

To our valued customer,

Resona Group

Request for Renewal of the “Period of Stay” Reported to Our Group

Thank you very much for your continued patronage.

The period of stay that you reported will expire soon. Therefore, we ask that you complete the following procedure and visit us to renew your period of stay **before it expires**.

If you do not renew prior to expiration, we may restrict your transactions, either wholly or in part, in accordance with the deposit regulations (*). Please be sure to complete the procedure as soon as possible.

*Please disregard this request if you have already completed the procedure.

*If you have transactions with multiple branches, you may receive duplicate mailings.

■Procedure

- (1) Please fill in the enclosed Notification of Period of Stay form with the necessary information.
- (2) Please visit any Resona Group branch to submit documents and complete the designated procedure. (An appointment may be necessary in some cases.)

What to bring

(1) Your bank passbook or cash card	
(2) Notification of Period of Stay	
(3) Document verifying your identity (any one of the following)	
A. If you renewed your Residence Card	Your Residence Card showing the new period of stay
B. If you plan to return to your home country without renewing your Residence Card	Your current Residence Card
C. If you have acquired Japanese citizenship (naturalization)	Documents proving that you have acquired Japanese citizenship (e.g., family register, Japanese passport)

***If you have any questions, please contact your local branch, visit the website, or contact the call center as provided below.**

*Reference: Ordinary Deposit Regulations (excerpt)

11. (Restrictions on Transactions, etc.) (2)

Depositors who do not hold Japanese citizenship but reside in Japan shall, upon request, notify us of their status of residence, period of stay, and other necessary matters in the manner prescribed. If the period of stay notified by the depositor expires, we may impose restrictions on deposits, withdrawals, and other transactions in accordance with these regulations.

If you have any questions, please view the FAQ on the website.

https://www.resona-gr.co.jp/resonagr/aml/efforts_guideline.html#04



[For inquiries regarding this matter] Resona Group Call Center for Period of Stay Notifications

0120-80-5575 Hours of service: Weekdays 9:00 a.m. to 5:00 p.m. (No service on Saturdays, Sundays, public holidays, and the period from December 31 to January 3)