840.7
Net position to receive fixed rate	40.0	364.2	933.9	1,338.2	(75.9)	500.2	515.0	939.3

### Composition of Loan Portfolio by Base Rates (RB)



<sup>\*</sup> Portfolio composition is computed based on the numbers compiled for administration purposes.

### **Composition of Deposits by Types (RB)**



### **Migrations of Borrowers (RB, 1H FY2013)**

### ■ Exposure amount basis (Migration during 1H of FY2013)

		End of September 2013										
		Normal	Normal Other Special Doubtful Effectively Bankrupt Other Collection Ass				Downward Migration					
		Norman	Watch	Attention	Doubtrui	Bankrupt	Банктарс	June.	Collection, Repayments	Assignments, Sale		
	Normal	98.5%	0.8%	0.0%	0.0%	0.0%	0.0%	0.6%	0.6%	0.0%	-	0.8%
2013	Other Watch	9.5%	85.4%	0.9%	1.5%	0.2%	0.1%	2.5%	2.5%	0.0%	9.5%	2.6%
rch T	Special Attention	15.0%	3.2%	76.5%	2.5%	0.4%	0.4%	2.0%	2.0%	0.0%	18.1%	3.4%
of Ma	Doubtful	1.4%	9.4%	1.0%	77.5%	4.2%	0.6%	6.0%	6.0%	0.0%	11.7%	4.8%
End	Effectively Bankrupt	0.2%	0.6%	0.0%	0.7%	86.3%	5.4%	6.8%	1.9%	5.0%	1.5%	5.4%
	Bankrupt	0.0%	0.0%	0.0%	1.0%	0.0%	84.8%	14.2%	3.5%	10.7%	1.1%	-

<sup>1.</sup> Above table shows how a borrower belonging to a particular borrower category as of the end of March 2013 migrated to a new category as of the end of September 2013.

<sup>2.</sup> Percentage points are calculated based on exposure amounts as of the end of March 2013. (New loans extended, loans partially collected or written-off during the period are not taken into account.)

<sup>3. &</sup>quot;Other" as of the end of September 2013 refers to those exposures removed from the balance sheet due to collection, repayments, assignments or sale of claims.

### **Management Strategies / Capital Policies and ROE Target**

### **Management Strategies** All Resona #1 #1

- Dual strategic focuses: "retail" and "2 metro areas"
- "Retail x Trust" business model well-suited for Japan's aged society
- Well-established competitive edge as pioneer of reforms in customer service

#### #2 **Efforts to Strengthen Cross-selling**

- Income diversification and sustainable growth
  - Build up good quality loan assets
  - Further strengthen fee income

#### #3 **Efficient Cost Structure**

- Consolidated group management
- Overcome high cost structure inherent in retail banking business

### **Capital Policies**

### **Public Funds Full Repayment Plan**

- Presented "Public Funds Full Repayment Plan"
- Repayment efforts entering the final stage to achieve full repayment

#### #2 **Enhancing Common Shareholder Value**

- Eliminating dilution and overhang concerns through steadily implementing the Full Repayment Plan
- Common share dividend increase funded by a reduction in dividends paid to public funds

#### #3 **Capital Adequacy Ratio Management**

- Maintain adequate CAR as a domestic bank
- Flexibility in capital management as a domestic institution

**Level of Targeted** Sustainable ROE

#### Achieve a 10% return on CET1 on a sustainable basis

■ Build earnings and capital structures that could yield a 10% return on Common Equity Tier 1 Capital on a sustainable basis

### **Resona Group's Management Policy**

#### 10 Years to Date

### **Next Decade**

10 years since infusion of public funds in 2003

10 years since Resona initiated management reform

Management renewal at a milestone

Create new business model based on fresh ideas

Streamlining of organization to facilitate faster decision makings

Possible turning point for economy and business conditions

Resona Group's Management **Policy** 

3 Pillars

Succession and further deepening of "Resonaism"

**■** Continue management reform based on the shared idea that "customers' joys and happiness are tantamount to Resona's"

**Business model as New Financial Services** Business

■ Nurture as many seeds for new financial services business as possible for Resona to make a leap forward in the new decade Further deepening of group consolidated management

- **■** Centralized management of group's business infrastructure
- Full utilization of group's functions and networks

### Measures to Keep and Restore Profitability of HL Business

**Promotion of cross-selling** HL business as a gateway for cross-selling **Three Profitability Low-cost operation** Challenge to HL back office processing reform **Enhancers Upside from rise in interest rate** Floating-rate loans account for approx 80% of portfolio ■ Explore existing home market and expand lineup of HL products Volume ■ More LPs open on holidays and strengthen their sales staffs Prevent refinancing by competitor banks

Income

**Pricing** 

- Total profitability analysis based on Life Time Value (LTV) model
- Pursue rational risk pricing based on credit profile analysis

Add-on Income

- Promote cross-selling 1) before extending housing loans, 2) during a repayment period and 3) after full repayment
- 0.55 million HL clients with whom credit profile and life events are grasped
- Become a main bank and prevent refinancing by other banks by promoting cross-selling
- Capture such financial needs as reform loan, AM and inheritance for those who have fully repaid their loans

**Expense** 

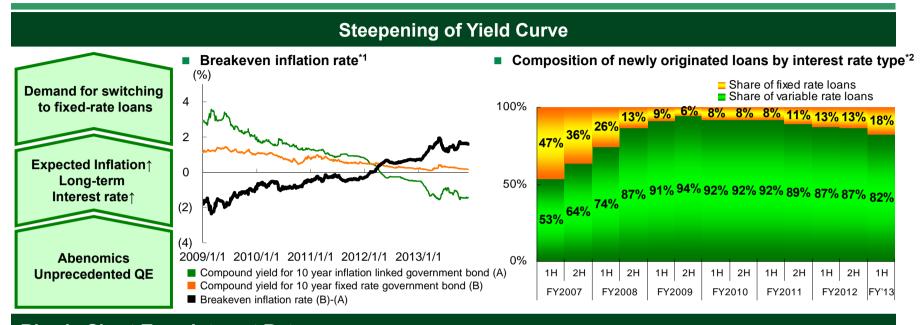
**Clerical Cost** 

- Housing loans' back office processing reform
- Reduce clerical work volume by 50% and clerical staffs by 450

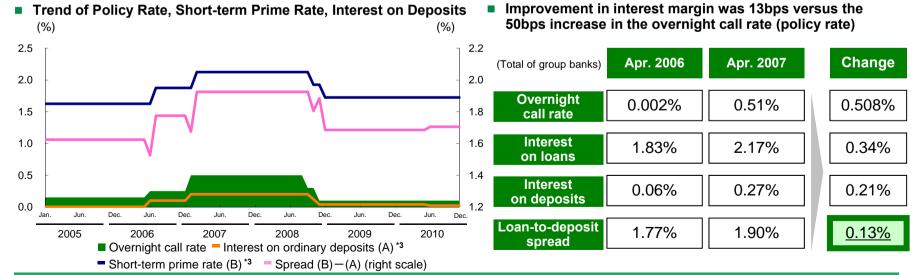
**Credit Cost** 

■ Strengthen credit administration (More active delinquency control, improvement in recovery ratio, etc.)

### Impact of Rising Interest Rates on Net Interest Income



### Rise in Short-Term Interest Rate (Actual Improvement in Interest Margin Following the Last Raise of the Policy Rate)



<sup>\*1.</sup> Source: Bloomberg (Compound yield for series 293 10 year fixed rate government bond)

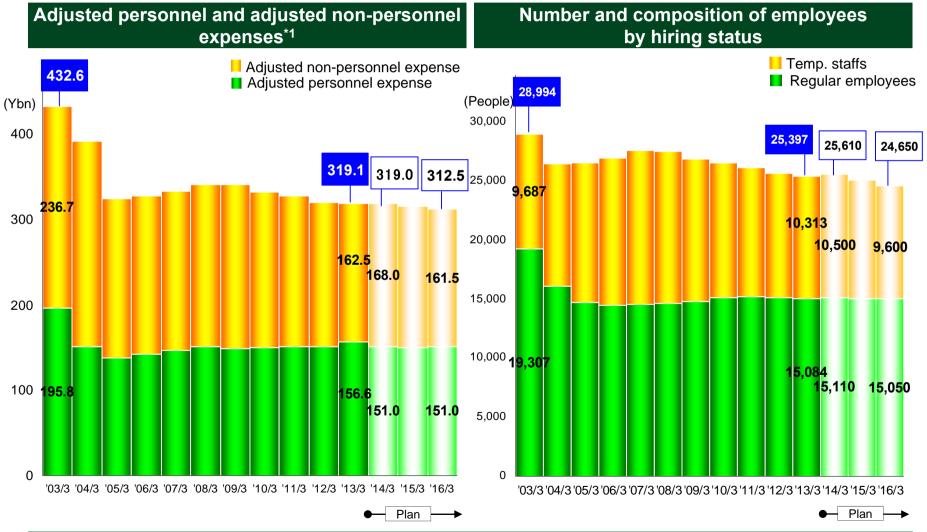
<sup>\*2.</sup> Including apartment loan (Total of group banks) \*3. Resona Bank

### KPIs for Cross-selling (Total of Group Banks, End of September 2013)

Primary In	dex	■ RLCs = Clients to whom the	group have achie	ved cross-selling to	some extent
	(Nun	nber of customers in thousands)	Sep 30, 2012	Sep 30, 2013	Change
Pren	nier	AUM or condominium loan exceeding JPY50 million	43.2	45.4	+2.2
Housing	g Loan	With housing loan for own home	534.5	545.6	+11.1
Asset Man	nagement	AUM exceeding JPY10 million	630.0	648.5	+18.5
Poten	itial I	AUM exceeding JPY5 million	784.6	789.4	+4.8
Poten	tial II	AUM below JPY 5 million/ with 3 or more products sold	4,568.5	4,663.0	+94.5
Reson	Resona Loyal Customers (RLCs)			6,692.1	+131.3
Potentia	1 111	AUM below JPY 5 million/ with 2 or less products sold	6,248.1	6,085.6	(162.3)
		Total active customers	12,808.8	12,777.7	(31.0)
eference In	Chang Past 1	TY/YNN	J	erence indices on a	regular basis  3.86 Products
Lifetime Value (LTV)	measu growth about by virt	certain assumptions, try to ure the degree of incremental h in top-line income brought by new transactions captured tue of the sales activities ne income to be generated over 10 year period	Products Sold	bank.  Base items such as	roup banks as a mair s account transfers, d remittances, loan ns, savings and

# **Efficient Cost Structure: Personnel and Non-Personnel Expense** (Total of Group Banks)

- Unavoidable increase in operating expenses including social insurance premium will be offset by continued efforts to reduce non-personnel expenses
- Strictly controlled personnel expenses including the cost associated with hiring temporary staffs



<sup>\*1.</sup> Adjusted personnel expenses: Personnel expenses including the cost associated with hiring temporary staffs and other related costs, Adjusted non-personnel expenses: Non-personnel expenses – Cost associated with hiring temporary staffs and other related costs

### **Next Generation Branch Offices and New Outlets for Premier Customers**

#### **Next Generation Branch Offices**

■ Branches redefined as "a place for sales"



**Next Generation Branch Office** 

365

Mar. 2013

- Started shifting from FY2005
  - > Priority given to sales activities (Clerical work shifted to Support Offices)
  - > Prompt transactions using Quick-Navi
  - > Trained specialists offer various services such as asset management advice in communication booths

Nov. 2004

#### **New Outlets for Premier Customers**

- "Beyond-average" service
  - > Consultations are held in relaxed spaces

### **Resona Bank Tokyo Midtown Branch**



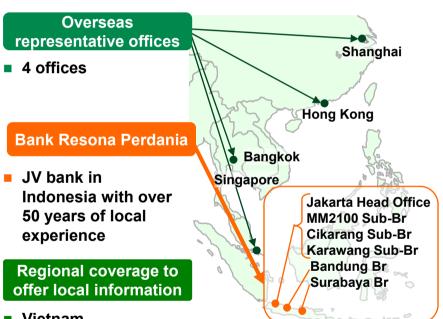
#### Resona Bank Umeda Branch / Private Salon Re LUXE



### **Supports for SMEs Doing Business in Asia**

#### Footholds and Alliance Partners in Asia

Newly established "Global Business Division" to better serve clients' needs to do business abroad



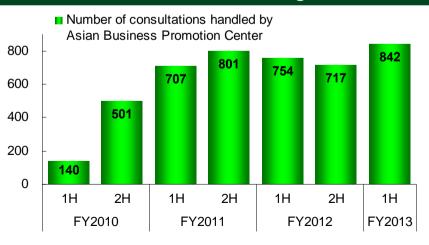
- Vietnam
  - => Dispatched personnel to Ho Chi Minh branch of Bangkok Bank
- India (Chennai) => Dispatched personnel to JETRO's local office
- Philippines
  - => 3 party tie-up with PEZA\*1 and RCBC paved the way for one-stop consultation service
  - => Dispatch personnel to RCBC (in 2H FY2013)

### **Local Services Offered through Alliances**

- Large number of branches and local expertise
- Ability to provide local service without being regulated as a foreign bank

	Major Alliance Partners in Asia							
China	,	ank of East Asia, Bank of China, China Construction Bank, Industrial and Commercial Bank of China, Bank of Communications						
Hong Kong	Bank of East Asia	Malaysia	Public Bank					
South Korea	Korea Exchange Bank	Thailand, Vietnam	Bangkok Bank					
Taiwan	Mega International Commercial Bank	India	State Bank of India					
Singapore	Bank of East Asia	Philippines	Rizal Commercial Banking Corp. (RCBC)					

### **Consultations handled by Asian Business Promotion Center on a high level**

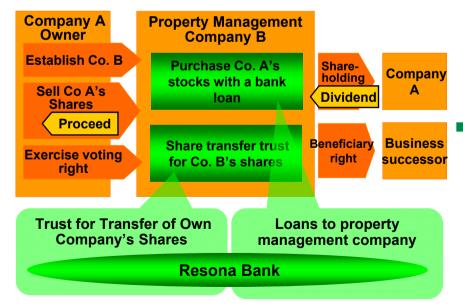


<sup>\*1.</sup> PEZA: Philippine Economic Zone Authority

### **Examples: How We Try to Originate Loans to Premier Customers**

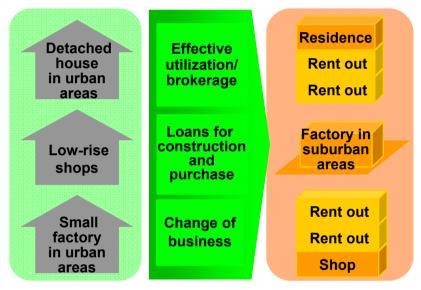
#### Solutions for SME owners to prepare cash for estate division in the future

- Establish a property management company and sell it the shares of his/her company to obtain cash Also establish a share transfer trust for the property management company
  - Gift the trust beneficiary right from which voting rights are detached to intended business successors
  - Obtain profits as a company founder and secure cash for future property division
  - Eliminate the risk of rising share value at a time of future inheritance

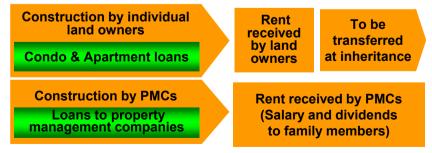


#### Solutions for Effective Utilization of Real Estate

Reconstruction needs stemming from aging degradation, changes in family composition and location environment



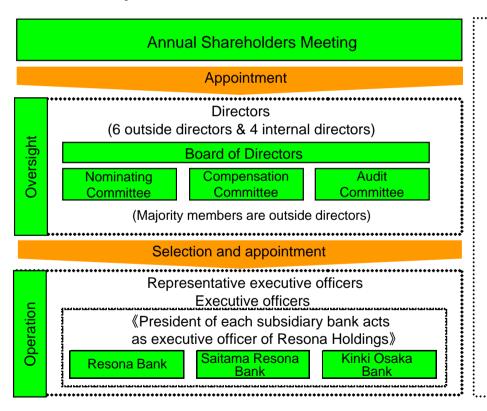
Customers can flexibly decide who will borrow for construction based on their prioritized needs

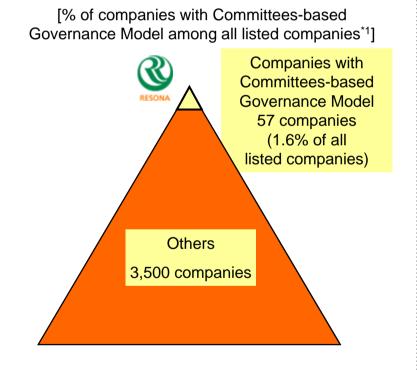


### **Corporate Governance (1)**

### The First Japanese Bank Employing a Governance Model with Committees Majority of Board Members Consist of Outside Directors

- The first Japanese bank with a committeesbased governance model
  - Separation of management oversight and operation functions
- Companies with committees governance model in Japan
  - 1.6% of all listed companies





### **Corporate Governance (2)**

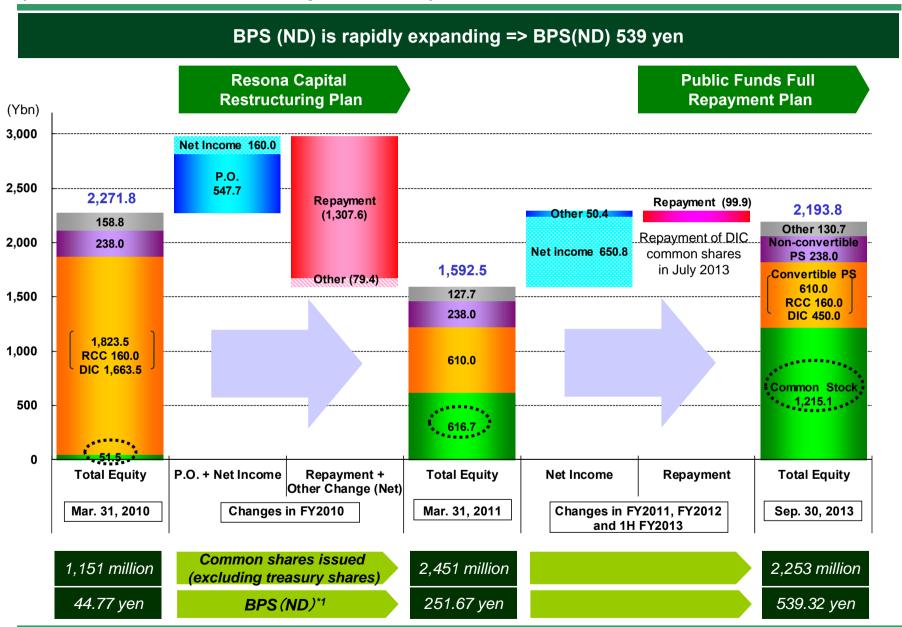
### **The Board of Directors**

### ■ 6 outside directors out of a total of 10 directors

Outside Director of Yokogawa Electric Corporation

	6 outsi	de directors		4 interr	nal directors
Post	Name	Concurrent Post	Post	Name	Concurrent Post
Outside Director Chairperson of Compensation Committee	Tsutomu Okuda	Director and Senior Advisor of J. FRONT RETAILING Co., Ltd. Outside Director of Japan Exchange Group, Inc.	Director, President and Representative Executive Officer	Kazuhiro Higashi	Representative Director, President and Executive Officer of Resona Bank, Ltd.
Outside Director Chairperson of Audit Committee Member of Nominating Committee	Shusai Nagai	Outside Director of Saitama Resona Bank Professor, Faculty of Business Administration of Toyo Gakuen University Graduate School	Director and Representative Executive Officer	Toshiki Hara	Director and Executive Officer of Resona Bank, Ltd.
Outside Director  Member of  Nominating Committee	Emi Osono	Professor of Hitotsubashi University Graduate School of International Corporate Strategy Outside Director of Lawson, Inc.	Director and Representative Executive Officer	Tetsuya Kan	Director and Executive Officer of Resona Bank, Ltd.
Outside Director Chairperson of Nominating Committee Member of Compensation Committee	Toshio Arima	Chairman of the Board, Global Compact Japan Network  Outside Director of Kirin Holdings Company, Limited  Outside Director of Fuji Heavy Industries Ltd.	Director  Member of Audit Committee	Kaoru Isono	-
Outside Director Member of Audit Committee	Yoko Sanuki	Representative of NS Law Office Outside Director of Meiji Holdings Co., Ltd.			
Outside Director  Member of Compensation Committee	Mitsudo Urano	Senior Advisor of Nichirei Corporation Outside Director of Mitsui Fudosan Co., Ltd. Outside Corporate Auditor of JX Holdings, Inc. Outside Director of HOYA Corporation			

## Change in Composition of Resona HD's Total Equity (From Mar. 31, 2010 to Sep. 30, 2013)



<sup>\*1.</sup> Equity attributable to common stock at year-end / Number of common shares excluding treasury shares at year-end

### **List of Preferred Shares Issued by RHD**

[As of February 28, 2014]

### **Public Funds**

### **Private Funds**

		Class C	Class F	Class 3
		Preferred Shares	Preferred Shares	Preferred Shares
Distinction between	public and private funds	Public Fund	Public Fund	Public Fund
Original issuer and n	ame of securities	Kinki Osaka Bank Series 1	Asahi Bank Series 2 Class 2	Resona Bank Class 3 Series 1
Original issue date		4/26/2001	3/31/1999	7/1/2003
Current number of sl	hares	12,000,000 shares	12,000,000 shares 8,000,000 shares	
Issue price per share	Đ	JPY 5,000	JPY 12,500	JPY 2,000
Total issue amount r	emaining at present	JPY 60.0 Billion	JPY 100.0 Billion	JPY 196.0 Billion
Original total issue a	mount	JPY 60.0 Billion	JPY 100.0 Billion	JPY 550.0 Billion
Shareholder		RCC	RCC	DIC
Preferred dividend	Dividend per share (Jun. 2014)	JPY 68.00	JPY 185.00	JPY 19.02
	Total amount of dividend (Jun. 2014)	JPY 816 Million	JPY 1,480 Million	JPY 1,863 Million
	Yield (Annual)	1.36%	1.48%	Libor (1y) + 50bp (0.951)%
Acquisition right	Acquisition period	From Jan. 1, 2002 until the day of annual meeting for the year ending Mar. 2018	From Jul. 1, 2003 until the day of annual meeting for the year ending Mar. 2018	After 7/1/2010
	Current exchange price	JPY 1,501	JPY 3,240	JPY 484
	Current exchange rate	(3.331)	(3.858)	(4.132)
Reset of	Date of reset	1/1	7/1	5/1
exchange price	Direction of reset	Upward/Downward	Upward/Downward	Upward/Downward
	Cap exchange rate	(3.331)	(3.858)	(12.987)
	Floor exchange rate			
	Cap exchange price			
	Floor exchange price	JPY 1,501	JPY 3,240	JPY 154
	Start of market price calculation	45 trading days before	45 trading days before	45 trading days before
	Calculation period	30 trading days	30 trading days	30 trading days
Acquisition clause (In exchange for common shares)	Date of mandatory exchange	The next day of annual meeting for the year ending Mar. 2018	The next day of annual meeting for the year ending Mar. 2018	Mandatory exchange not applicable
	Mandatory exchange rate	JPY 5,000 / Market Price	JPY 12,500 / Market Price	
	Start of market price calculation	45 trading days before	45 trading days before	
	Calculation period	30 trading days	30 trading days	
	Floor exchange price	JPY 1,667	JPY 3,598	

Class 4	Class 5	Class 6
Preferred Shares	Preferred Shares	Preferred Shares
Private Fund	Private Fund	Private Fund
Resona Holdings Class 4	Resona Holdings Class 5	Resona Holdings Class 6
8/31/2006	8/28/2007	12/8/2009
2,520,000 shares	4,000,000 shares	3,000,000 shares
JPY 25,000	JPY 25,000	JPY 25,000
JPY 63.0 Billion	JPY 100.0 Billion	JPY 75.0 Billion
JPY 63.0 Billion	JPY 100.0 Billion	JPY 75.0 Billion
Shinkin Trust Bank	Dai-ichi Life	Nippon Life Meiji Yasuda Life Daido Life
JPY 992.50	JPY 918.75	JPY 1,237.50
JPY 2,501 Million	JPY 3,675 Million	JPY 3,712 Million
3.970%	3.675%	4.950%
()	()	()
***		
Mandatory exchange	Mandatory exchange	Mandatory exchange
not applicable	not applicable	not applicable
Acquisition clause exercisable under certain conditions at the issuer's option	Acquisition clause exercisable under certain conditions at the issuer's option	Acquisition clause exercisable unde certain conditions at the issuer's option
after seven years affter issue date	after seven years affter issue date	after seven years affter issue date

## **Updates on "Public Funds Full Repayment Plan"** (Actions Taken in February 2014)

- Repurchased all of the remaining DIC common shares with the following objectives
  - (1) To realize a repayment without incurring any public financial burden
  - (2) To gain confidence of the markets by presenting a steady progress of the "Public Funds Full Repayment Plan"
  - (3) To increase flexibility in Resona's future capital policies by acquiring own common shares
- Repurchased and canceled a part of the outstanding DIC preferred shares

Amount repaid in February 2014 (Infusion amount basis) DIC JPY 162.4 bn Common (Fully Repaid) Stock DIC JPY 254.0 bn **Preferred** Stock

### Details of the actions taken and future policies

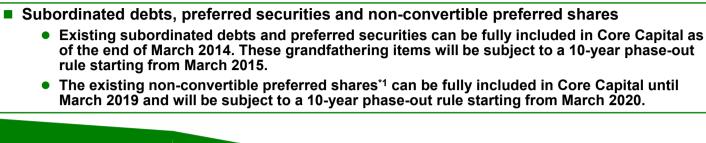
- Fully repaid DIC common shares through ToSTNeT-2
  - Total repurchase amount Y36.4 bn
- Number of shares acquired by RHD out of the 312.4 million shares sold by the DIC: 66.7 million shares (Repurchased at JPY 546, TSE closing price on January 31, 2014) (2.96% to total shares outstanding\*1 before the repurchase)
- Policies regarding the acquired common shares
  - Plans to give consideration to various options including the possibility of utilizing them to implement its capital policy in an expeditious and flexible manner, taking into consideration such factors as its financial conditions, including the status of its equity capital, its business environment, and the market conditions.
- JPY298.0bn based on a repurchase amount (17.3% premium included)
  - The number of potential shares reduced: 0.52 billion shares (Fully-diluted share counts reduced from 3.26 billion to 2.67 billion shares)\*2
- Resona plans to repurchase and cancel the remaining JPY196.0 bn\*3 by the end of March 2018

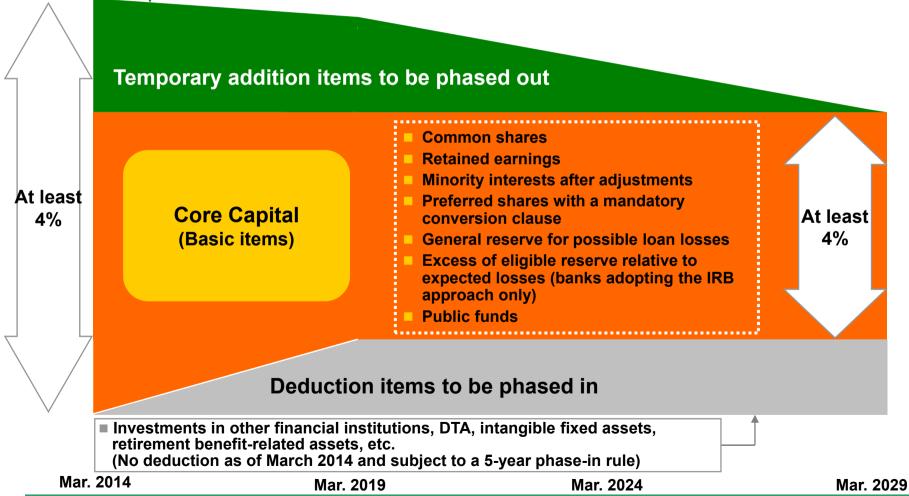
Resona Holdings can maintain CET1 ratio of around 7% and Tier1 ratio between 8.5% and 9.0% even after the above repayments<sup>\*4</sup> (Impact of the repayments on CET1 ratio and Tier1 ratio is about 1.9%<sup>\*4</sup>, respectively)

<sup>\*1.</sup> Excluding the number of treasury shares \*2. Based on current exchange price (JPY 484) \*3. Based on injected amount \*4. Impact of the repayments (total repurchase amount JPY334.5 bn) is reflected on the CET1 and Tier1 ratios (International Std., F-IRB, and first adoption year criteria) calculated as of Dec. 31, 2013 based on our understanding of the Notification on Capital Adequacy and related guidelines.



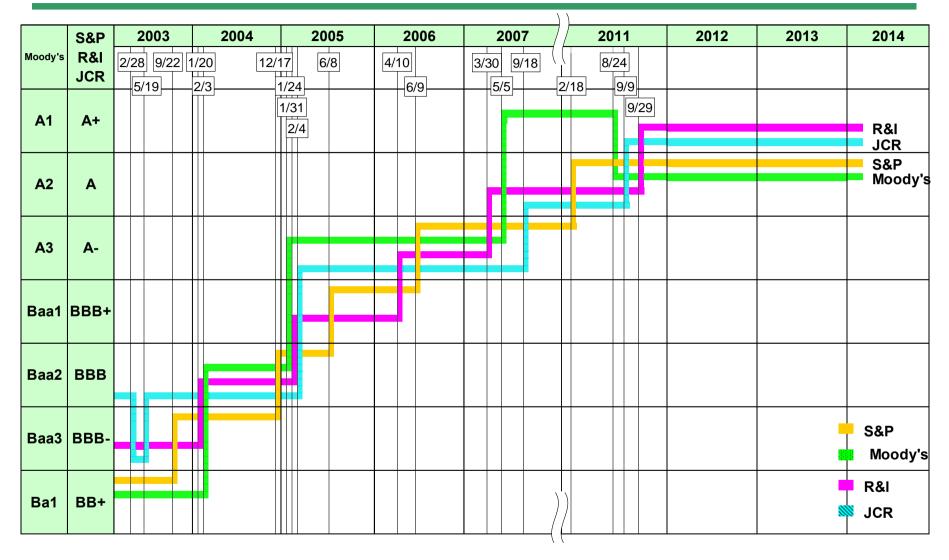
### **Outline of the New Domestic Capital Regulation**





<sup>\*1.</sup> Non-cumulative preferred stock other than the ones with a mandatory conversion feature

### Trend of Long-term Senior Debt Rating of Resona Bank



### **Business Revitalization Plan**

(Total of Group Banks)

÷						
		FY 2011	FY 2012	FY 2013	FY 2014	FY 2015
		(Actual)	(Actual)	(Plan)	(Plan)	(Plan)
G	ross operating profit	598.6	581.6	563.0	568.0	588.0
	Trust fees	23.4	21.6	22.4	22.9	23.8
	Jointly Operated Designated Money Trust	3.1	2.4	3.0	3.1	3.8
	NPL disposal in the trust account	0.0	0.0	-	-	-
	Interest income	513.2	484.9	481.0	485.0	533.0
	Interest expense	59.1	51.8	51.0	51.0	86.0
	Net fees & commissions	73.4	84.2	79.0	82.5	86.0
	Net trading income	12.1	1.5	8.5	8.5	9.9
-	Other operating income	35.3	41.1	23.1	20.1	21.3
	Gains/(losses) on bonds	26.8	30.5	0.8	(0.1)	(1.6)
(B	et operating profit lefore provision to general reserve and NPL sposal in the trust account)	259.7	246.0	227.0	232.0	253.0
N	et operating profit	267.4	248.1	227.0	232.0	253.0
	Provision to general reserve	7.6	2.1	-	-	1
	Expenses	(338.8)	(335.6)	(336.0)	(336.0)	(335.0)
	Personnel expense	(130.4)	(135.9)	(129.0)	(128.0)	(128.5)
	Non-personnel expenses	(189.8)	(183.2)	(190.0)	(187.0)	(184.0)
Di	isposal of NPL	(57.8)	(38.7)	(48.0)	(48.0)	(48.0)
N	et gain/(loss) on stocks	2.2	(7.7)	5.0	6.0	8.0
	Loss on devaluation	(1.1)	(14.0)	(1.0)	-	-
0	rdinary profit	244.1	254.5	192.0	193.0	216.0
E	xtraordinary gains	2.0	1.1	-	-	-
E	xtraordinary losses	(3.4)	(1.8)	(2.0)	(1.0)	(1.0)
In	come taxes - current	(1.8)	(44.7)	(44.0)	(52.0)	(68.0)
In	come taxes - deferred	(1.3)	42.9	(26.0)	(19.0)	(7.0)
N	et income	239.4	251.9	120.0	121.0	140.0
С	redit-related expenses	(4.4)	21.4	(48.0)	(48.0)	(48.0)
+ 4	Assats and liabilities are stated in average				tod in torm	

				(Billio	ns of Yen)
	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015
(Billions of Yen)	(Actual)	(Actual)	(Plan)	(Plan)	(Plan)
Total assets *1	41,000.1	41,235.4	41,280.0	42,010.0	42,690.0
Loans and bills discounted	25,297.8	25,541.5	26,130.0	26,780.0	27,390.0
Securities	10,623.5	10,550.6	11,100.0	11,230.0	11,360.0
Trading assets	473.1	498.6	500.0	500.0	500.0
DTA (term-end bal.)	142.2	148.4	169.1	144.0	135.9
Total liabilities <sup>*1</sup>	39,578.1	39,663.3	39,720.0	40,450.0	41,120.0
Deposits and NCDs	34,878.9	35,267.2	34,760.0	35,160.0	35,630.0
Trading liabilities	23.5	17.7	50.0	50.0	50.0
DTL for land revaluation (term-end bal.)	23.7	23.6	23.7	23.7	23.7
Net assets*1	1,701.9	1,819.2	1,573.9	1,591.5	1,612.5
Capital stock	388.8	388.8	388.8	388.8	388.8
Capital reserve	418.8	418.8	418.8	418.8	418.8
Other capital surplus	113.7	113.7	113.7	113.7	113.7
Earned surplus reserve	20.0	20.0	20.0	20.0	20.0
Retained earnings *2	599.5	613.5	483.7	485.8	505.9
Land revaluation excess	41.2	41.2	39.0	38.0	36.9
Net unrealized gains on other securities	92.0	186.3	82.4	99.0	101.0
Net deferred gains on hedges	27.5	36.5	27.3	27.3	27.3
(Management Indicators)					
Yield on interest earning assets (A)	1.36	1.26	1.27	1.25	1.35
Interest earned on loans and bills discounted	1.72	1.61	1.54	1.50	1.62
Interest on securities	0.56	0.52	0.52	0.55	0.65
Total cost of funding (B)	1.04	1.00	1.01	0.99	1.06
Interest paid on deposits and NCDs (D)	0.08	0.06	0.06	0.05	0.13
Overall interest spread (A) - (B)	0.31	0.25	0.26	0.26	0.29
Cost-to-income ratio (OHR)	56.60	57.70	59.68	59.15	56.97

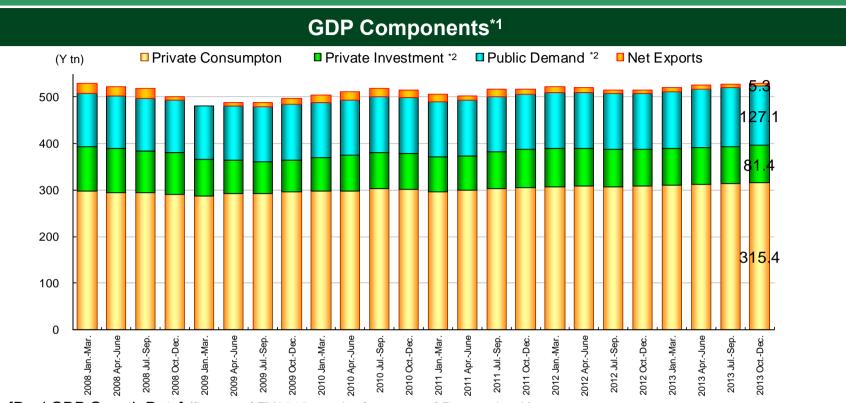
<sup>\*1.</sup> Assets and liabilities are stated in average balance. Net assets are reported in term-end balance.

<sup>\*2.</sup> Earned surplus excluding earned surplus reserve

# Reference Material

# Macro Economic Trend

### **Actual and Forecast of Real GDP Growth Rate**



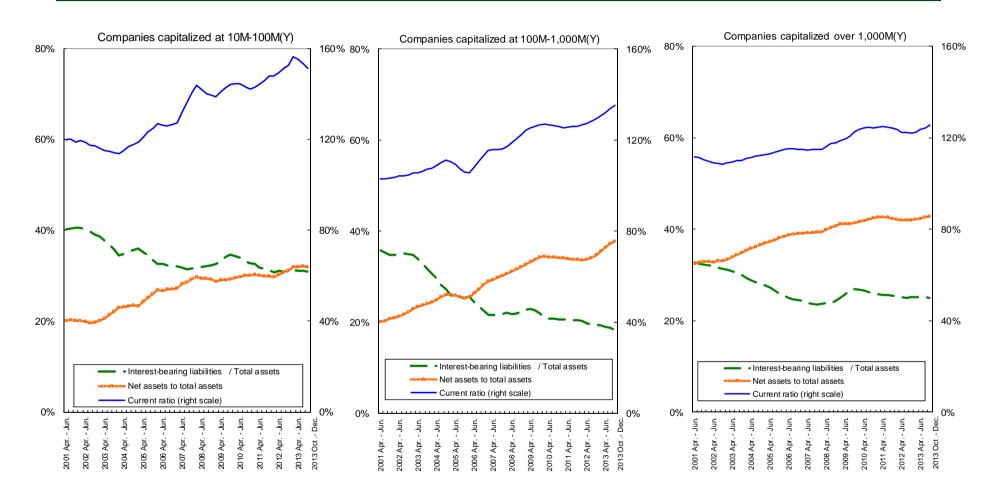
[Real GDP Growth Rate] (figures of FY2013 are the forecasts of Resona bank)

%	FY2008	FY2009	FY2010 Actual	FY2011	FY2012	FY2013 Forecast
GDP	(3.7)	(2.0)	3.4	0.3	0.6	2.7
Private Consumption	(1.1)	0.7	0.9	0.8	0.9	1.2
Private Non-Resi. Investment	(1.1)	(1.7)	0.5	0.6	0.1	0.0
Public Demand	(0.4)	1.0	0.1	0.1	0.3	1.1
Net Export	(1.1)	0.2	0.8	(1.0)	(0.8)	0.1

<sup>\*1.</sup> Source: Cabinet Office, Resona Bank. In real term: seasonally adjusted series
\*2. Private Investment: Private Residential Investment, Private Non-resi. Investment, Private Inventory Public Demand: Government Consumption, Public Investment, Public Inventory

## **Overall Economy in Japan (1)**

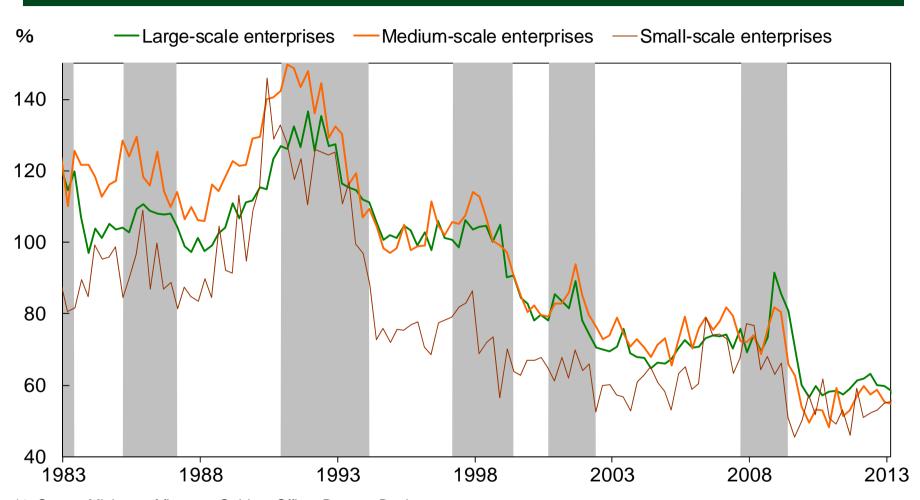
### Trends in Stability Ratios of Japanese Companies\*1



<sup>\*1.</sup> Source: Financial Statements Statistics of Corporation (4 quarters moving average)

# **Overall Economy in Japan (2)**

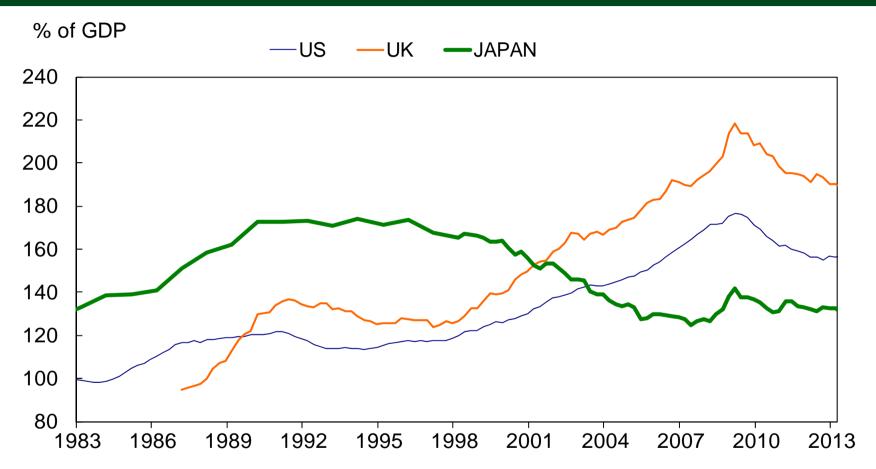
## **Capital investment / Cash flow**



<sup>\*1.</sup> Source:Ministry of finance, Cabinet Office, Resona Bank

# **Overall Economy in Japan (3)**

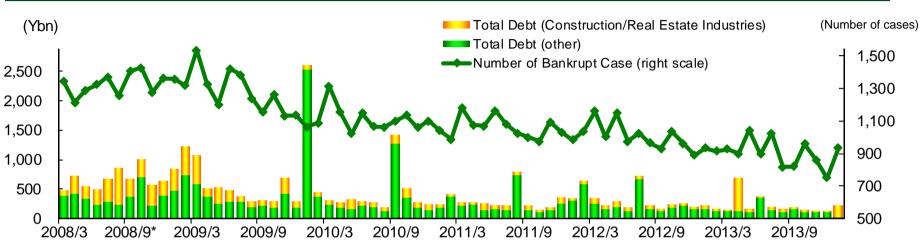
## Comparison of Debts Held by Private Non-financial Sectors\*1



<sup>\*1.</sup> Source: BOJ, FRB, ONS, Resona Bank

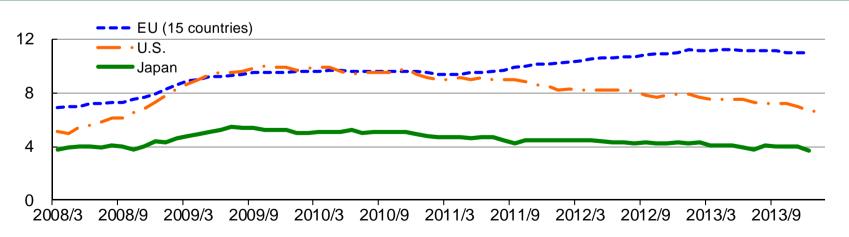
# **Overall Economy in Japan (4)**





<sup>\*</sup> Excluding debts related to Lehman Brothers which failed in Sep. 2008 (Approx. Y4,700 bn)

### **Unemployment Rate\*2**



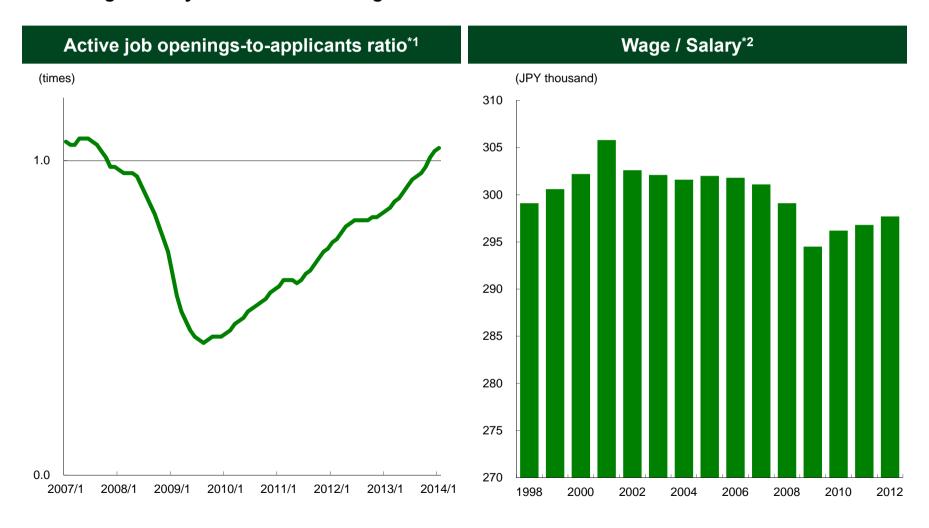
<sup>\*</sup> Excluding three prefectures of Japan (Iwate, Miyagi and Fukushima) from the result of March, 2011 to June, 2011

<sup>\*1.</sup> Source: Tokyo Shoko Research

<sup>\*2.</sup> Source: Datastream etc.

## **Employment**

- The active job openings-to-applicants ratio has exceeded 1.0 for the first time since 2007
- The wage / salary level has been rising since 2009

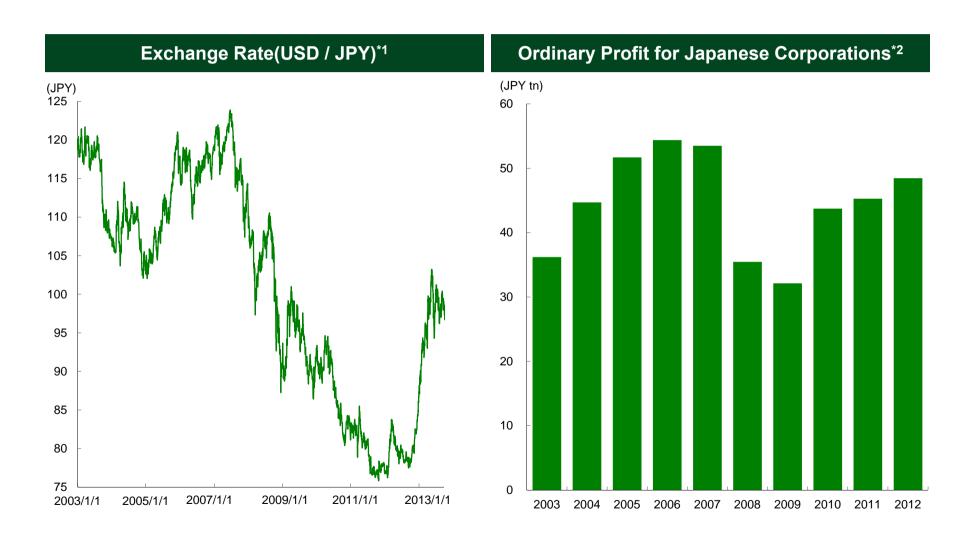


<sup>\*1.</sup> Source: Ministry of Health, Labour and Welfare / Employment Referrals for General Workers (Seasonally adjusted)

<sup>\*2.</sup> Source: Ministry of Health, Labour and Welfare / Basic Survey on Wage Structure

# **Exchange Rate / Corporate Earnings**

■ Yen has depreciated and Japanese corporate profits have recovered to the pre-financial crisis level

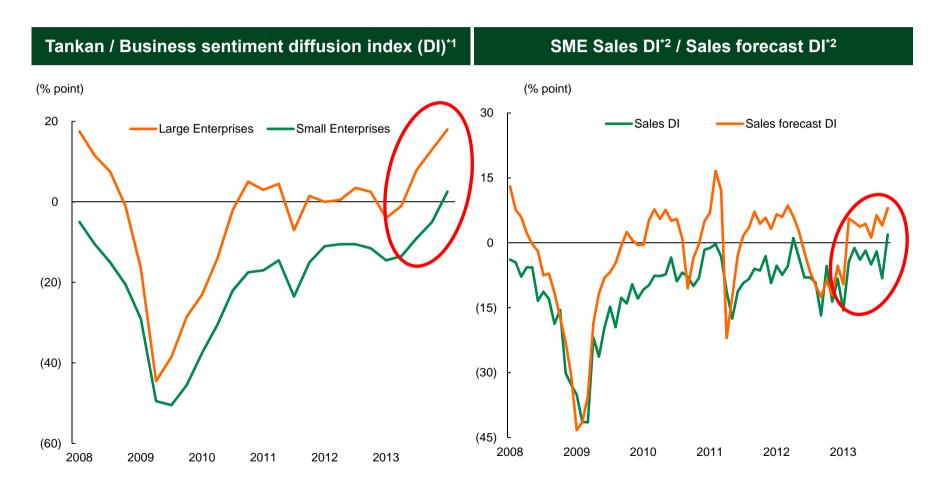


<sup>\*1.</sup> Source: Bloomberg

<sup>\*2.</sup> Source: Ministry of Finance / Financial Statements Statistics of Corporations by Industry

#### **Economic Trend**

- Business sentiment DI of large enterprises and SMEs recovered to a positive territory
- Both SME sales DI and SME sales forecast DI have recovered to a positive territory

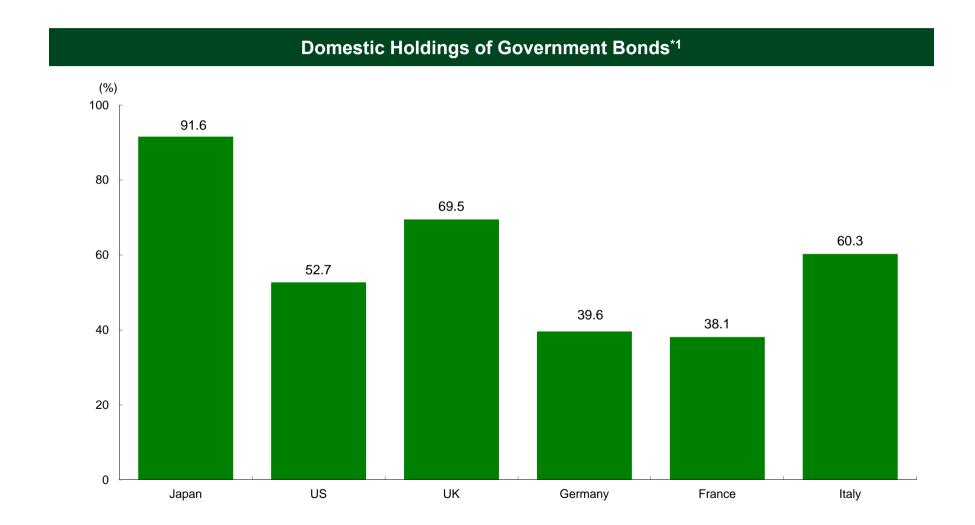


<sup>\*1.</sup> Source: Bank of Japan

<sup>\*2.</sup> Source: Japan Finance Corporation

## **JGB Holdings by Foreign Investors**

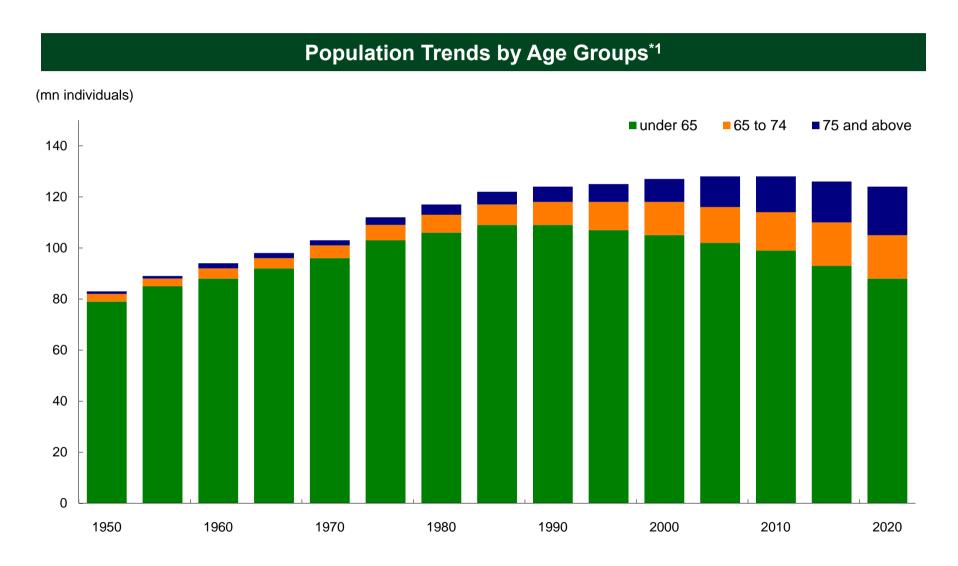
■ More than 90% of the JGBs outstanding are held by Japanese investors



<sup>\*1.</sup> Source: Board of Governors of the Federal Reserve System, UK Debt Management Office, Bundesbank, Agence France Tresor, Banca D'Italia, data as of Sep. 2013 for US, Jun. 2013 for Japan, UK, Germany, and Italy, Mar. 2013 for France

### Aging of Japan's Population (Population Trends by Age / Actuals and Estimates)\*1

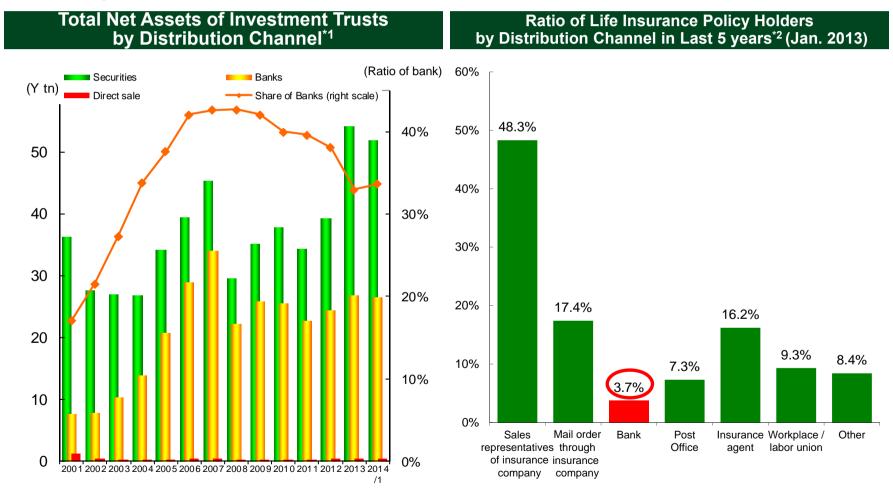
Population aging is expected to accelerate



<sup>\*1.</sup> Source: National Institute of Population and Social Security Research

#### Sales of Investment Trusts and Insurance

- Demand for investment products has been increasing, and the ratio sold by banks has surged in the last 10 years due to deregulation
- As customers buying life insurance through banks are still limited, there is a sizeable room for future expansion

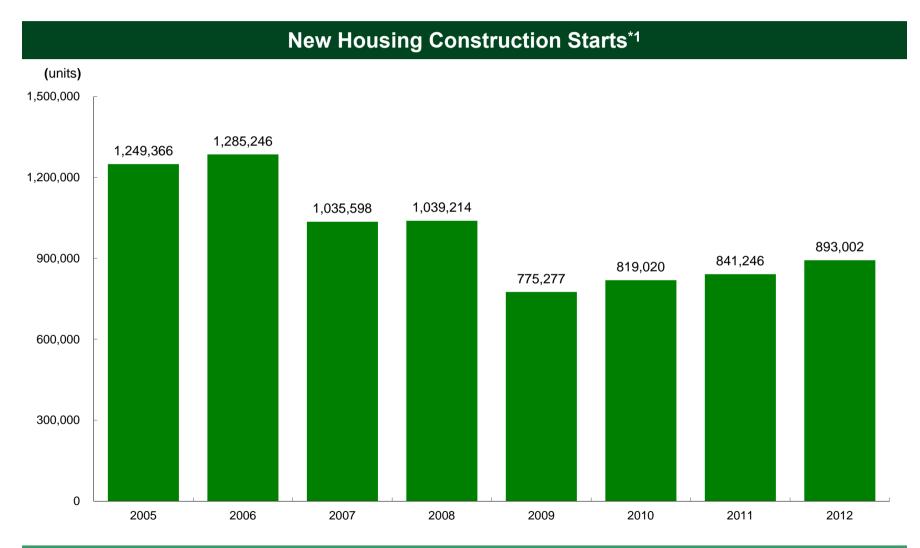


<sup>\*1.</sup> Source: The Investment Trusts Association, Japan

<sup>\*2.</sup> Source: Japanese Bankers Association (percentage of new contracts in last 5 years)

## **Housing Data**

- Condominium sales and new housing construction starts have been on the rise
- This trend is a following wind for the housing loan market

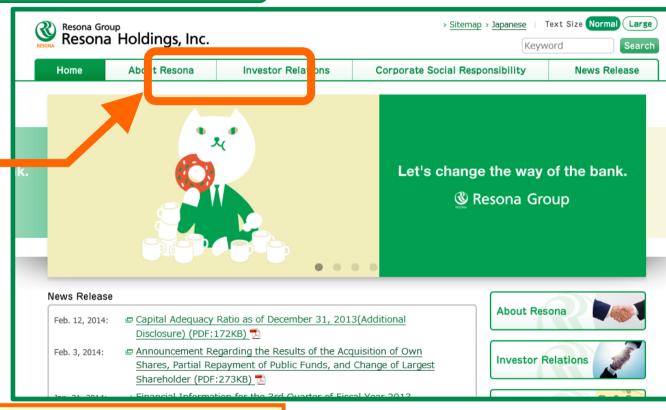


<sup>\*1.</sup> Source: Ministry of Land, Infrastructure, Transport and Tourism

#### **Our Website Information**

http://www.resona-gr.co.jp/holdings/english/

Materials for investors are available from here





**Official You Tube** (in Japanese language) http://www.youtube.com/user/ResonaGroup



Official facebook account (in Japanese language) http://www.facebook.com/resonagr/



Official Twitter account (in Japanese language) http://twitter.com/resona pr

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